Quality of Life Survey 2012
Six Councils Report

Quality of Life Survey 2012 Six Councils Report

Report Prepared For:

Quality of Life Survey Team

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Table of Contents

Opinion Statement

Nielsen certifies that the information contained in this report has been compiled in accordance with sound market research methods and principles, as well as proprietary methodologies developed by, or for, Nielsen. Nielsen believes that this report represents a fair, accurate and comprehensive analysis of the information collected, with all sampled information subject to normal statistical variance.

1.0 Executive Insights

Introduction

The 2012 Quality of Life survey was a partnership between six New Zealand Councils. The survey aims to measure respondents' perceptions in several domains, including:

- Quality of life
- Health and wellbeing
- Crime and safety
- Community, culture and social networks
- Council decision-making processes
- Environment
- Public Transport
- Lifestyle – work and study.

This following report presents the results for the Six Council areas. City level reports are also available for five of the six Councils.

Methodology

This survey was carried out using a sequential-mixed methodology. A random selection, of residents (from the Six Councils) was made from the Electoral Roll and respondents were encouraged to complete the survey online or via a hard copy questionnaire posted to them.

Fieldwork took place between 17 August and 16 October 2012.

Completed questionnaires were received from 5,151 respondents made up of 2,593 Auckland residents, 432 Porirua residents, 468 Hutt residents, 504 Wellington City residents, 567 Christchurch City residents, and 587 Dunedin residents.

Full details of the survey methodology can be found in the Quality of Life Survey 2012 Technical Report.

Quality of Life

The majority (80%) of the residents living in the Six Council areas rate their overall quality of life positively, with 19% rating it as *extremely good* and 61% as *good*.

Just under a quarter (24%) of the Six Council areas' residents say their quality of life has increased compared with twelve months ago.

Health and Wellbeing

Overall health
Eight in ten (82%) of the residents living in the Six Council areas rate their health positively, responding with a rating of either *excellent* (15%), *very good* (31%), or *good* (36%).

Barriers to GP usage
Less than a quarter (18%) of residents had an occasion in the last twelve months when they needed to see a GP but didn't get to see a doctor at all.

The most commonly mentioned reason for needing to, but not getting to see a GP was because *it was too expensive or costly to go to the doctor* (46%), followed by *the health issue seemed too minor or not serious enough to go to the doctor* (31%).

Frequency of doing physical activity
Just under half (48%) of the residents living in the Six Council areas say they undertake physical activity five or more days a week.

Emotional wellbeing
The majority (71%) of residents rate themselves as having a positive emotional wellbeing, with a rating of *very happy* (17%) or *happy* (54%).

Satisfaction with life in general
Just over two thirds (69%) of the Six Council areas' residents are satisfied with their life in general.

Stress
Almost two in ten (18%) residents living in the Six Council areas are regularly experiencing stress that has a negative impact on them, with 2% *always* stressed and 16% stressed *most of the time*.

Availability of support
The majority (91%) of residents say they have someone to turn to for help if they were faced with a serious illness or injury, or needed emotional support during a difficult time.

Crime and Safety

Perceptions of crime and other undesirable problems
Just under half (47%) of the residents living in the Six Council areas view vandalism as a problem within their area over the last twelve months. Close to three in five (59%) view car theft or damage to cars as a problem, while around two thirds (67%) view dangerous driving (including drink driving and speeding) as a problem. Nearly half (45%) of the residents living in the Six Council areas perceive the presence of unsafe people as being a problem and six in every ten (59%) perceive alcohol or drugs to be a problem in their area over the last twelve months.

Sense of safety
The majority (96%) of residents feel safe in their home during the day, while around nine in ten (90%) feel safe in their home after dark. Nearly six in ten (58%) residents feel safe walking alone in their neighbourhood after dark.

The majority (91%) of the residents living in the Six Council areas feel safe in their city centre during the day, while just over four in ten (42%) feel safe in their city centre after dark.

Safety of children
Around seven in ten (71%) residents living in the Six Council areas rated the safety of unsupervised children in their neighbourhood as *very safe* or *fairly safe*.

Community, Culture and Social Networks

Sense of community
Nearly three quarters (73%) of residents living in the Six Council areas agree it is important to feel a sense of community with the people in their local neighbourhood. Just over half (53%) of the residents agree that they actually feel a sense of community with others in their local neighbourhood.

The most commonly mentioned reason for a lack of sense of community is *a busy life* (42%). This is followed by *people in the neighbourhood don't talk with each other* (41%) and a preference for *socialising with family and friends instead of neighbours* (37%)

Impact of greater cultural diversity
Around half (52%) of the residents living in the Six Council areas feel that the fact that New Zealand is becoming a home for an increasing number of people with different lifestyles and cultures from different countries makes their area a better place to live.

The most commonly mentioned reason for greater cultural diversity having a positive impact is *people from other countries and cultures make the city more vibrant and interesting, including bringing more interesting food and restaurants* (62%).

The most commonly mentioned reason for greater cultural diversity having a negative impact is *people from other countries and cultures don't integrate into New Zealand society* (67%).

Social networks
The most common social network residents belong to is *people from work or school* (47%), followed by *online network through websites such as Facebook, Twitter, online gaming communities and forums* (46%).

Feeling of isolation
Nearly two thirds (65%) of residents living in the Six Council areas rarely felt isolated or lonely over the past twelve months.

Culturally rich and diverse arts scene
Nearly half (47%) of the residents living in the Six Council areas agree their area / city has a culturally rich and diverse arts scene.

Trust
Around six in ten (62%) residents say you can trust people, with 7% saying *people can almost always be trusted* and 55% saying *people can usually be trusted*.

Council Decision-Making Processes

Nearly three in ten (29%) residents living in the Six Council areas agree they understand the Council decision making process. Just over half (56%) agree that they would like to have more say in what the Council does, while just over a third (36%) agree that they have confidence that the Council makes decisions in the best interests of their city. Around four in ten (37%) residents living in the Six Council areas say the public has an influence on the decisions the Council makes.

Built and Natural Environment

Pride in city's look and feel
Just over three quarters (76%) of residents living in the Six Council areas agree that their city/local area is a great place to live. Nearly six in ten (58%) *strongly agree* or *agree* that they feel a sense or pride in the way their city or local area looks and feels.

The most frequently mentioned reasons given by those with a positive sense of pride is a *good overall lifestyle* and *parks, green or open spaces or gardens* (55%, respectively).

The two most frequently mentioned reasons for those without a positive sense of pride are *crime and safety issues* (39%) and *issues with transport system* (33%)

Ease of access to local park or other green space
The majority (91%) of residents living in the Six Council areas find it *very easy* or *easy* to get to a local park or other green space in their city or local area.

Perceptions of rubbish and pollution
Just over half (52%) of the Six Council areas' residents perceive rubbish or litter to be a problem in their area over the last twelve months. Around six in ten (61%) perceive graffiti to be a problem, while a quarter (25%) perceive air pollution to be a problem. Around four in ten (43%) perceive water pollution to be a problem and a similar number (41%) perceive noise pollution to be a problem.

Public Transport

Frequency of use of public transport
One in five (20%) of the Six Council areas' residents are regular users of public transport (twice a week or more often).

Perceptions of public transport
Nearly half (46%) of the residents living in the Six Council areas agree that public transport is affordable. Three quarters (75%) agree it is safe, while a similar number (73%) agree it is easy to get to. Just over half (56%) agree public transport is frequent, and nearly half (48%) agree it is reliable.

Lifestyle – Work and Study

Employment status
Just over half (52%) of the residents living in the Six Council areas are employed full time (for 30 hours or more a week). In addition to this 16% are in part time work. One fifth (20%) are not in paid employment and are not looking for work, while 6% are not in paid employment but are looking for work.

Balance between work and other aspects of life
Around six in ten (61%) residents are satisfied with the balance between work and other aspects of life.

Ability to cover costs of everyday needs
Around one in ten (12%) residents living in the Six Council areas *have more than enough money*. Close to three in ten (29%) say they have *enough money*, while a third (33%) say they have *just enough money*.

2.0 Research Design

2.1 Background

Quality of Life Survey

The Quality of Life Survey is carried out every two years.

Previous Quality of Life surveys were carried out using Computer Assisted Telephone Interviewing (CATI). Due to the relatively expensive nature of CATI, the Quality of Life survey team were keen to explore other potential methodologies for the 2012 survey, and chose a sequential mixed methodology for the 2012 survey.

2.2 Overview of method and sample

The full target population for the 2012 Quality of Life survey was people aged 18 years and over who reside in the participating cities:

- Auckland
- Hutt City
- Porirua
- Wellington
- Christchurch
- Dunedin

This survey outlines results for the **Six Councils**. The total six councils sample was 5,700.

The Electoral Roll was used as the sampling frame, as it is the most comprehensive database of individuals in New Zealand.

In previous measures, the survey was carried out using Computer Aided Telephone Interviewing (CATI). Due to the relatively expensive nature of CATI interviewing, the Survey Team was keen to explore other potential methodologies for the 2012 survey.

The methodology selected for 2012 is a sequential mixed methodology. This survey used a self-completion methodology, with respondents being encouraged to complete the survey online initially before being provided with a paper questionnaire. Under this method, all individuals on the Electoral Roll are eligible for selection (as opposed to just those who are successfully matched with a phone number – approx. 40% in the previous CATI surveys).

The research took place between 17 August 2012, when the first invitation letters were sent, and 16 October 2012 when the survey closed.

Full details of the survey methodology can be found in the Quality of Life Survey 2012 Technical Report.

An overview of the research process is shown below:

Electoral Roll
- Sample was selected from the Electoral Roll using predictive models based on previous Quality of Life and other experience to oversample the hard-to-reach groups.

Invitation Letters
- Invitation letters were sent to named respondents introducing the research and inviting them to complete the survey online

Reminder Postcard 1
- Ten days later, a reminder postcard was sent to those who have not completed the survey.

Survey Pack
- Ten days after the reminder postcard, those who had not completed were sent a hard copy survey.

Reminder Postcard 2
- A final reminder was sent to those who had still not completed two weeks later.

2.3 Response to survey

From the 18,650 of the Six Council areas' residents selected randomly from the Electoral Roll, 5,151 completed questionnaires were received. The response rate for this survey was 33%. This is calculated as the number of completed interviews as a proportion of total number of selections minus exclusions based on known outcomes (e.g. death, moved out of region, gone no address).

For further details on response rate and a breakdown by city, please see Section 2.13 of the Quality of Life Technical Report.

Across the whole Six Councils survey, 57% of the surveys were completed online and 43% were completed by hard copy.

The average length of the online survey was 17.7 minutes.

2.4 Reporting

The following are notes regarding the analysis in the Six Councils Report:
Significant differences
The differences reported between the total and sub-groups in the Six Councils report are significant at the 95% confidence level and greater than 5%.

For rating scale questions, significant differences are reported at top-two or bottom-two box level (e.g. for a scale of extremely good, good, neither poor nor good, poor and extremely poor, differences have been tested between sub-groups for extremely good + good).

For open ended questions, significant differences are shown for the top two or three responses, (as outlined in the first chart commentary for that question).

For open ended questions only responses with 2% or more of respondents are shown in the charts, for full results to these questions see Appendix II.

Any differences at top-two box level (or within the top-two of these most frequently mentioned responses for open ended questions) that are not mentioned in the commentary are not significant and greater than 5%.

Non-Auckland significant differences have not been mentioned.

Nets
For those results charted in the report, nets are based on the rounded number shown in the charts, not the unrounded figures in the data tables.

Base sizes
All base sizes shown on charts and on tables (n=) are unweighted base sizes.

Please note that any base size of under n=100 is considered small and under n=30 is considered extremely small and therefore results should be viewed with caution.

Ethnicity netts
In this report total ethnicity is reported rather than prioritised ethnicity (as was used in 2006 reports). This means a person who selected multiple ethnicities will be counted in more than one ethnic group and ethnicity percentages add to more than 100.

"Other specify" questions
Responses to "other specify" questions are split out based on codes that were included in the questionnaire and those that have been created based on the themes that emerged from respondents' answers (when specifying an 'other' response).

2.5 Margin of Error

All sample surveys are subject to sampling error. Based on a total sample size of 5,151 respondents, the results shown in this survey are subject to a maximum sampling error of plus or minus 1.4% at the 95% confidence level. That is, there is a 95% chance that the true population value of a recorded figure of 50% actually lies between 48.6% and 51.4%. As the sample figure moves further away from 50%, so the error margin will decrease.

The maximum error margins for each of the cities is:

Location	Sample Target	Sample Achieved	Maximum margin of error (95% level of confidence)
Auckland	3,200	2593	± 1.9%
Hutt City	500	468	± 4.5%
Porirua	500	432	± 4.7%
Wellington	500	504	± 4.4%
Christchurch	500	567	± 4.1%
Dunedin	500	587	± 4.1%
Total Six Councils	5,700	**5,151**	**± 1.4%**

3.0 Quality of Life

This section looks into the overall quality of life of residents within the Six Council areas *and how it has changed in the past 12 months.*

3.1 Overall Quality of Life

The majority (80%) of the residents in the Six Council areas rate their overall quality of life positively, with 19% rating it as *extremely good* and 61% as *good*.

Those more likely to rate their quality of life positively (*extremely good* or *good*) are:
- Living in Wellington (88%)

Figure 3.1: Perceptions of quality of life (%)
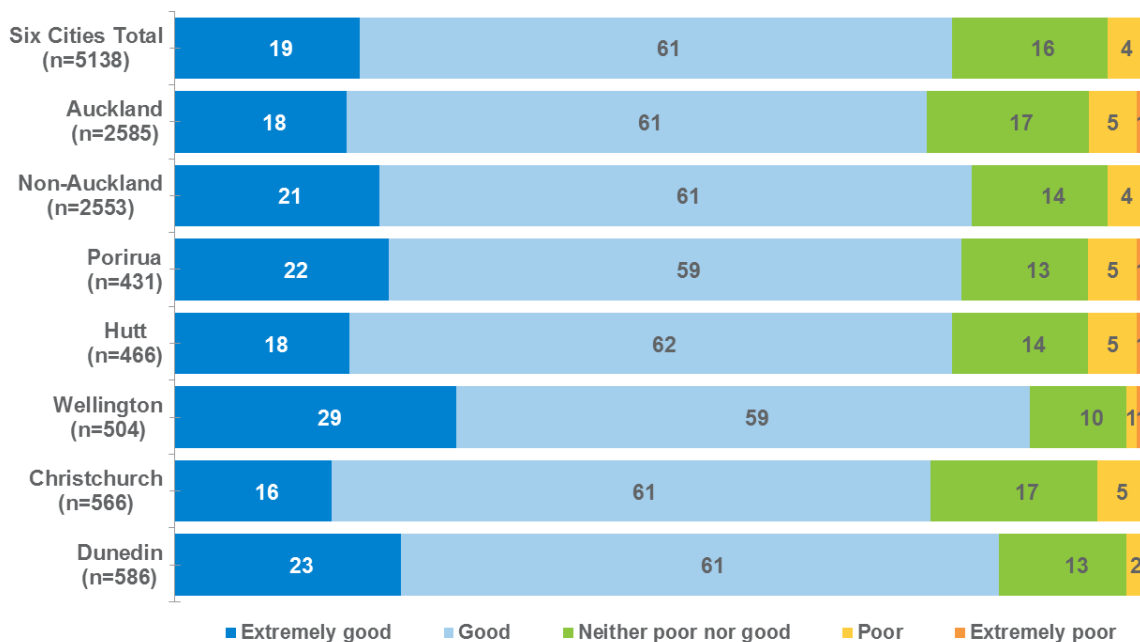
Base: All Respondents (excluding not answered)

3.2 Quality of Life compared to 12 months ago

Just under a quarter (24%) of residents living in the Six Council areas say their quality of life has increased compared with twelve months ago.

Those more likely to say their quality of life has increased (*increased significantly* or *increased to some extent*) compared to twelve months ago are:
- Living in Porirua (30%)
- Living in Wellington (30%).

Those more likely to say their quality of life has decreased (*decreased significantly* or *decreased to some extent*) compared to twelve months ago are:
- Living in Christchurch (35%, compared with the Six Councils total of 21%).

Figure 3.2: Quality of life compared to 12 months ago (%)
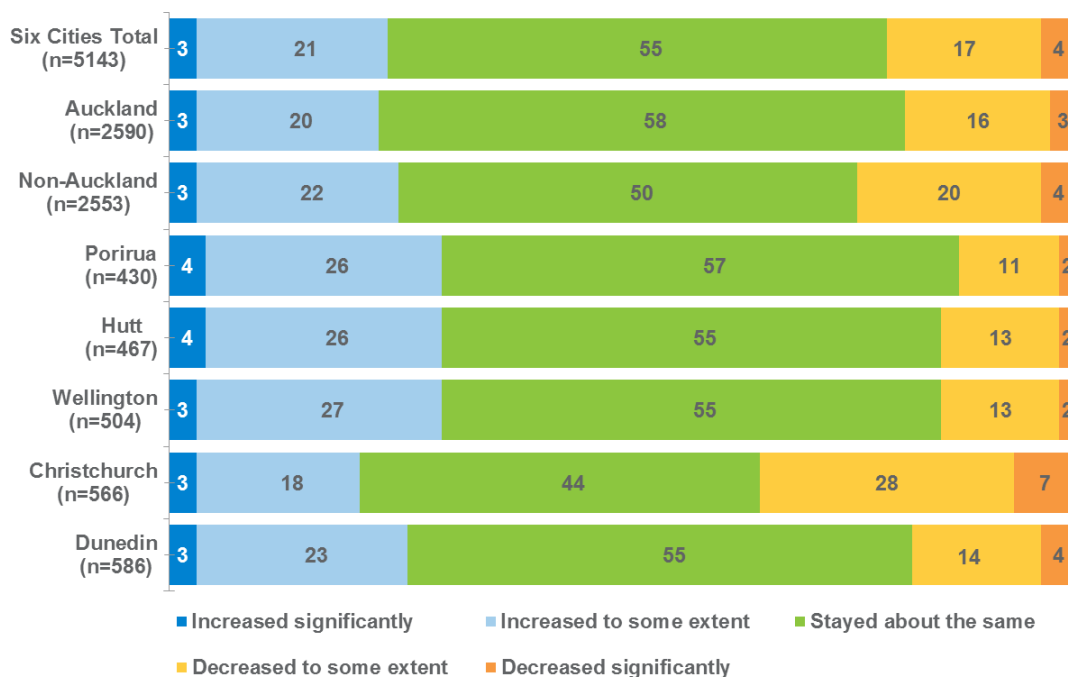
Base: All Respondents (excluding not answered)

4.0 Health and Wellbeing

This section looks at people's health and wellbeing, covering aspects such as usage of General Practitioners, the amount of exercise and physical activity that people undertake and residents' emotional wellbeing.

4.1 Overall Health

Eight in ten (82%) of the residents living in the Six Council areas rate their health positively, responding with a rating of either *excellent* (15%), *very good* (31%), or *good* (36%).

Those more likely to rate their health positively (*excellent,* or *very good)* are:
- Living in Wellington (86%)

Figure 4.1: Overall health (%)
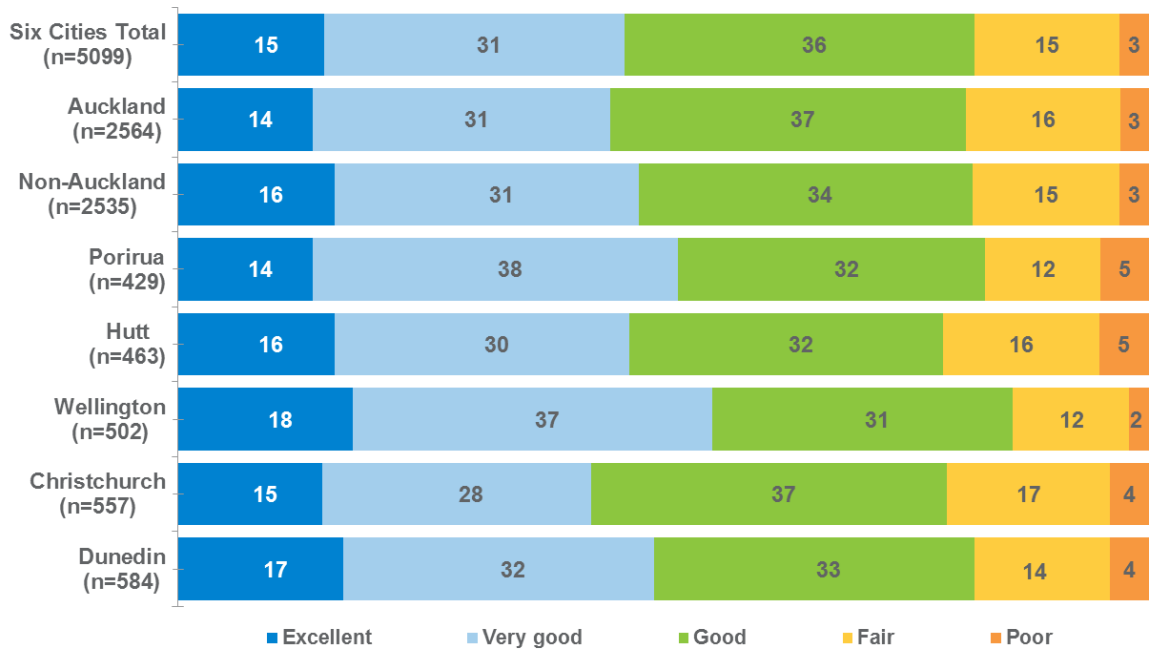
Base: All Respondents (excluding not answered)

4.2 Usage of GP

Less than a quarter (18%) of residents living in the Six Council areas had an occasion in the last twelve months when they needed to see a GP or doctor about their own health, but didn't get to see a doctor at all.

There are no statistically significant differences by location.

Figure 4.2: Wanted to see a GP in the last twelve months but didn't get to (%)
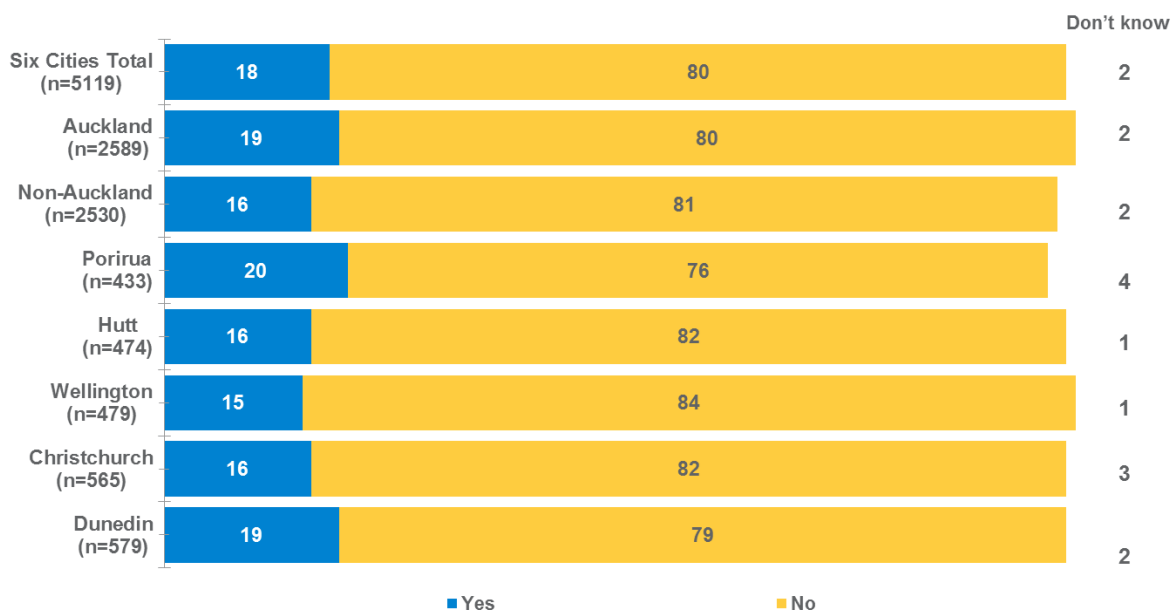
Base: All Respondents (excluding not answered)

For those who wanted to see a GP or doctor in the past twelve months, but didn't get to, the most commonly mentioned reason for nearly half (46%) was that it was *too expensive or costly*. For nearly a third (31%) the *issue seemed too minor or not serious enough.*

Figure 4.2.1: Reasons for wanting to see a general practitioner or doctor but not getting to (%)
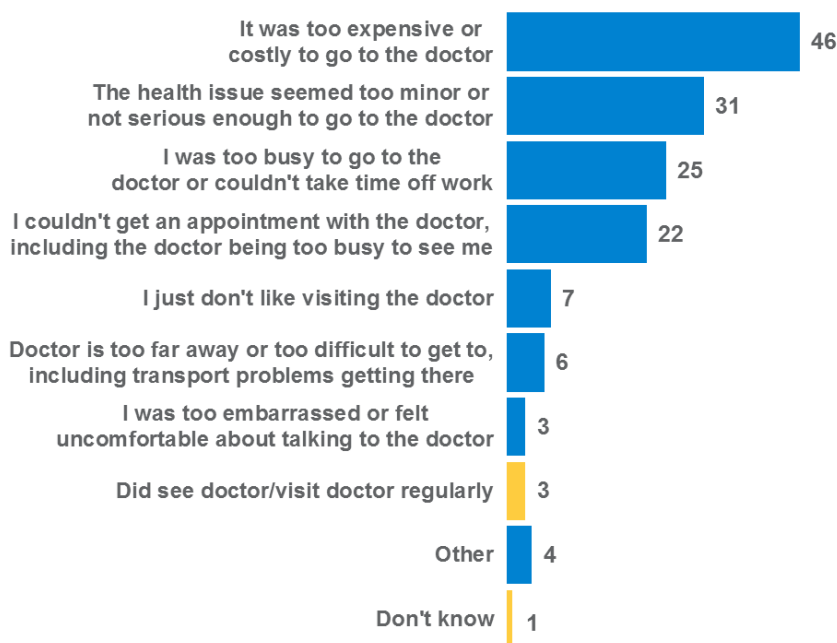
Reason	%
It was too expensive or costly to go to the doctor	46
The health issue seemed too minor or not serious enough to go to the doctor	31
I was too busy to go to the doctor or couldn't take time off work	25
I couldn't get an appointment with the doctor, including the doctor being too busy to see me	22
I just don't like visiting the doctor	7
Doctor is too far away or too difficult to get to, including transport problems getting there	6
I was too embarrassed or felt uncomfortable about talking to the doctor	3
Did see doctor/visit doctor regularly	3
Other	4
Don't know	1

Base: Those who wanted to see a GP but didn't (excluding not answered n=813)

Those less likely to mention *too expensive* are:

- Living in Porirua (19%, compared with the Six Councils total of 46%).

Table 4.2.1: Reasons for wanting to see a general practitioner or doctor but not getting to (%)

	Six Cities Total (n=813)	Auckland (n=456)	Non-Auckland (n=357)	Porirua (n=66)	Hutt (n=64)	Wellington (n=65)	Christchurch (n=75)	Dunedin (n=87)
It was too expensive or costly to go to the doctor	46	46	46	19	32	44	55	51
The health issue seemed too minor or not serious enough to go to the doctor	31	32	28	25	35	25	28	28
I was too busy to go to the doctor or couldn't take time off work	25	28	19	22	18	25	15	19
I couldn't get an appointment with the doctor, including the doctor being too busy to see me	22	20	26	47	31	39	17	18
I just don't like visiting the doctor	7	6	7	15	3	3	9	5
Doctor is too far away or too difficult to get to, including transport problems getting there	6	6	4	4	2	6	5	3
I was too embarrassed or felt uncomfortable about talking to the doctor	3	3	3	4	3	4	1	3
Did see doctor/visit doctor regularly	3	2	4	4	1	0	4	10
Other	4	4	4	7	6	2	4	6
Don't know	1	0	1	1	0	0	2	1

Base: Those who wanted to see a GP but didn't (excluding not answered)

4.3 Frequency of Doing Physical Activity

Just under half (48%) of the residents living in the Six Council areas say they undertake physical activity five or more days a week.

There are no statistically significant differences by location.

Figure 4.3: Frequency of doing physical activity (%)
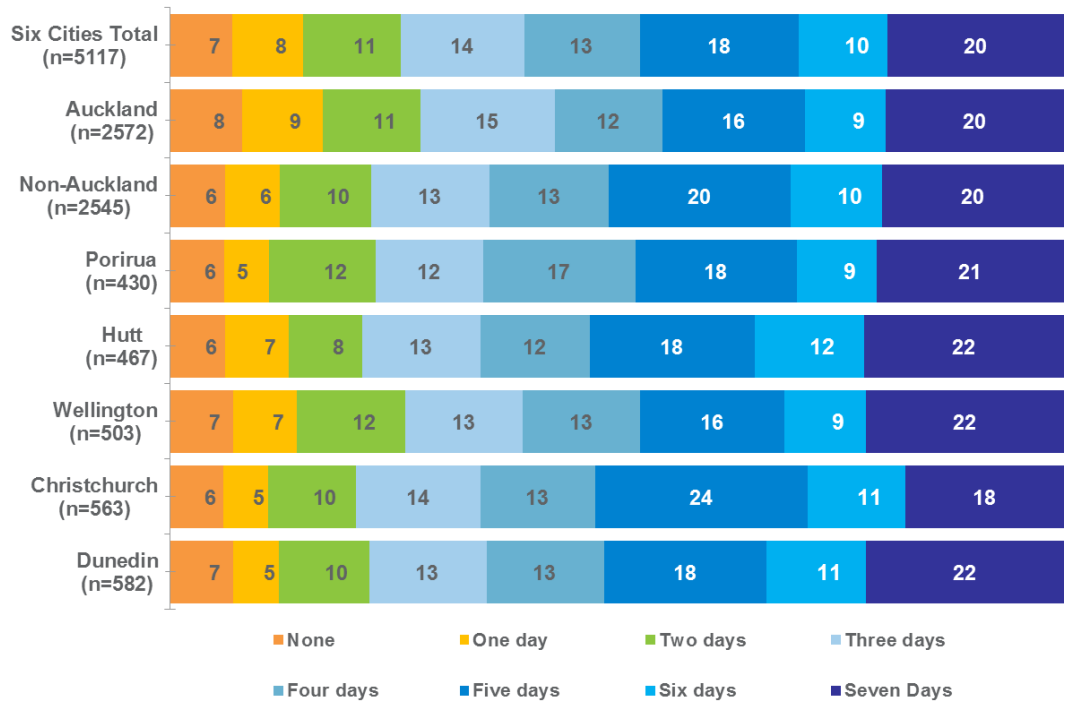
	None	One day	Two days	Three days	Four days	Five days	Six days	Seven Days
Six Cities Total (n=5117)	7	8	11	14	13	18	10	20
Auckland (n=2572)	8	9	11	15	12	16	9	20
Non-Auckland (n=2545)	6	6	10	13	13	20	10	20
Porirua (n=430)	6	5	12	12	17	18	9	21
Hutt (n=467)	6	7	8	13	12	18	12	22
Wellington (n=503)	7	7	12	13	13	16	9	22
Christchurch (n=563)	6	5	10	14	13	24	11	18
Dunedin (n=582)	7	5	10	13	13	18	11	22

Base: All Respondents (excluding not answered)

Crime and Safety

Community, Culture & Social Networks

Council Processes

Built and Natural Environment

Public Transport

Lifestyle

4.4 Emotional Wellbeing

The majority (71%) of residents living in the Six Council areas rate themselves as having a positive emotional wellbeing, with a rating of *very happy* (17%) and *happy* (54%).

There are no statistically significant differences by location.

Figure 4.4: Emotional wellbeing (%)

Base: All Respondents (excluding not answered)

**4.5
Satisfaction
with Life in
General**

Just over two thirds (69%) of residents living in the Six Council areas are satisfied with their life in general, responding with a rating of either *very satisfied* (15%) or *satisfied* (54%).

Those more likely to be satisfied with their life in general (*very satisfied* or *satisfied*) are:
- Living in Wellington (78%)

Figure 4.5: Satisfaction with life in general (%)
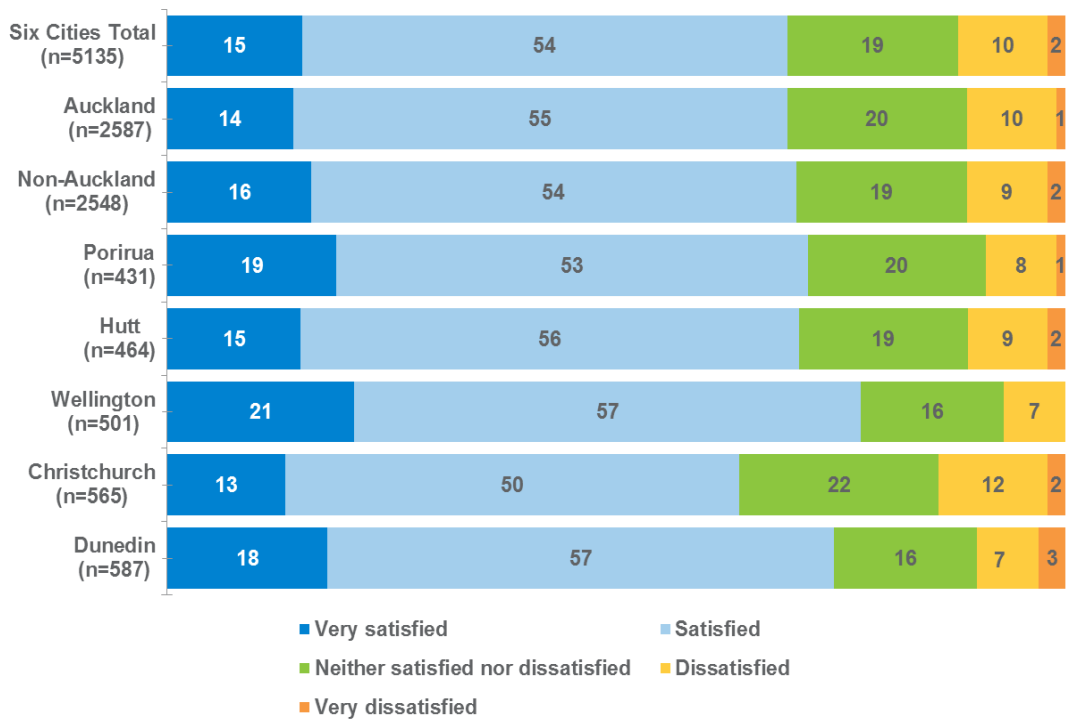
Base: All Respondents (excluding not answered)

**4.6
Stress**

Almost two in ten (18%) of the Six Council areas' residents are regularly experiencing stress that has a negative impact on them, with 2% *always* stressed and 16% stressed *most of the time*.

There are no statistically significant differences by location.

Figure 4.6: Frequency of experiencing stress (%)
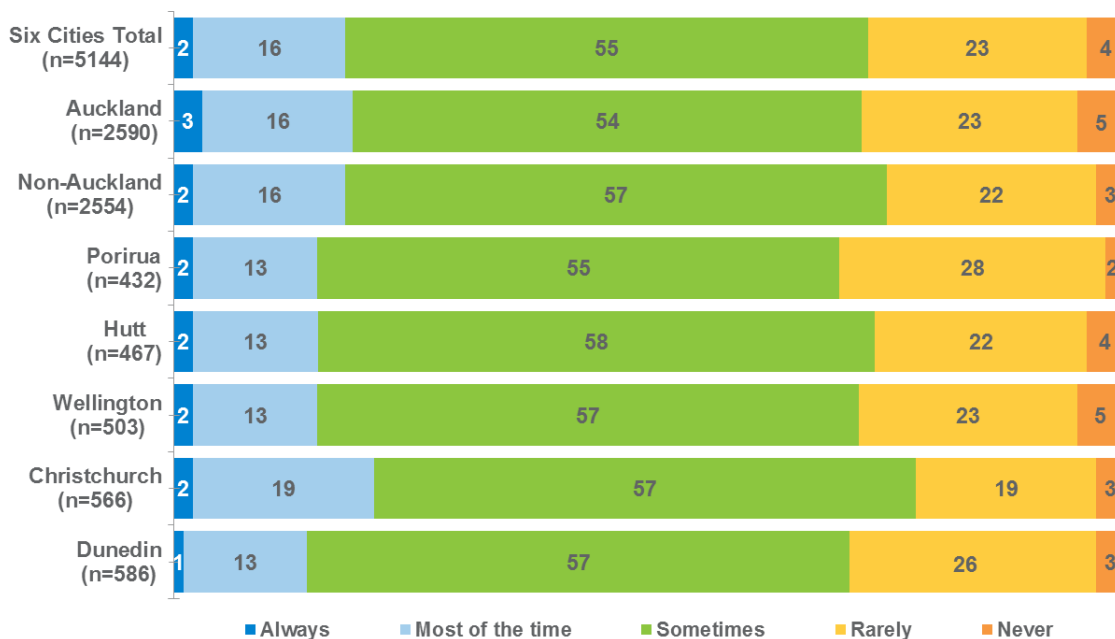
Base: All Respondents (excluding not answered)

**4.7
Availability
of Support**

The majority (91%) of residents living in the Six Council areas say they have someone to turn to for help if they were faced with a serious illness or injury, or needed emotional support during a difficult time.

There are no statistically significant differences by location.

Figure 4.7: Availability of support (%)
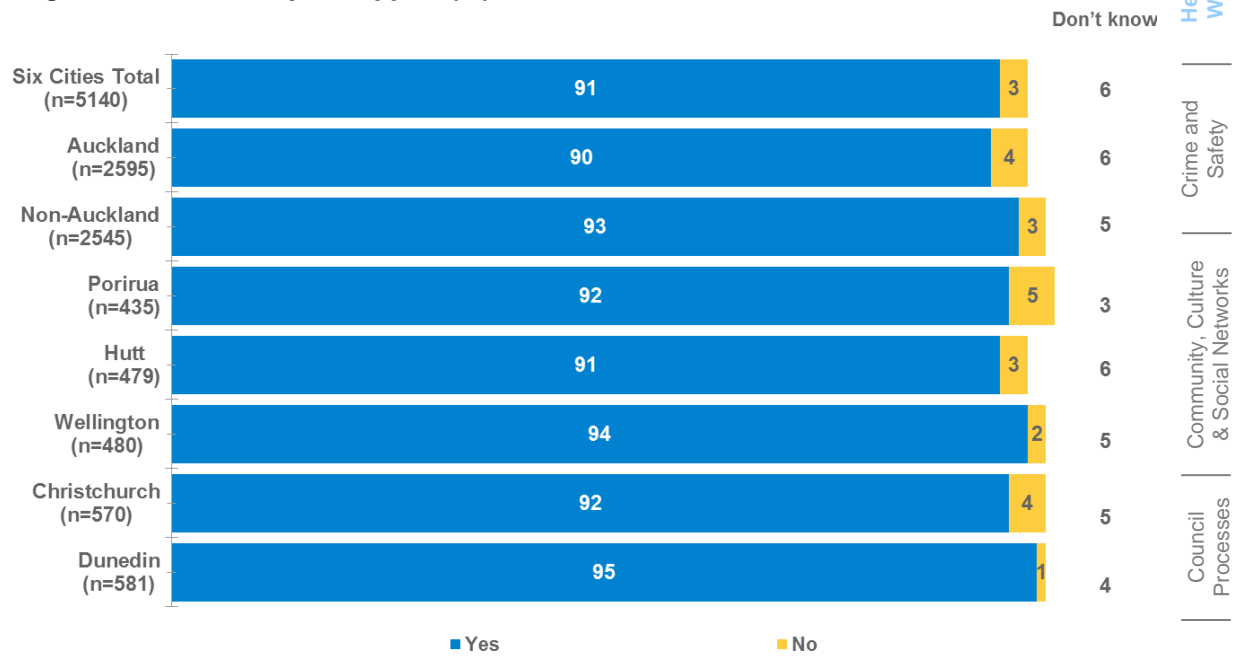
Base: All Respondents (excluding not answered)

5.0 Crime and Safety

This section looks at residents' perceptions of safety in their city, home, neighbourhood, and city centre.

5.1 Perception of Presence of Crime and Other Undesirable Problems

Just under half (47%) of the residents living in the Six Council areas view vandalism as a problem within their area over the last twelve months, with 10% indicating it is *a big problem* and a further 37% indicating it is *a bit of a problem* in their area.

Those more likely to have rated vandalism as a problem (*a big problem* or *a bit of a problem*) are:

- Living in Christchurch (67%)
- Living in Porirua (61%)
- Living in Hutt City (59%).

Those less likely to have rated vandalism as a problem (*a big problem* or *a bit of a problem*) are:

- Living in Auckland (41%)
- Living in Wellington (41%).

Figure 5.1.1: Vandalism as a problem (%)

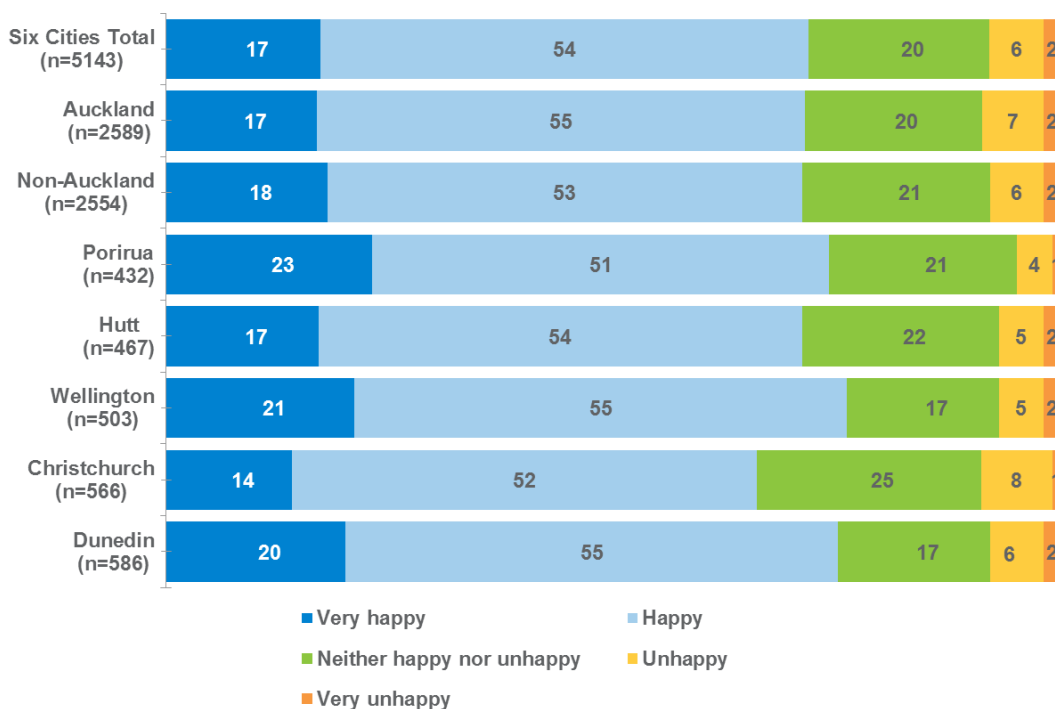Base: All Respondents (excluding not answered)

Quality of Life

Health and Wellbeing

Crime and Safety

Community, Culture & Social Networks

Council Processes

Built and Natural Environment

Public Transport

Lifestyle
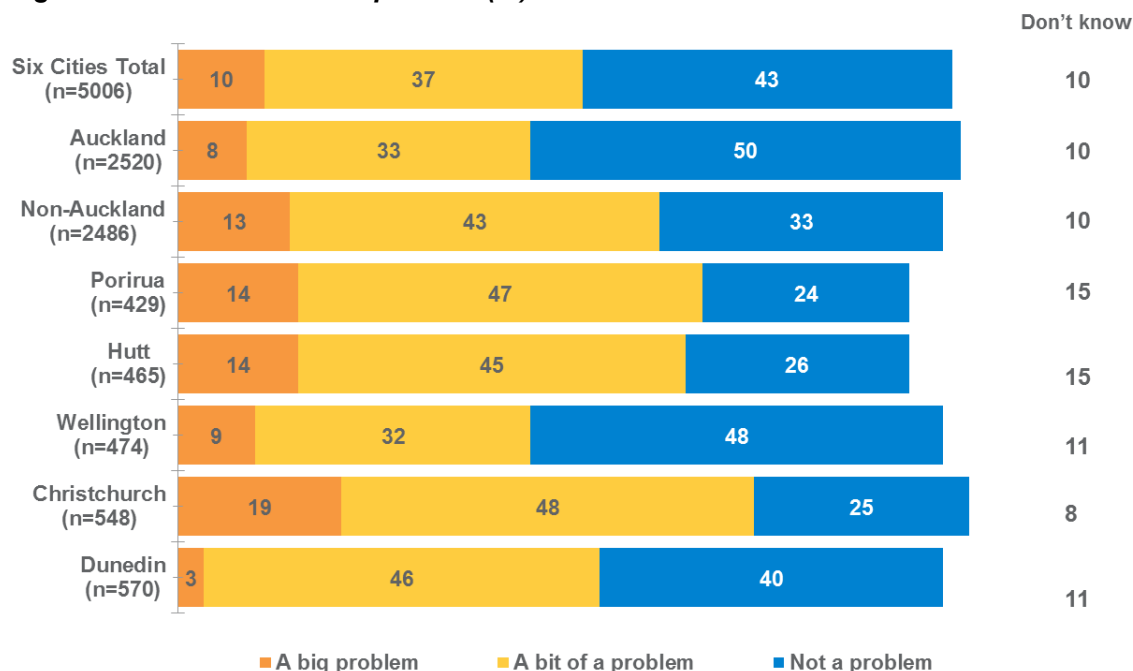
Close to three in five (59%) residents living in the Six Council areas view car theft or damage to cars as a problem within their area over the last twelve months, with 14% indicating it is *a big problem* and a further 45% indicating it is *a bit of a problem* in their area.

Those more likely to view car theft or damage to cars as a problem (*a big problem* or *a bit of a problem*) are:

- Living in Porirua (71%)
- Living in Dunedin (66%).

Figure 5.1.2: Car theft or damage to cars as a problem (%)
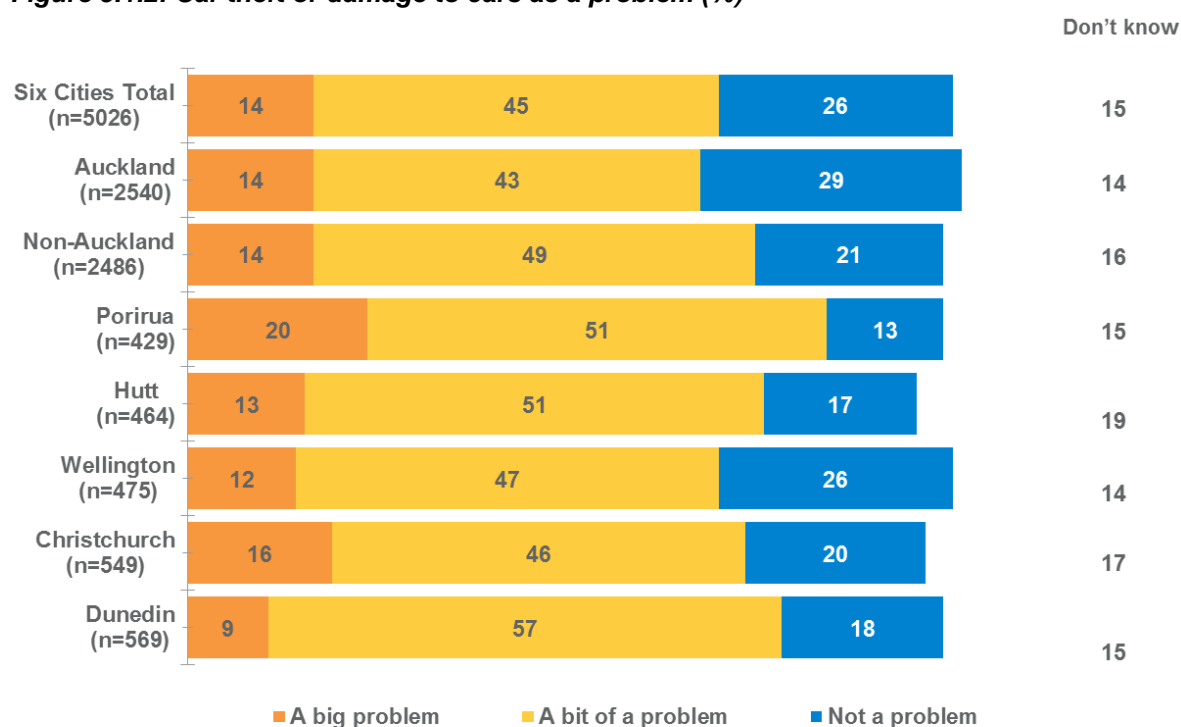
Base: All Respondents (excluding not answered)

Two thirds (67%) of residents living in the Six Council areas view dangerous driving, including drink driving and speeding, as a problem within their area over the last twelve months, with 19% indicating it is *a big problem* and a further 48% indicating it is *a bit of a problem* in their area.

Those more likely to view dangerous driving as a problem (*a big problem* or *a bit of a problem*) are:

• Living in Christchurch (76%)
• Living in Dunedin (72%).

Those less likely to view dangerous driving as a problem (*a big problem* or *a bit of a problem*) are:

• Living in Wellington (59%).

Figure 5.1.3: Dangerous driving as a problem (%)
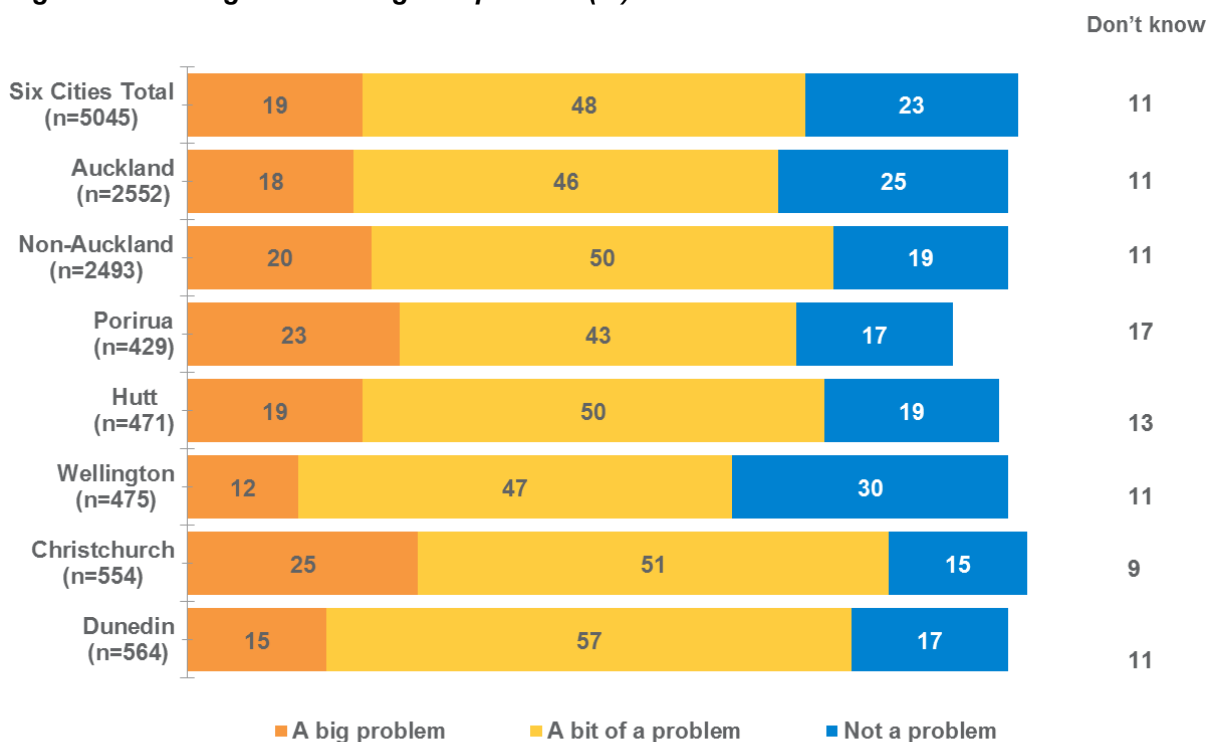
Base: All Respondents (excluding not answered)

Nearly half (45%) of the residents living in the Six Council areas perceive the presence of unsafe people as being a problem in their area in the last twelve months, with 8% indicating it is *a big problem* and a further 37% indicating it is *a bit of a problem* in their area.

Those more likely to perceive the presence of unsafe people as a problem (*a big problem* or *a bit of a problem*) are:

- Living in Porirua (59%)
- Living in Hutt City (55%).

Figure 5.1.4: Perception of presence of unsafe people (%)
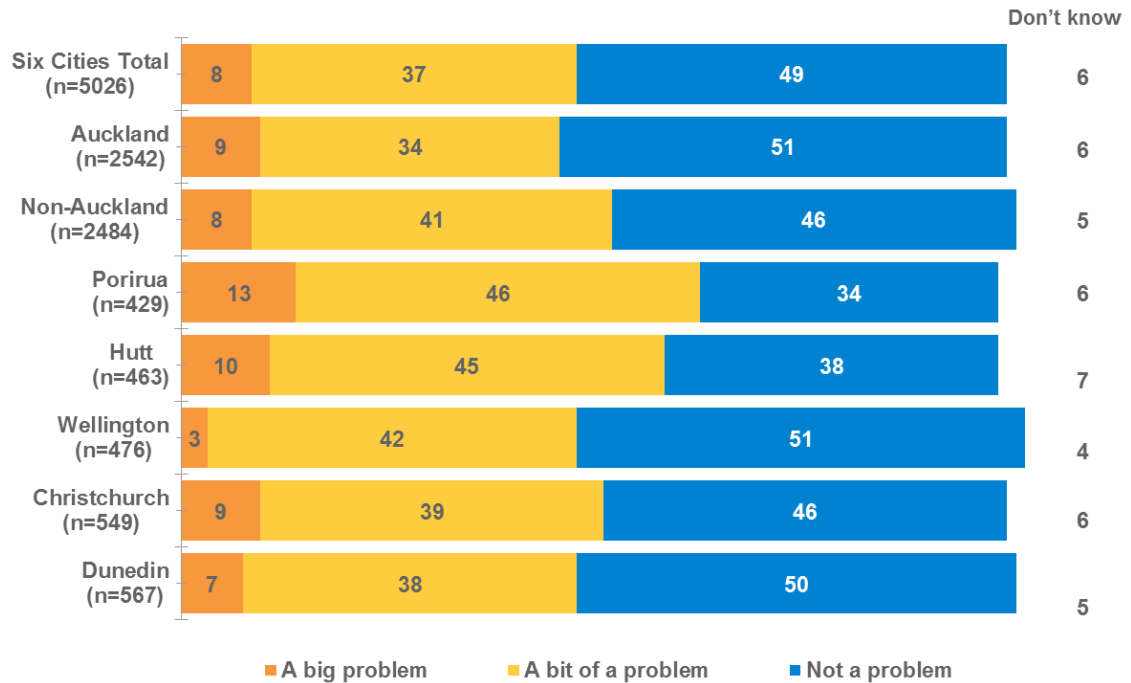
Base: All Respondents (excluding not answered)

Almost six in every ten (59%) of residents living in the Six Council areas perceive alcohol or drugs to be a problem in their area over the last twelve months, with 18% indicating it is *a big problem* and a further 41% indicating it is *a bit of a problem* in their area.

Those more likely to view alcohol or drugs as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Dunedin (80%)
- Living in Christchurch (75%)
- Living in Porirua (73%)
- Living in Wellington (71%)
- Living in Hutt City (67%)

Those less likely to view alcohol or drugs as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Auckland (51%).

Figure 5.1.5: Alcohol or drug problems (%)

Base: All Respondents (excluding not answered)

Quality of Life

Health and
Wellbeing

Crime and
Safety

Community, Culture
& Social Networks

Council
Processes

Built and Natural
Environment

Public
Transport

Lifestyle
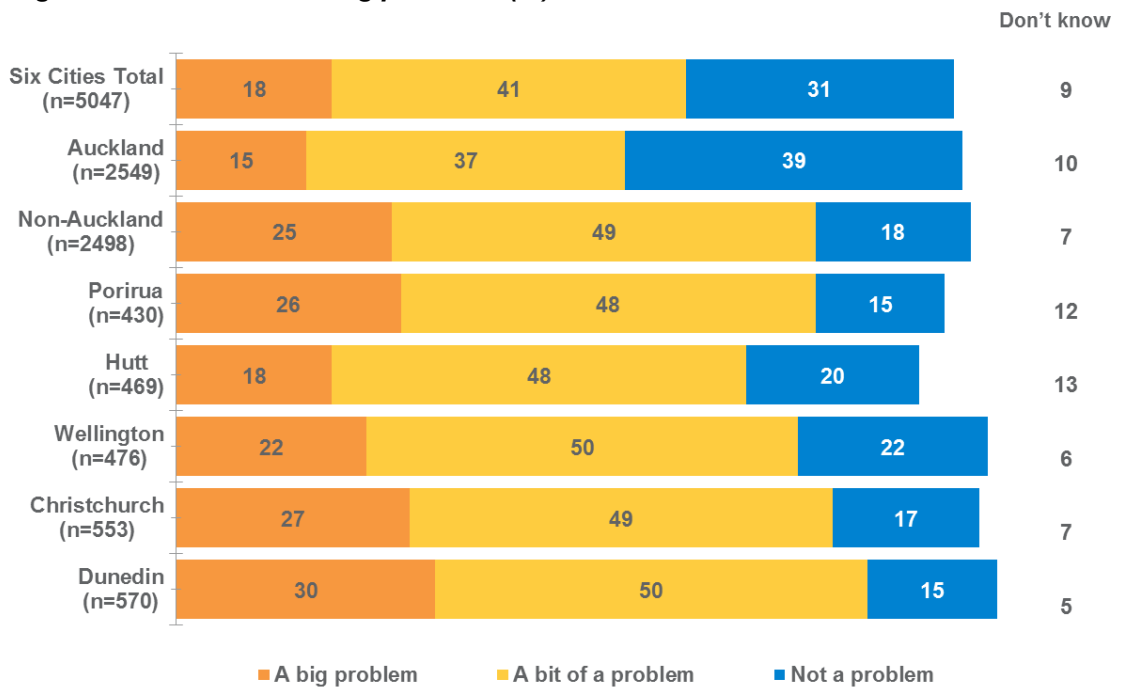
**5.2
Sense
of
Safety**

Almost all (96%) residents living in the Six Council areas feel safe in their home during the day, responding with a rating of *very safe* (72%) or *fairly safe* (24%).

There are no statistically significant differences by location.

Figure 5.2.1: Sense of safety in your home during the day (%)
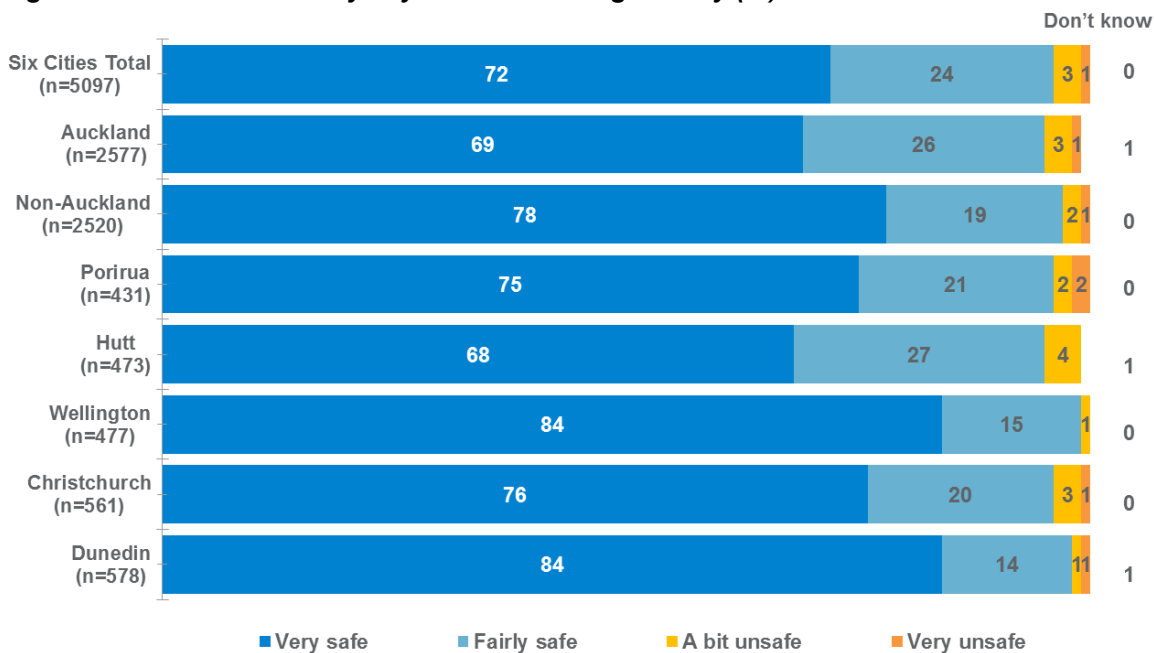
Base: All Respondents (excluding not answered)

Nine in ten (90%) residents living in the Six Council areas feel safe in their home after dark, responding with a rating of *very safe* (53%) or *fairly safe* (37%).

There are no statistically significant differences by location, for residents in the Six Council areas for feeling safe in their home after dark.

Figure 5.2.2: Sense of safety in your home after dark (%)
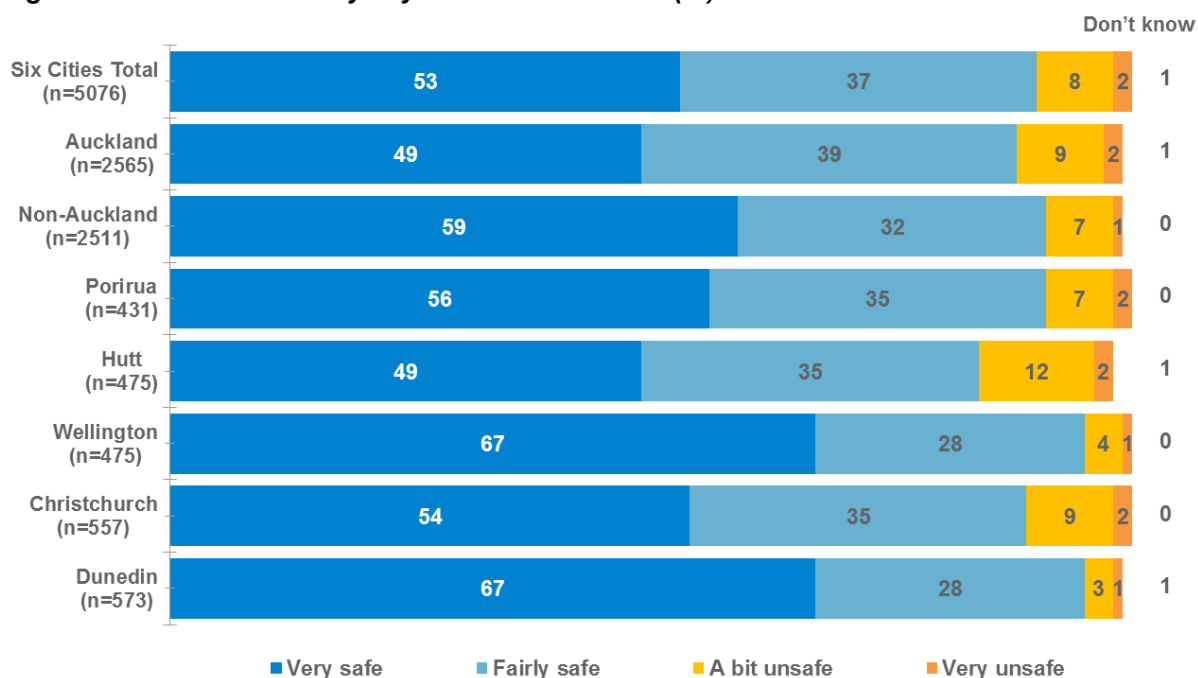
Base: All Respondents (excluding not answered)

Nearly six in ten (58%) of residents living in the Six Council areas feel safe walking alone in their neighbourhood after dark, responding with a rating of *very safe* (17%) or *fairly safe* (41%).

Those who are more likely to feel safe (*very safe* or *fairly safe*) are:
- Living in Wellington (75%)
- Living in Dunedin (70%).

Figure 5.2.3: Sense of safety walking alone in your neighbourhood after dark (%)
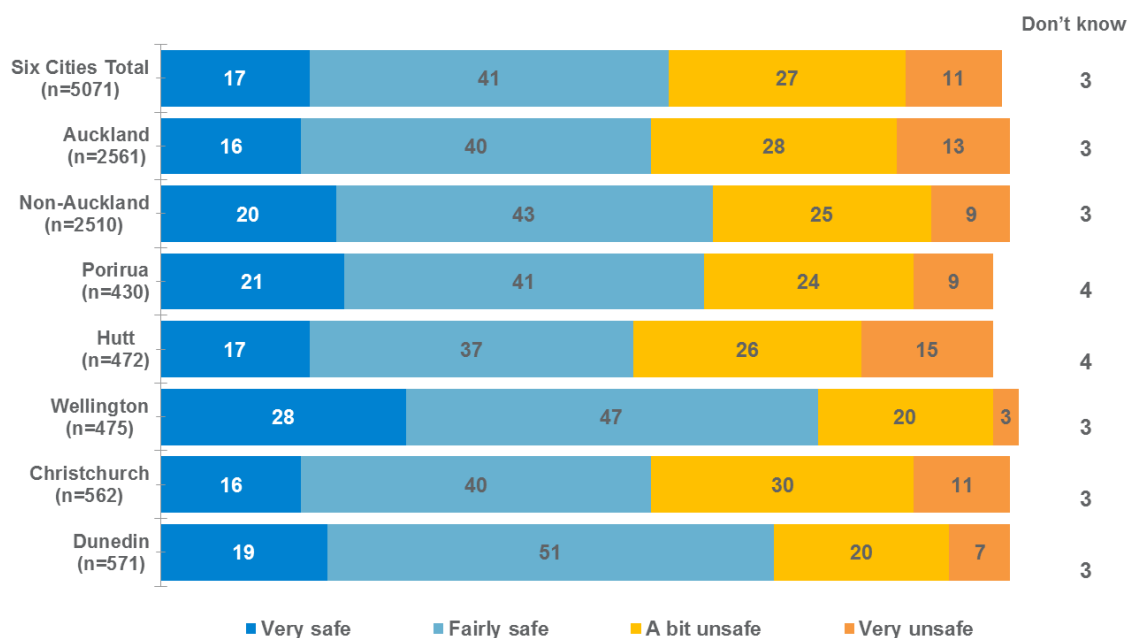
Base: All Respondents (excluding not answered)

The majority (91%) of residents living in the Six Council areas feel safe in their city centre during the day, responding with a rating of *very safe* (54%) or *fairly safe* (37%).

Those more likely to feel safe (*very safe* or *fairly safe*) are:
- Living in Wellington (99%)
- Living in Dunedin (97%)

Figure 5.2.4: Sense of safety in your city centre during the day (%)
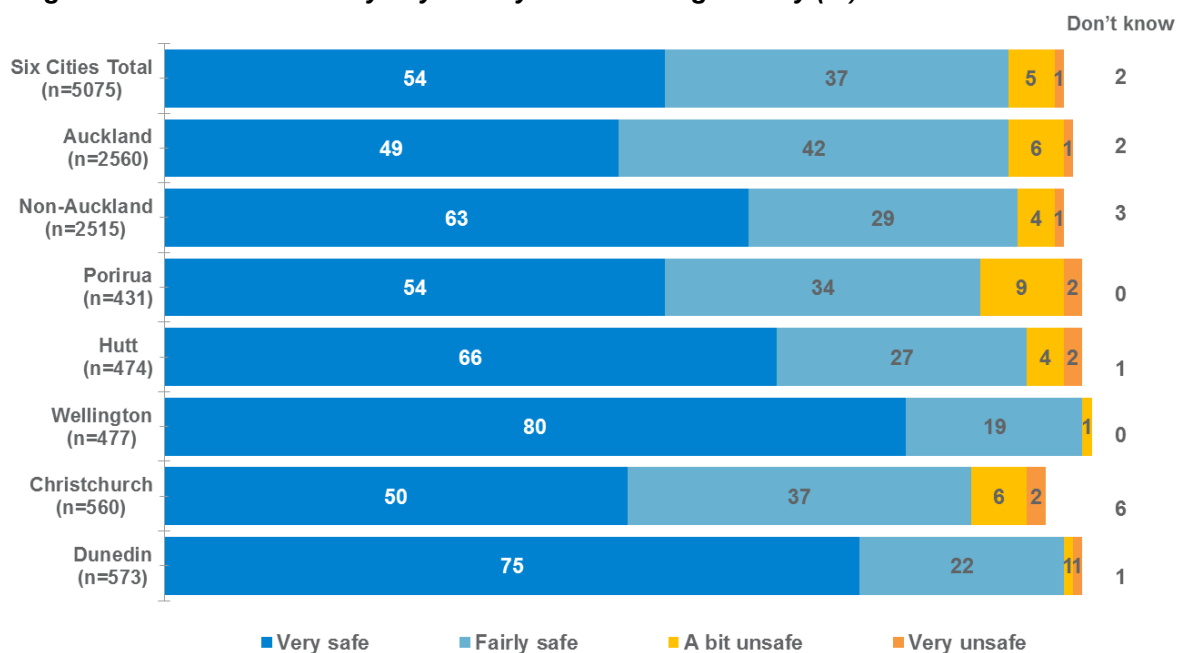
Base: All Respondents (excluding not answered)

Just over four in ten (42%) residents living in the Six Council areas feel safe in their city centre after dark, responding with a rating of *very safe* (7%) or *fairly safe* (35%).

Those more likely to feel safe (*very safe* or *fairly safe*) are:
- Living in Wellington (65%)
- Living in Hutt City (50%)
- Living in Dunedin (48%)

Figure 5.2.5: Sense of safety in your city centre after dark (%)
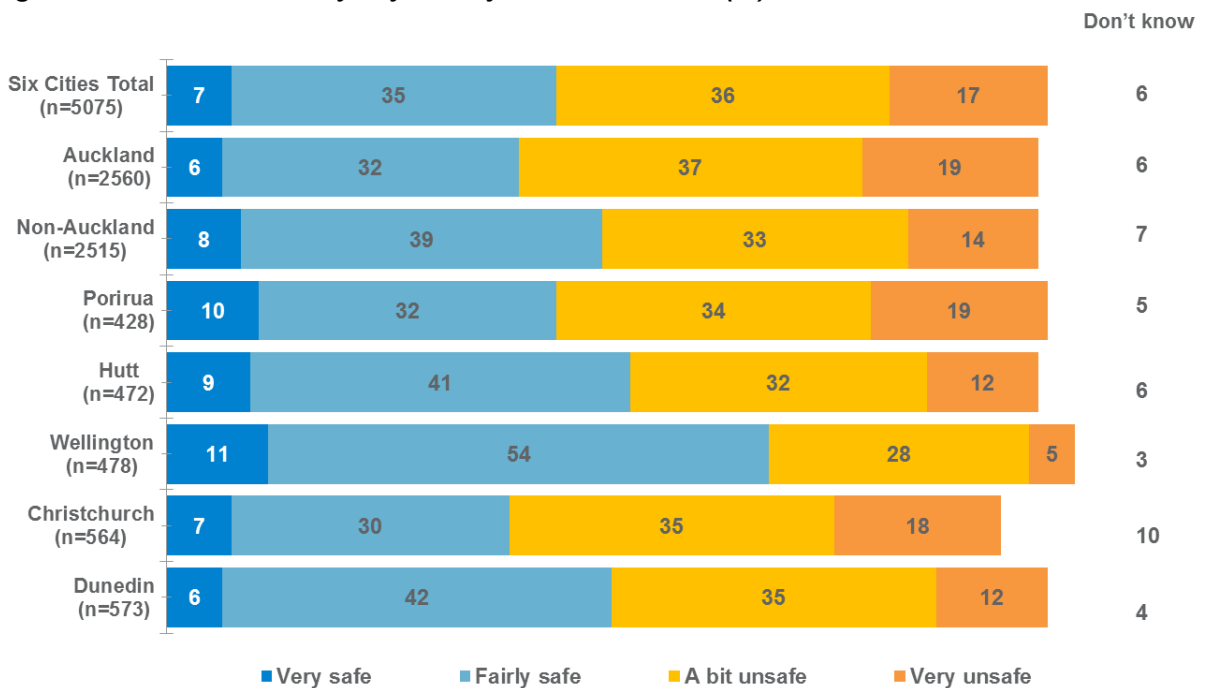
Base: All Respondents (excluding not answered)

**5.3
Safety of
Children**

Around seven in ten (71%) residents living in the Six Council areas rated the safety of unsupervised children in their neighbourhood as *very safe (21%)* or *fairly safe (50%)*.

Those more likely to rate their neighbourhood as safe (*very safe* or *fairly safe*) are:
- Living in Dunedin (81%)
- Living in Wellington (77%)

Figure 5.3: Perceived safety of unsupervised children in local area (%)
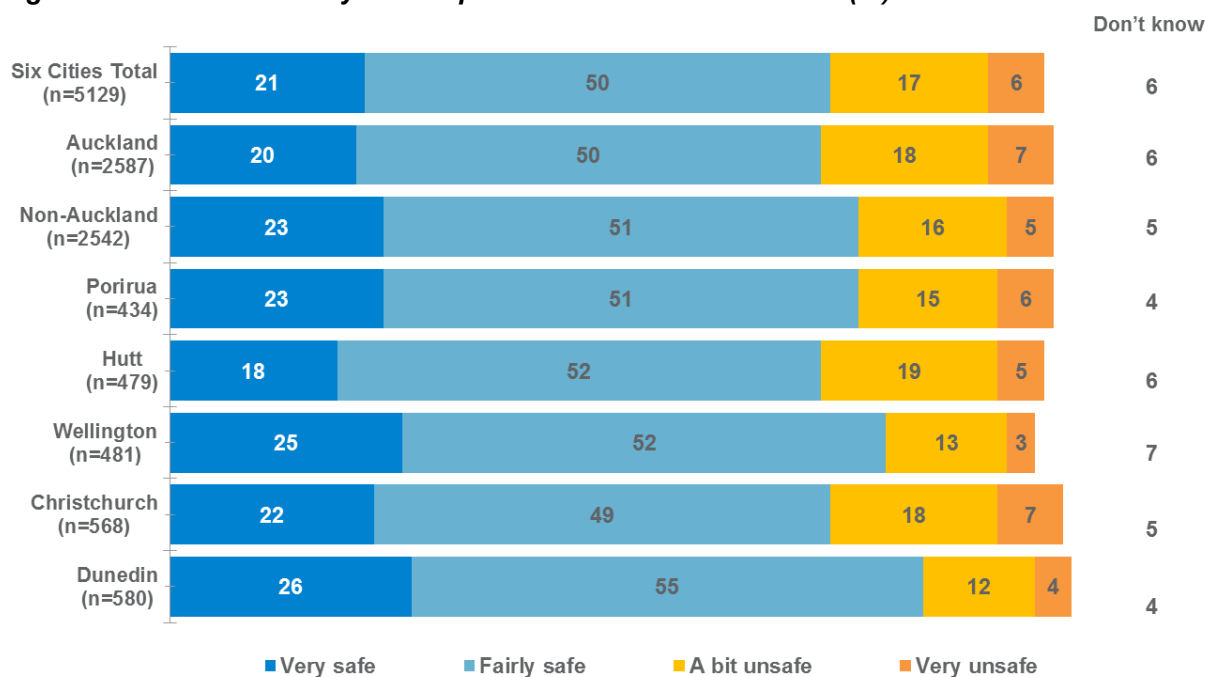
Base: All Respondents (excluding not answered)

6.0 Community, Culture and Social Networks

This section asks people about their social networks, their feeling of connectedness within the community, the impact of increased ethnic diversity in the area and how the area rates in terms of its cultural events/facilities offering.

6.1 Sense of Community

Nearly three quarters (73%) of residents living in the Six Council areas agree it is important to feel a sense of community with the people in their local neighbourhood, responding with a rating of *strongly agree* (19%) or *agree* (54%).

Those less likely to feel a sense of community is important (*strongly agree* or *agree*) are:
- Living in Dunedin (67%)

Figure 6.1: Importance of sense of community (%)
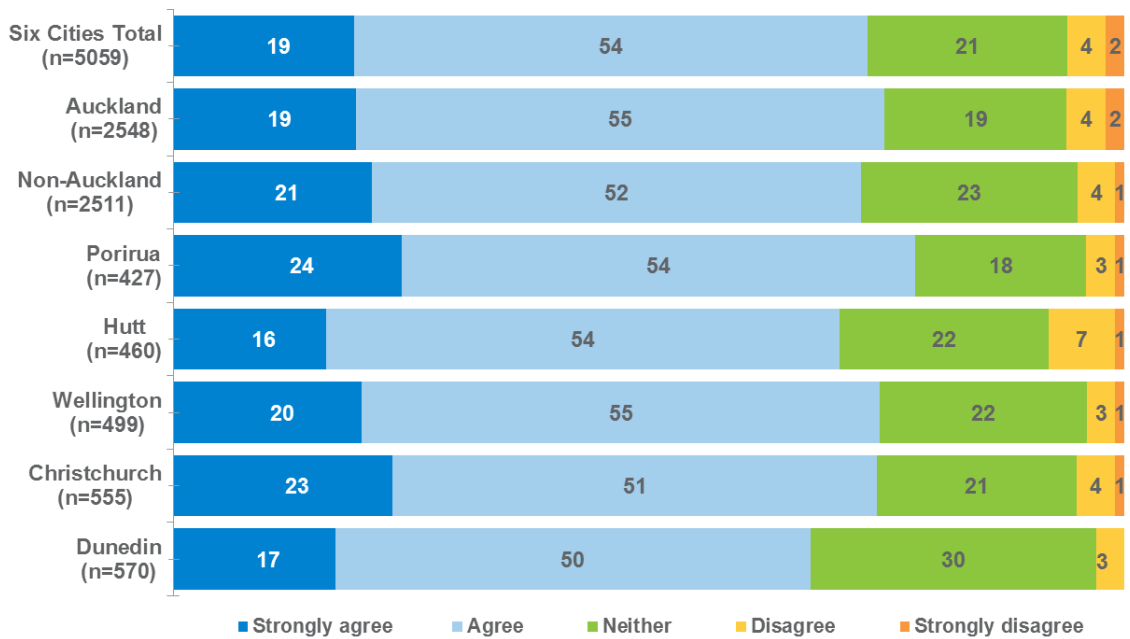
Base: All Respondents (excluding not answered)

Just over half (53%) of the residents living in the Six Council areas agree they feel a sense of community with others in their local neighbourhood, with 7% agreeing strongly and 46% agreeing.

Those more likely to feel a sense of community (*strongly agree* or *agree*) are:
- Living in Porirua (63%)

Figure 6.2: Feel a sense of community (%)
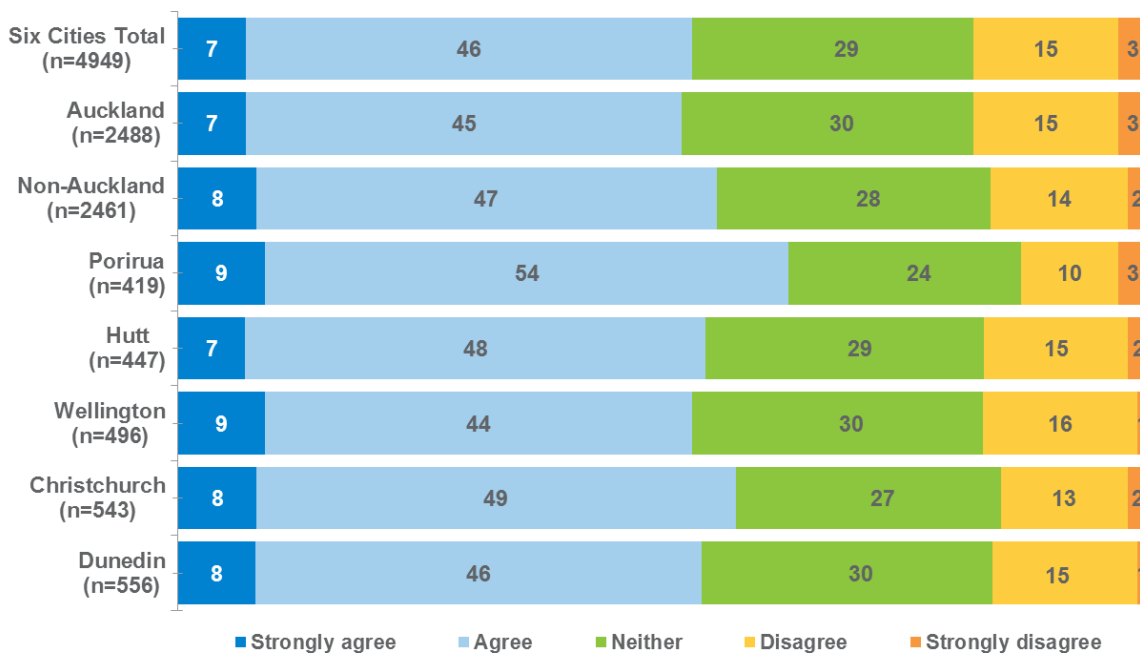
Base: All Respondents (excluding not answered)

The most frequently mentioned reason for a lack of sense of community is a *busy life* (42%). This is followed by *people in the neighbourhood don't talk with each other* (41%) and a preference for socialising *with family and friends instead of neighbours* (37%).

Figure 6.3: Most common reasons for a lack of sense of community (%)
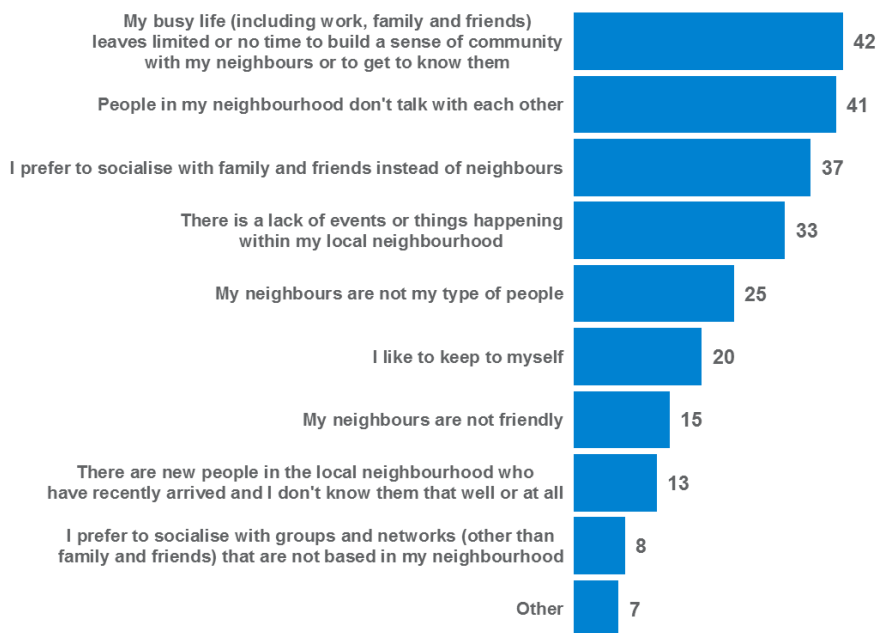
Base: Those who do not feel a sense of community (excluding not answered) n=785

Quality of Life

Health and Wellbeing

Crime and Safety

Community, Culture & Social

Council Processes

Built and Natural Environment

Public Transport

Lifestyle

Those more likely to mention *people in my neighbourhood don't talk with each other* are:
- Living in Porirua (57%, compared with the Six Councils total of 41%).

Table 6.3.1: Most common reasons for a lack of sense of community (%)

|	Six Cities Total (n=785)	Auckland (n=428)	Non-Auckland (n=357)	Porirua (n=51)	Hutt (n=65)	Wellington (n=83)	Christchurch (n=81)	Dunedin (n=77)
My busy life (including work, family and friends) leaves limited or no time to build a sense of community with my neighbours or to get to know them	42	44	38	46	40	44	32	40
People in my neighbourhood don't talk with each other	41	41	41	57	47	46	37	35
I prefer to socialise with family and friends instead of neighbours	37	35	40	39	34	38	42	41
There is a lack of events or things happening within my local neighbourhood	33	31	36	49	34	34	40	27
My neighbours are not my type of people	25	25	24	19	16	18	30	26
I like to keep to myself	20	21	18	18	20	16	19	16
My neighbours are not friendly	15	15	16	24	16	12	17	14
There are new people in the local neighbourhood who have recently arrived and I don't know them that well or at all	13	14	10	7	18	11	10	8
I prefer to socialise with groups and networks (other than family and friends) that are not based in my neighbourhood	8	7	10	10	12	13	6	13
Other	7	7	7	4	3	8	10	3

Base: Those who do not feel a sense of community (excluding not answered n=785)

6.2 Impact of Greater Cultural Diversity

Around half (52%) of the residents living in the Six Council areas feel that the fact that New Zealand is becoming a home for an increasing number of people with different lifestyles and cultures from different countries makes their area a better place to live, with 14% saying it is *a much better place to live* and 38% saying it is *a better place to live*.

Those more likely to think cultural diversity makes their area a better place to live (*much better place to live* or *better place to live)* are:
- Living in Wellington (75%)
- Living in Dunedin (62%)
- Living in Christchurch (60%)

Those less likely to think cultural diversity makes their area a better place to live (*much better place to live* or *better place to live*) are:
- Living in Auckland (46%)

Figure 6.4: Perception of impact of greater cultural diversity (%)
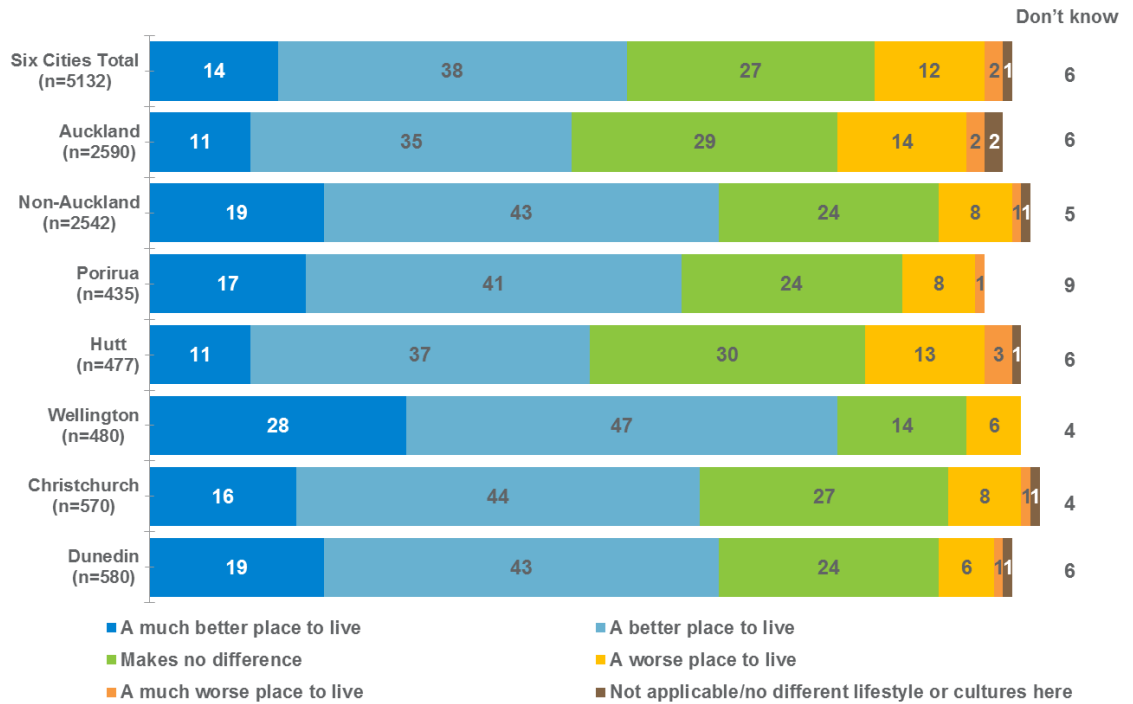
Base: All Respondents (excluding not answered)

The most frequently mentioned reason for greater cultural diversity having a positive impact is p*eople from other countries and cultures make the city more vibrant and interesting, including bringing more interesting food and restaurants* (62%). This is followed by *people from other countries and cultures add to the multi-cultural and diverse feel of the city* (48%) and *it's good to mix with people from other countries and cultures* (38%).

Figure 6.5: Most frequently mentioned reasons for positive impact of greater cultural diversity (%)
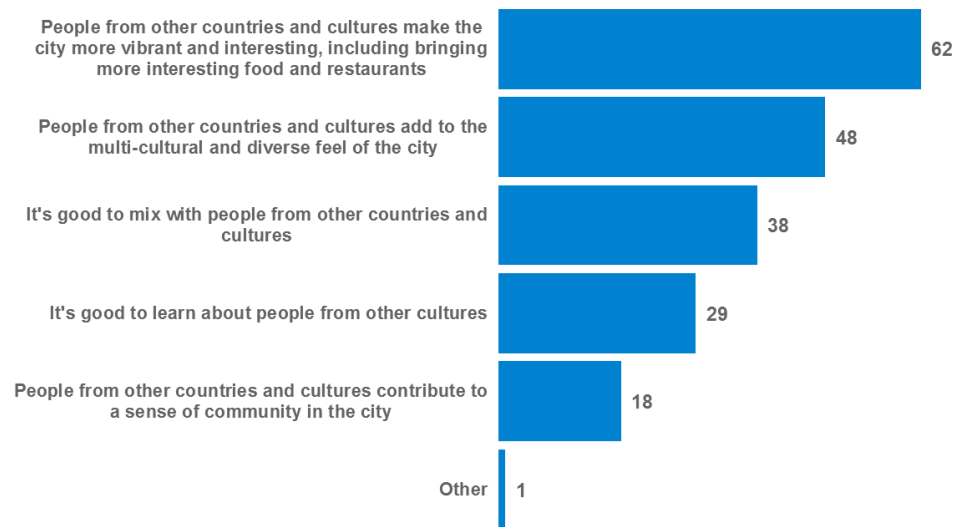
Base: Those who say different lifestyles/cultures positive (excluding not answered) n=2721

Quality of Life

Health and Wellbeing

Crime and Safety

Community, Culture & Social

Council Processes

Built and Natural Environment

Public Transport

Lifestyle

Those more likely to mention *people from other countries and cultures make the city more vibrant and interesting, including bringing more interesting food and restaurants* are:
- Living in Wellington (72%, compared with the Six Councils total of 62%).

Those more likely to mention *people from other countries and cultures add to the multi-cultural and diverse feel of the city* are:
- Living in Porirua (60%, compared with the Six Councils total of 48%).

Table 6.5.1: Most frequently mentioned reasons for positive impact of greater cultural diversity (%)

	Six Cities Total (n=2721)	Auckland (n=1183)	Non-Auckland (n=1538)	Porirua (n=249)	Hutt (n=212)	Wellington (n=380)	Christchurch (n=341)	Dunedin (n=356)
People from other countries and cultures make the city more vibrant and interesting, including bringing more interesting food and restaurants	62	60	64	58	55	72	63	59
People from other countries and cultures add to the multi-cultural and diverse feel of the city	48	49	47	60	47	53	41	47
It's good to mix with people from other countries and cultures	38	40	36	44	29	36	34	40
It's good to learn about people from other cultures	29	33	24	32	22	24	22	29
People from other countries and cultures contribute to a sense of community in the city	18	19	17	31	21	17	13	19
Other	1	1	1	1	1	1	2	1

Base: Those who say different lifestyles/cultures positive (excluding not answered) n=2721

The most frequently mentioned reason for greater cultural diversity having a negative impact is *people from other countries and cultures don't integrate into New Zealand society* (67%). This is followed by *people from other countries and cultures often have a lack of English skills* (49%) and *too many different cultures cause tensions between groups of people* (36%).

Figure 6.6: Most frequently mentioned reasons for negative impact of greater cultural diversity (%)
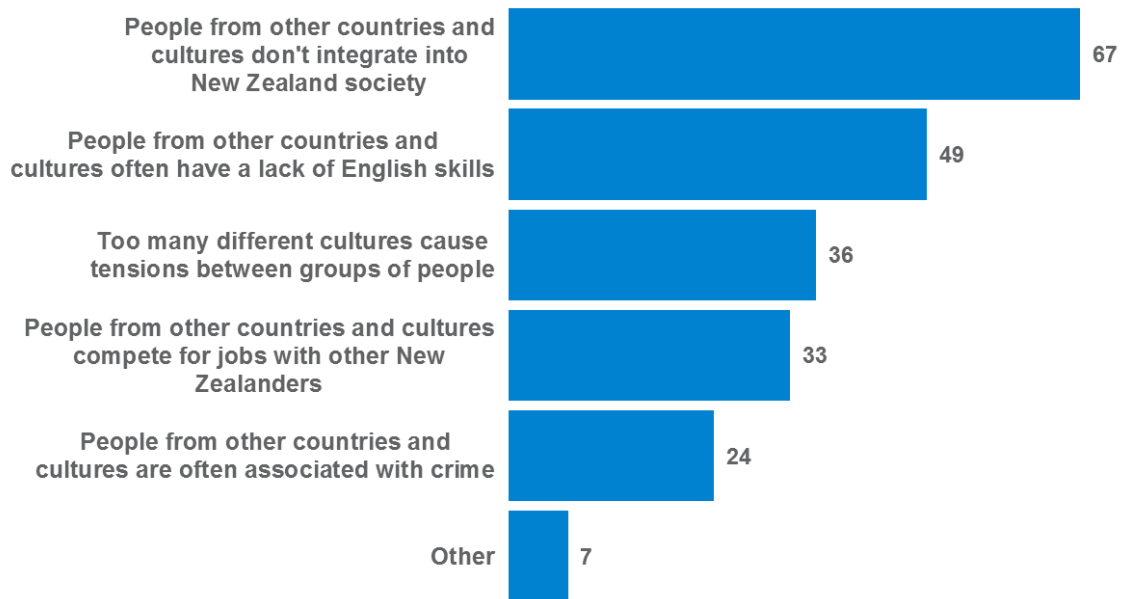
Base: Those who say different lifestyles/cultures negative (excluding not answered) n=647

Quality of Life

Health and
Wellbeing

Crime and
Safety

Community,
Culture & Social

Council
Processes

Built and Natural
Environment

Public
Transport

Lifestyle

There are no statistically significant differences by location, for the most frequently mentioned reasons for greater cultural diversity having a negative impact.

Table 6.6.1: Most frequently mentioned reasons for negative impact of greater cultural diversity (%)

	Six Cities Total (n=647)	Auckland (n=414)	Non-Auckland (n=233)	Porirua (n=40)	Hutt (n=70)	Wellington (n=28)	Christchurch (n=49)	Dunedin (n=46)
People from other countries and cultures don't integrate into New Zealand society	67	67	65	64	53	65	71	65
People from other countries and cultures often have a lack of English skills	49	51	41	33	34	31	53	30
Too many different cultures cause tensions between groups of people	36	35	39	45	37	44	39	37
People from other countries and cultures compete for jobs with other New Zealanders	33	33	32	39	38	24	28	45
People from other countries and cultures are often associated with crime	24	22	31	34	38	31	32	14
Other	7	8	4	0	9	6	2	3
Don't know	0	0	1	0	0	0	2	0

Base: Those who say different lifestyles/cultures negative (excluding not answered) n=647

6.3
Social
Networks

The most common social network that residents living in the Six Council areas belong to is *people from work or school* (47%). The next two are *Online network through websites such as Facebook / Twitter, online gaming communities and forums* (46%), and *a sports club* or *hobby/interest group* (27%, respectively).

Figure 6.7: Social networks and groups belonging to (%)
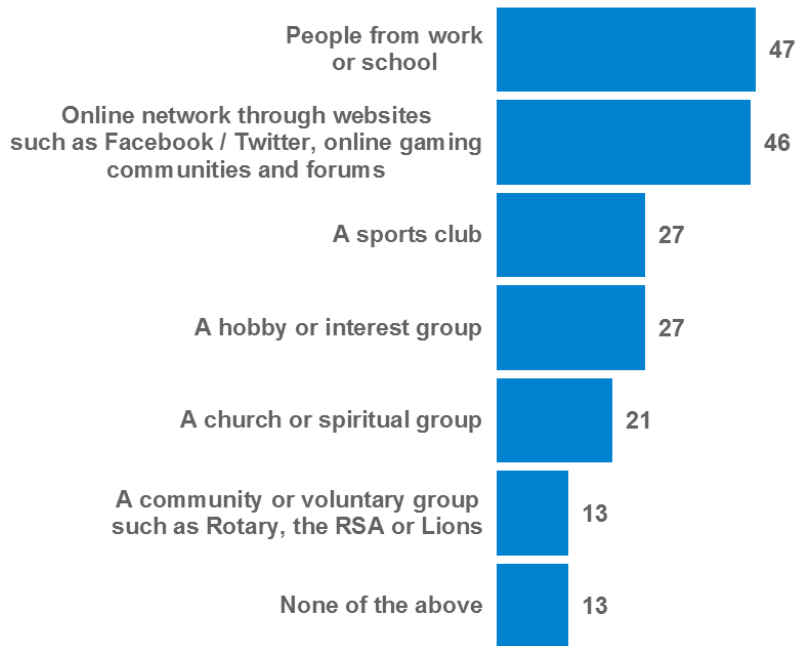
Base: All Respondents (excluding not answered) n=5128

Quality of Life

Health and
Wellbeing

Crime and
Safety

Community,
Culture & Social

Council
Processes

Built and Natural
Environment

Public
Transport

Lifestyle

Those more likely to mention they belong to a network of *people from work or school* are:
- Living in Wellington (58%, compared with the Six Councils total of 47%).

Those less likely to mention they belong to a network of *people from work or school* are:
- Living in Christchurch (40%, compared with the Six Councils total of 47%).

Table 6.7.1: Social networks and groups belonging to (%)

	Six Cities Total (n=5128)	Auckland (n=2583)	Non-Auckland (n=2545)	Porirua (n=432)	Hutt (n=465)	Wellington (n=502)	Christchurch (n=564)	Dunedin (n=582)
People from work or school	47	47	46	45	45	58	40	46
Online network through websites such as Facebook/ Twitter, online gaming communities and forums	46	45	47	44	46	51	47	46
A sports club	27	25	30	30	27	29	30	31
A hobby or interest group	27	26	28	24	25	30	27	32
A church or spiritual group	21	22	20	22	25	19	22	15
A community or voluntary group such as Rotary, the RSA or Lions	13	12	14	14	14	18	10	15
None of the above	13	13	13	11	12	9	15	13

Base: All Respondents (excluding not answered) n=5128

Of those who belong to a social network / group, 30% said their social networks are *mostly based on shared interests or beliefs, but not necessarily based in the same local area*, 20% are *mostly based in the same local area* and 40% are a mixture of both.

Those more likely to belong to networks / groups that are *mostly based on shared interests or beliefs, but not necessarily based in the same local area as they live* are:

- Living in Christchurch (38%)

Those less likely to belong to networks / groups that are *mostly based on shared interests or beliefs, but not necessarily based in the same local area as they live* are:

- Living in Porirua (20%)

Those more likely to belong to a mixture of both (social networks based on *shared interests or beliefs, but not necessarily in the same local area* and social networks based *in the same local area*) are:

- Living in Porirua (46%)

Figure 6.8: Location of social networks (%)
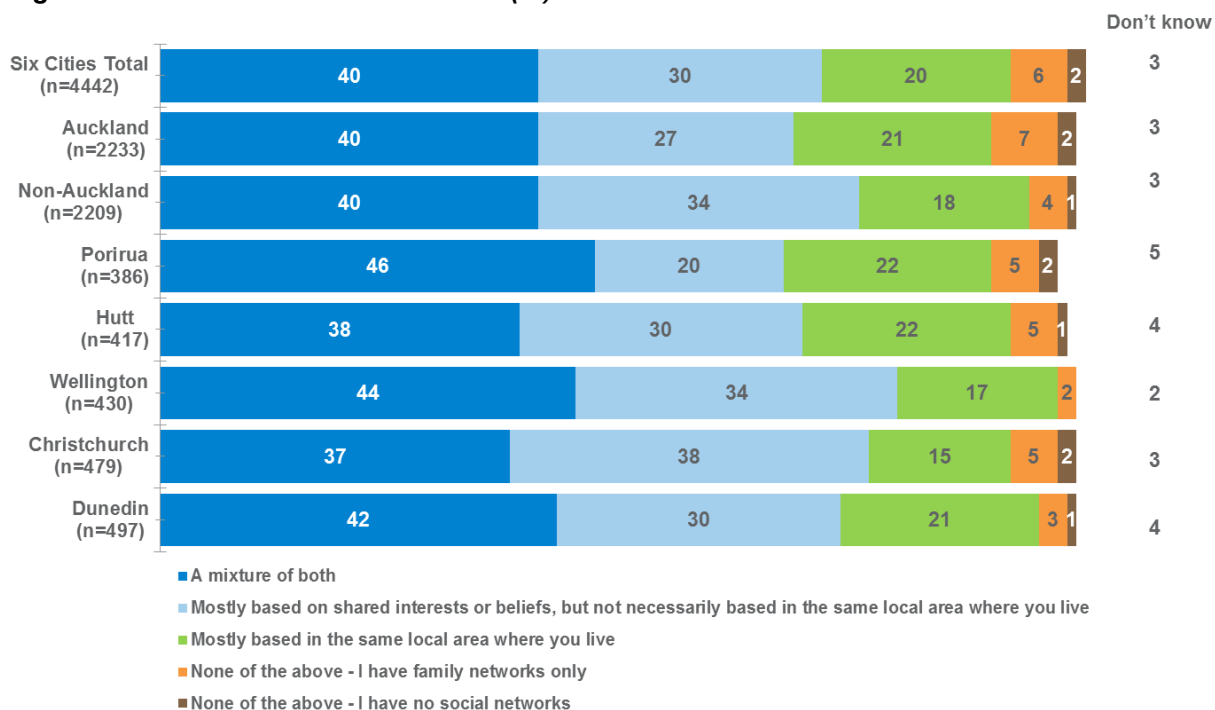
Base: Those who have a social network / group (excluding not answered)

**6.4
Feeling
of
Isolation**

Nearly two thirds (65%) of residents living in the Six Council areas rarely felt isolated or lonely over the past twelve months, with 29% saying *never* and 36% saying *rarely.*

Those more likely to rarely feel isolated (*never* or *rarely*) are:
- Living in Porirua (73%)

Figure 6.9: Feeling of isolation (%)
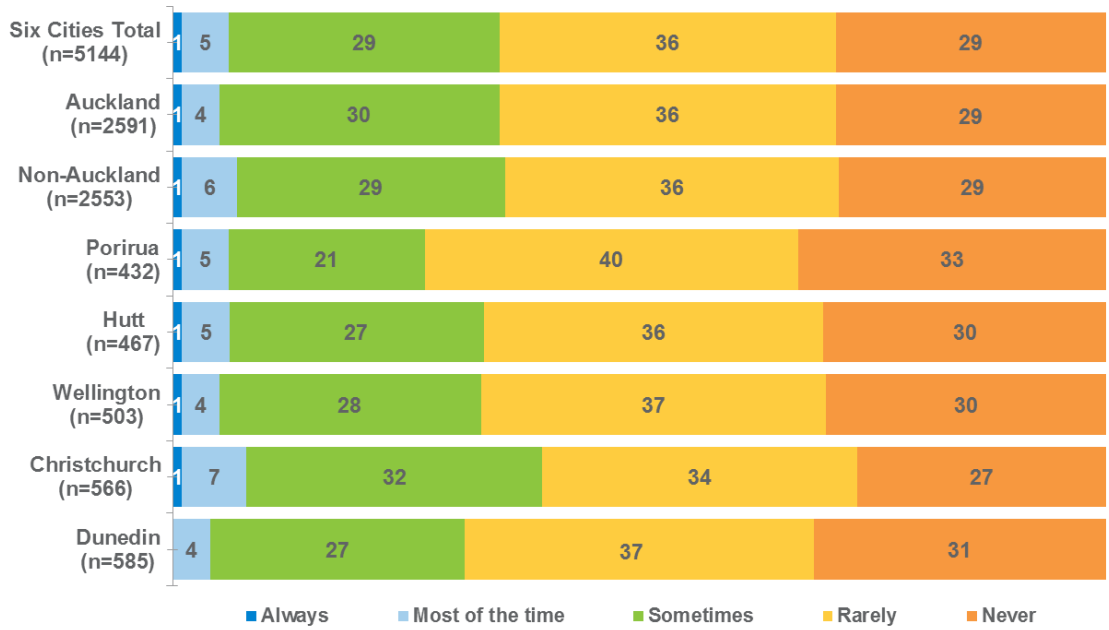
Base: All Respondents (excluding not answered)

6.5 Culturally Rich and Diverse Arts Scene

Nearly half (47%) the residents living in the Six Council areas agree their area / city has a culturally rich and diverse arts scene, with 10% who *strongly agree* and 37% who *agree*.

Those more likely to agree (*strongly agree* or *agree*) are:
- Living in Wellington (90%)
- Living in Porirua (72%)
- Living in Dunedin (70%)

Those less likely to agree (*strongly agree* or *agree*) are:
- Living in Auckland (39%)

Figure 6.10: Culturally rich and diverse arts scene (%)
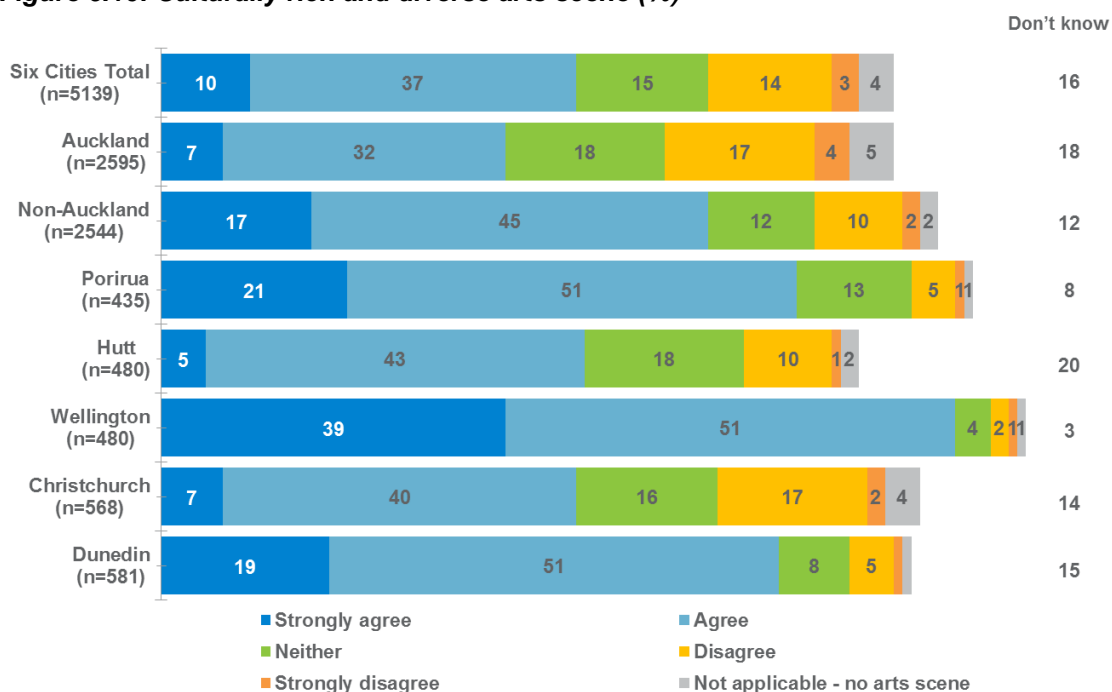
Base: All Respondents (excluding not answered)

**6.6
Trust**

Around six in ten (62%) residents living in the Six Council areas say you can trust people, with 7% saying *people can almost always be trusted* and 55% saying *people can usually be trusted*.

Those more likely to say you can trust people (*people can almost always be trusted* and *people can usually be trusted*) are:

- Living in Dunedin (75%)
- Living in Wellington (74%)

Figure 6.11: Sense of trust (%)
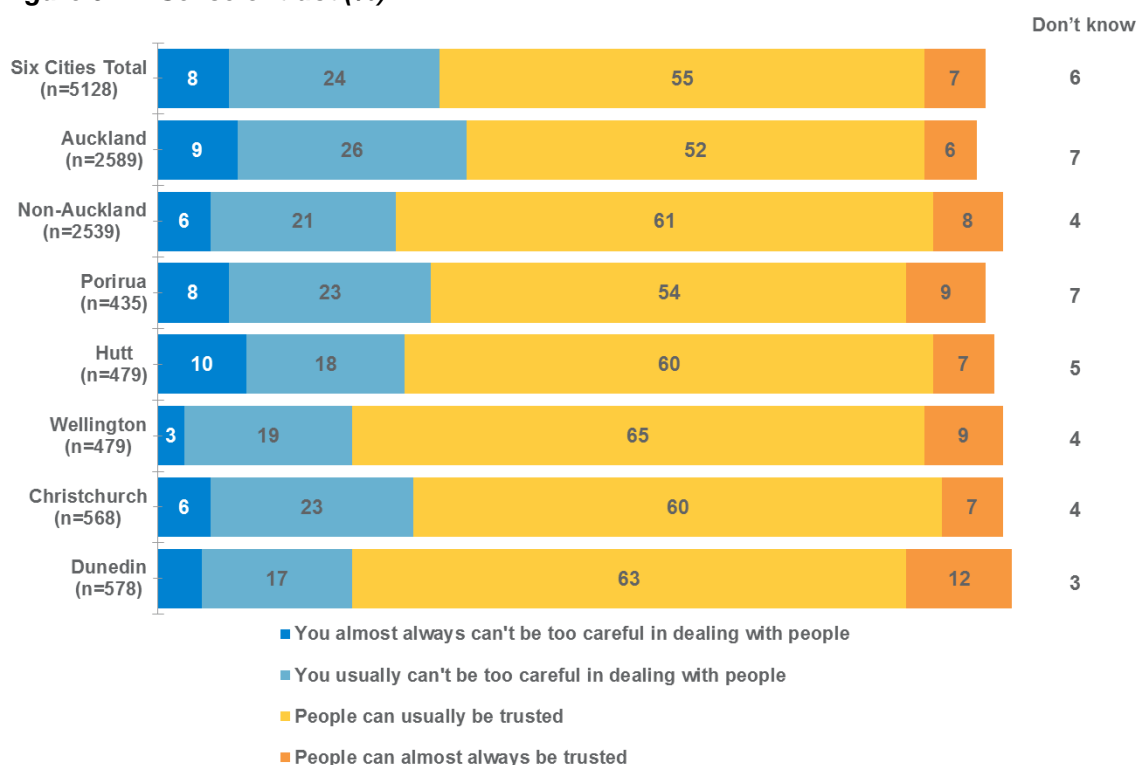
Base: All Respondents (excluding not answered)

7.0 Council Processes

This section looks at residents' perceptions of council processes such as their understanding and confidence in the decision making process.

Nearly three in ten (29%) residents living in the Six Council areas agree they understand the council decision making process, responding with a rating of either *strongly agree* (2%) or *agree* (27%).

Those more likely to agree (*strongly agree* or *agree*) they understand the decision making process are:
- Living in Wellington (38%)
- Living in Hutt City (37%)

Those more likely to disagree (*strongly disagree* or dis*agree*) they understand the decision making process are:
- Living in Christchurch (51%, compared with the Six Councils total of 43%).

Figure 7.1: Understanding of Council decision making processes (%)
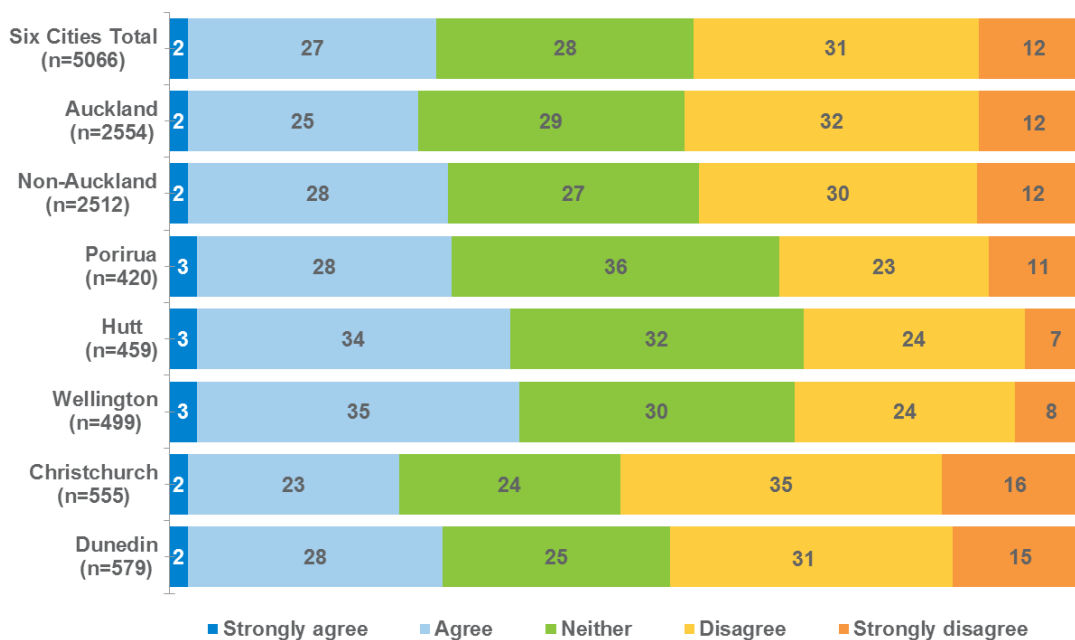
Base: All Respondents (excluding not answered)

Just over half (56%) of the residents living in the Six Council areas agree that they would like to have more say in what the Council does, with 13% saying they *strongly agree* and 43% saying they *agree.*

Those who are less likely to agree (*strongly agree* or *agree*) that they would like to have more say are:

- Living in Wellington (46%)
- Living in Porirua (47%)
- Living in Hutt City (48%)

Figure 7.2: Desire to have more say in what Council does (%)
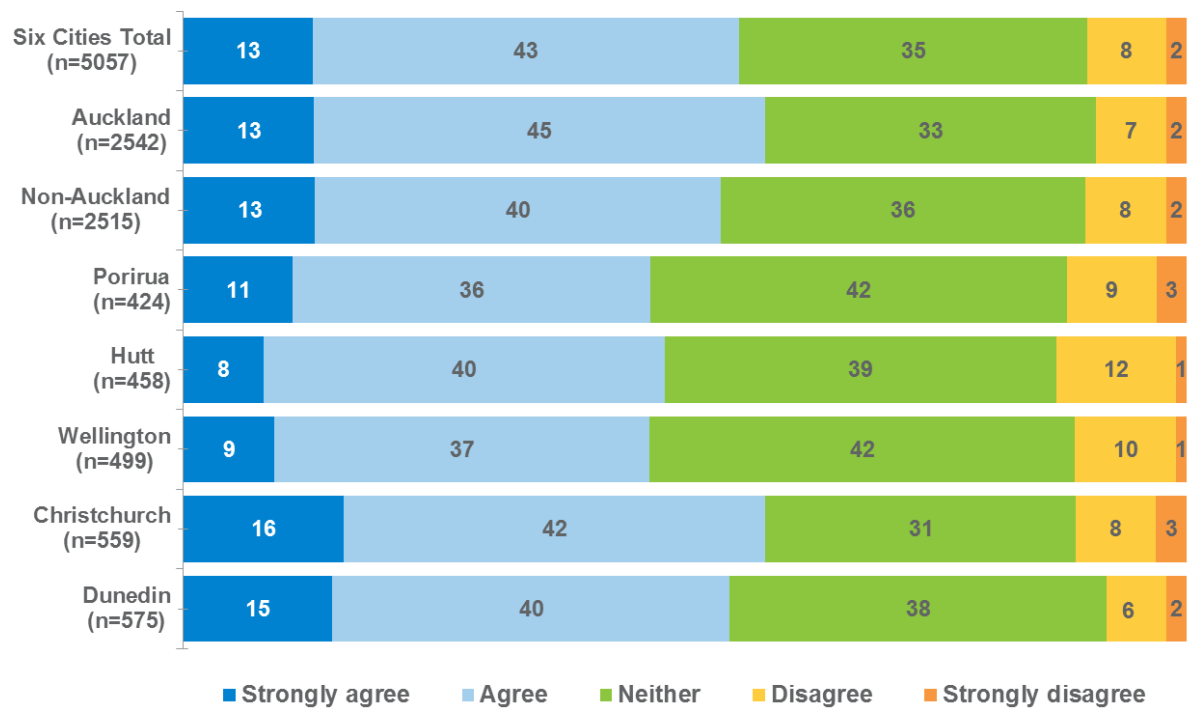
Base: All Respondents (excluding not answered)

Just over a third (36%) of residents living in the Six Council areas have confidence that the Council makes decisions in the best interests of their city, responding with a rating of either *strongly agree* (3%) or *agree* (33%).

Those more likely to have confidence (*strongly agree* or *agree*) are:
- Living in Hutt City (54%)
- Living in Porirua (47%)
- Living in Wellington (46%)

Those more likely to not have confidence (*strongly disagree* or *disagree*) are:
- Living in Christchurch (46%, compared with the Six Councils total of of 36%)
- Living in Dunedin (45%)

Figure 7.3: Confidence in Council decision making (%)
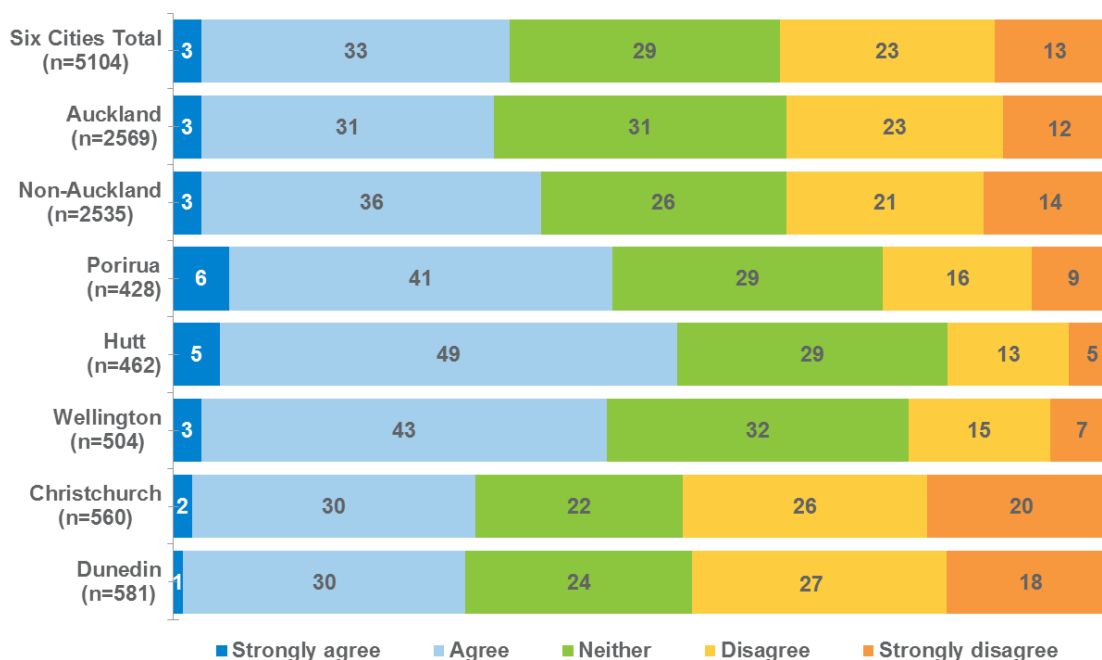
Base: All Respondents (excluding not answered)

Among those who do not have confidence in Council decisions, just over half (52%) said they did *not like specific decisions, or outcomes of the decisions, the council had made.*

Figure 7.4: Reasons for a lack of confidence in Council decision making (%)

Reason	%
Do not like specific decisions, or outcomes of the decisions, the Council has made	52
Do not agree in general with decisions the Council has made	27
Unhappy with rates / rating structure	4
Not looking after all areas/suburbs/too much emphasis on central area	4
Make short term (popular) decisions with disregard to available services/current infrastructure/ not forward thinking	3
Not open/transparent (incl do not keep us informed)	3
Waste money / are in a bad financial position	2
Have their own agendas/make decisions to suit themselves	2
Lack of public consultation/don't listen to public submissions	2
Poor quality of councillors/cowboys/not trustworthy/need a more diverse mix of people/lack knowledge/experience	2
Lack fairness/ are biased in decision making/influenced by big business/lobbyists	2
Too political/in fighting	2
Nothing has been done / no changes made/still lack services	2
Other	4

■ = Codes included in Questionnaire

■ = Codes from "Other (please specify)"

Base: Those who do not have confidence in Council decisions (excluding not answered) n=1725

Those more likely to mention they *do not like specific decisions, or outcomes of the decisions, the Council has made* are:

- Living in Dunedin (64%, compared with the Six Councils total of 52%).

Table 7.4.1: Reasons for a lack of confidence in Council decision making (%)

	Six Cities Total (n=1725)	Auckland (n=919)	Non-Auckland (n=806)	Porirua (n=102)	Hutt (n=77)	Wellington (n=109)	Christchurch (n=252)	Dunedin (n=266)
Do not like specific decisions, or outcomes of the decisions, the Council has made	52	51	54	63	52	46	52	64
Do not agree in general with decisions the Council has made	27	30	24	22	24	27	25	19
Unhappy with rates / rating structure	4	5	2	3	1	5	1	0
Not looking after all areas/suburbs/too much emphasis on central area	4	5	2	0	0	2	2	1
Make short term (popular) decisions with disregard to available services/current infrastructure/ not forward thinking	3	2	4	4	1	10	3	5
Not open/transparent (incl. do not keep us informed)	3	2	5	1	4	1	7	1
Waste money / are in a bad financial position	2	3	2	2	1	3	1	3
Have their own agendas/make decisions to suit themselves	2	2	3	0	1	5	3	2
Lack of public consultation/don't listen to public submissions	2	2	3	2	2	3	2	4
Poor quality of councilors/cowboys/not trustworthy/need a more diverse mix of people/lack knowledge/experience	2	1	3	2	0	5	3	4
Lack fairness/ are biased in decision making/influenced by big business/lobbyists	2	1	2	2	3	3	2	4
Too political/in fighting	2	1	3	0	0	5	3	3
Nothing has been done / no changes made/still lack services (incl not addressing crime problem)	2	2	2	4	2	4	1	0
Other	4	4	4	3	13	7	4	2
Don't know	0	0	0	0	0	0	1	0

Base: Those who do not have confidence in Council decisions (excluding not answered)

Around four in ten (37%) residents living in the Six Council areas say the public has an influence on the decisions the Council makes, with 4% saying the public has a *large influence* and 33% *some influence.*

Those more likely to say the public has an influence (*large influence* or *some influence*) on the decisions the Council makes are:

- Living in Porirua (50%)
- Living in Wellington (48%)
- Living in Hutt City (47%)

Figure 7.5: Perception of public's influence on Council decision making (%)
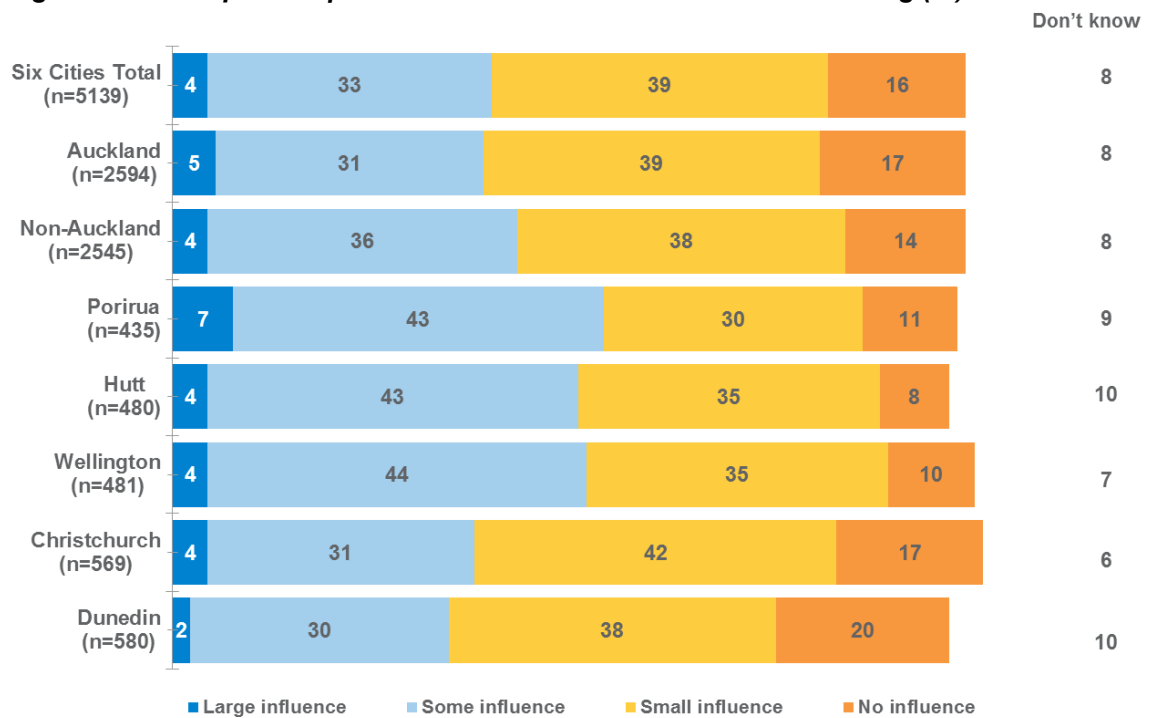
Base: All Respondents (excluding not answered)

8.0 Built and Natural Environment

This section looks at how residents perceive their city (i.e. their pride in it), the cleanliness of the city and access to their local parks.

8.1 Perception of City/Local Area as a great place to live

Just over three quarters (76%) of residents living in the Six Council areas agree that their city/local area is a great place to live, responding with a rating of either *strongly agree* (24%) or *agree* (52%).

Those more likely to agree (*strongly agree* or *agree*) their city/local area is a great place to live are:
- Living in Wellington (93%)
- Living in Dunedin (82%)

Those less likely to agree (*strongly agree* or *agree*) their city/local area is a great place to live are:
- Living in Christchurch (64%)
- Living in Porirua (70%)

Figure 8.1: Perception of City/Local Area as a great place to live (%)

Base: All Respondents (excluding not answered)

Quality of Life

Health and Wellbeing

Crime and Safety

Community, Culture & Social Networks

Council Processes

Built and Natural Environment

Public Transport

Lifestyle
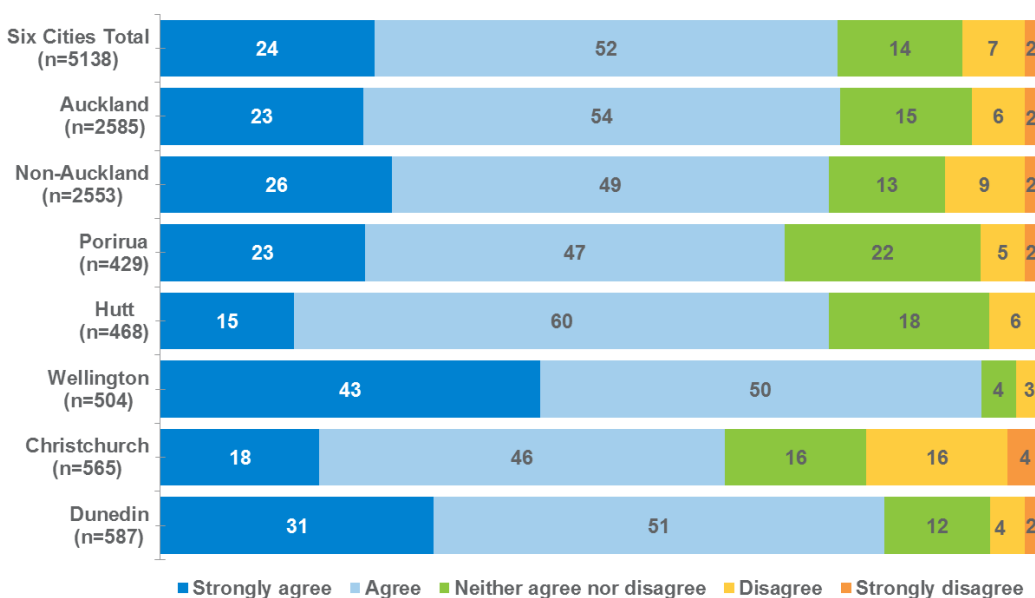
8.2 Pride in City's Look and Feel

Nearly six in ten (58%) residents living in the Six Council areas *strongly agree* or *agree* that they feel a sense of pride in the way their city or local area looks and feels.

Those more likely to *strongly agree* or *agree* that they feel a sense of pride in their area are:
- Living in Wellington (86%)
- Living in Dunedin (69%)

Those less likely to *strongly agree* or *agree* that they feel a sense of pride in their area are:
- Living in Christchurch (33%)
- Living in Hutt City (49%)
- Living in Porirua (52%)

Figure 8.2: Pride in city's look and feel (%)
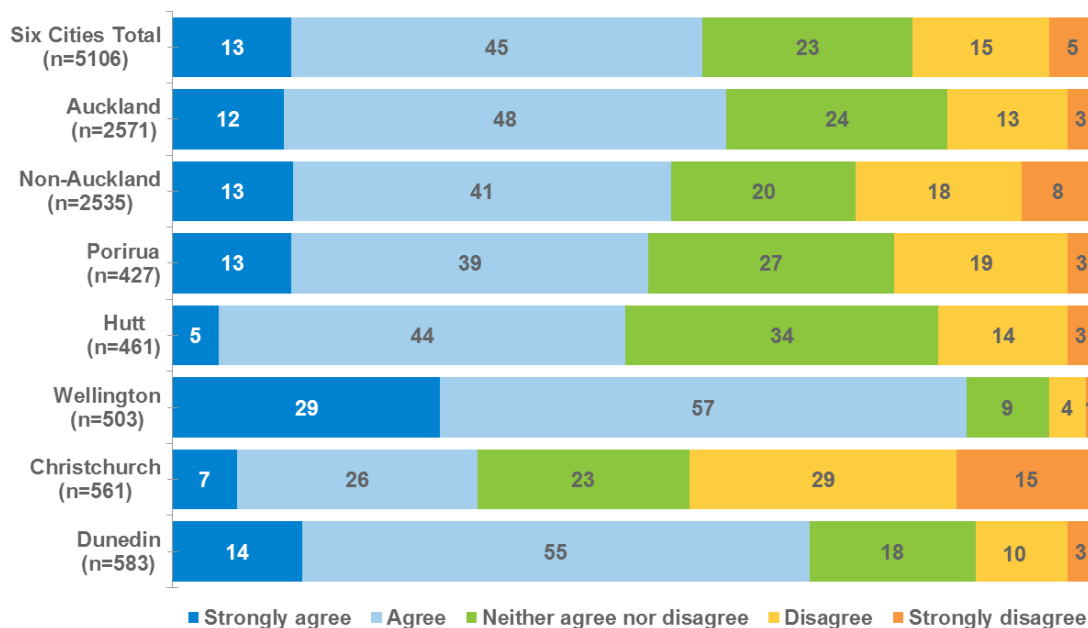
Base: All Respondents (excluding not answered)

The most frequently mentioned reasons given by those who feel a sense of pride are a *good overall lifestyle* and *parks, green or open spaces or gardens* (55%, 55% respectively). This is followed by *natural environment is beautiful* (51%).

Figure 8.3: Most frequently mentioned reasons for pride in city's look and feel (%)

Reason	%
Provides a good overall lifestyle	55
There are plenty of parks, green or open spaces or gardens	55
The natural environment is beautiful	51
Plenty of facilities, services and things to do	36
It is clean (e.g. no rubbish lying about)	35
There is a sense of community (e.g. people work together and support each other, people are friendly and helpful)	34
It is well maintained	28
Good population size	24
Presence of a transport system that works well (e.g. good road network, efficient public transport)	23
Presence of heritage and other important buildings	20
Good planning and zoning e.g. activities are located in the areas that are best suited to them	19
Lack of graffiti and vandalism	19
Lack of crime and safety issues	18
Presence of good urban design, including attractive buildings and spaces	17
New opportunities for building development and urban design as a result of the earthquakes	4
Growth in commercial or business opportunities in some locations in the city as a result of the earthquakes	3
Other	3

Base: Those who do have a sense of pride in city (excluding not answered) n=3010

Those more likely to mention their city *provides a good overall lifestyle* are:
- Living in Dunedin (67%, compared with the Six Councils total of 55%).

Those less likely to mention their city *provides a good overall lifestyle* are:
- Living in Christchurch (46%).

Those less likely to mention *there are plenty of parks, green or open spaces or gardens* are:
- Living in Wellington (48%, compared with the Six Councils total of 55%).

Those less likely to mention *the natural environment is beautiful* are:
- Living in Hutt City (41%, compared with the Six Councils total of 51%).

Table 8.3.1: Most frequently mentioned reasons for pride in city's look and feel (%)

	Six Cities Total (n=3010)	Auckland (n=1526)	Non-Auckland (n=1484)	Porirua (n=220)	Hutt (n=237)	Wellington (n=433)	Christchurch (n=189)	Dunedin (n=405)
Provides a good overall lifestyle	55	54	56	49	54	60	46	67
There are plenty of parks, green or open spaces or gardens	55	56	53	57	56	48	62	49
The natural environment is beautiful	51	51	51	45	41	54	50	53
Plenty of facilities, services and things to do	36	35	37	46	32	52	20	30
It is clean (e.g. no rubbish lying about)	35	40	25	25	30	26	26	21
There is a sense of community (e.g. people work together and support each other, people are friendly and helpful)	34	30	41	55	35	36	52	36
It is well maintained	28	30	24	26	37	25	21	21
Good population size	24	17	37	34	31	39	30	47
Presence of a transport system that works well (e.g. good road network, efficient public transport)	23	21	25	37	37	33	17	11
Presence of heritage and other important buildings	20	16	27	9	8	28	16	54
Good planning and zoning e.g. activities are located in the areas that are best suited to them e.g. malls, infill housing, new subdivisions, industrial areas, the city is well contained (it doesn't sprawl)	19	18	19	29	24	21	13	18
Lack of graffiti and vandalism	19	23	10	7	10	8	6	17
Lack of crime and safety issues	18	19	16	10	12	14	11	29
Presence of good urban design, including attractive buildings and spaces	17	16	19	8	10	30	15	11
Other	3	2	3	2	1	3	2	4
*New opportunities for building development and urban design as a result of the earthquakes	-	-	-	-	-	-	40	-
*Growth in commercial or business opportunities in some locations in the city as a result of the earthquakes (e.g. expanding retail and cafe/restaurant development in some suburbs)	-	-	-	-	-	-	28	-

Base: Those who do have a sense of pride in city (excluding not answered)

*Christchurch only

The two most frequently mentioned reasons for those who do not feel a sense of pride in their city's look and feel are *crime and safety issues* (39%) and *issues with transport system* (33%).

Figure 8.4: Most frequently mentioned reasons for lack of pride in city's look and feel (%)
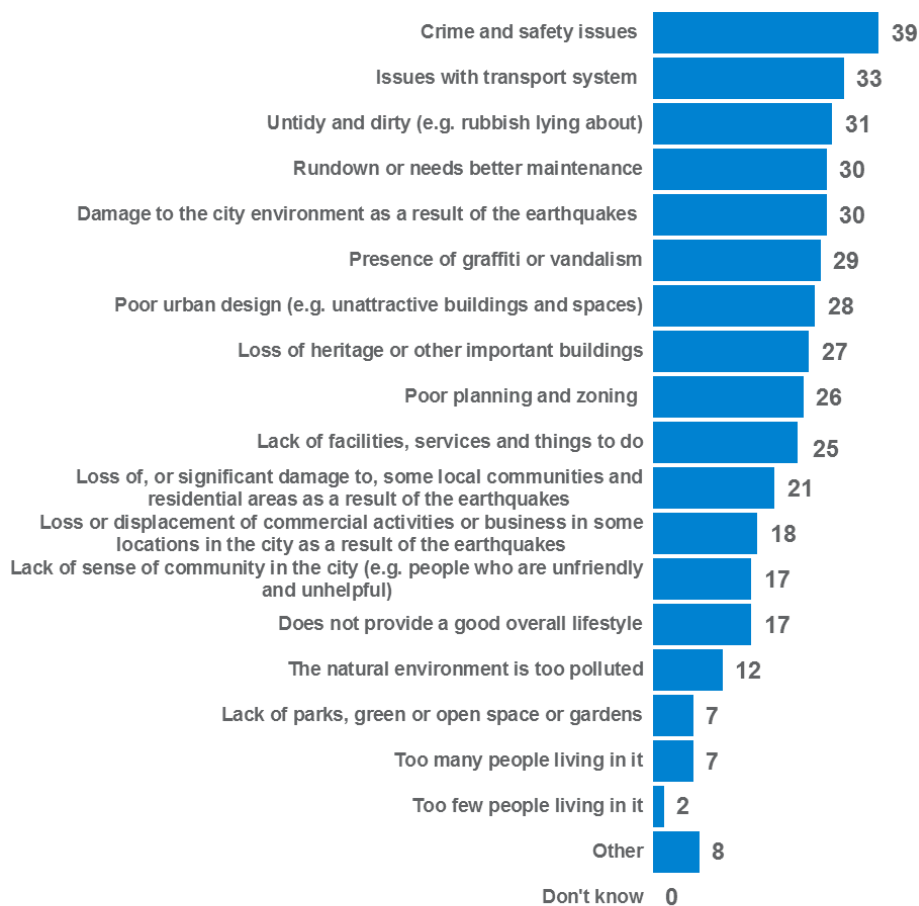
Base: Those who do not have a sense of pride in city (excluding not answered) n=921

Those more likely to mention *crime and safety issues* are*:*
- Living in Porirua (67%, compared with the Six Councils total of 39%)
- Living in Auckland (54%).

Those less likely to mention *crime and safety issues* are*:*
- Living in Christchurch (18%).

Table 8.4.1: Most frequently mentioned reasons for lack of pride in city's look and feel (%)

	Six Cities Total (n=921)	Auckland (n=415)	Non-Auckland (n=506)	Porirua (n=92)	Hutt (n=75)	Wellington (n=24*)	Christchurch (n=242)	Dunedin (n=73)
Crime and safety issues (e.g. anti-social people, alcohol and drug related problems)	39	54	23	67	41	17	18	30
Issues with transport system (e.g. too many cars or congested road networks, inefficient public transport)	33	44	23	14	24	21	22	33
Untidy and dirty (e.g. rubbish lying about)	31	42	20	40	24	26	15	46
Rundown or needs better maintenance	30	35	25	43	35	19	20	60
Presence of graffiti or vandalism	29	32	26	53	33	23	24	20
Poor urban design (e.g. unattractive buildings and spaces)	28	31	25	50	61	33	18	37
Loss of heritage or other important buildings	27	18	36	0	14	18	43	19
Poor planning and zoning (e.g. issues of urban sprawl, or activities occurring in areas that are not best suited to them e.g. retail	26	34	18	20	32	23	16	21
Lack of facilities, services and things to do	25	20	30	29	25	12	32	29
Lack of sense of community in the city (e.g. people who are unfriendly and unhelpful)	17	23	11	21	27	16	7	23
Does not provide a good overall lifestyle	17	17	16	12	18	18	16	22
The natural environment is too polluted	12	14	10	21	14	0	9	10
Lack of parks, green or open space or gardens	7	9	5	11	15	7	3	5
Too many people living in it	7	13	1	1	0	0	0	3
Too few people living in it	2	1	3	1	6	0	2	14
Other	8	6	9	7	5	11	9	17
Don't know	0	0	0	1	0	0	0	0
*Damage to the city environment as a result of the earthquakes	-	-	-	-	-	-	81	-
*Loss of, or significant damage to, some local communities and residential areas as a result of the earthquakes	-	-	-	-	-	-	58	-
*Loss or displacement of commercial activities or business in some locations in the city as a result of the earthquakes	-	-	-	-	-	-	50	-

Base: Those who do not have a sense of pride in city (excluding not answered)

**Caution small base sizes*

*Christchurch only

**8.2
Ease
of
Access
to
Local
Park or
Other
Green
Space**

The majority (91%) of residents living in the Six Council areas find it *very easy* or *easy* to get to a local park or other green space in their city or local area.

There are no statistically significant differences by location.

Figure 8.5: Ease of access to local park or other green space (%)
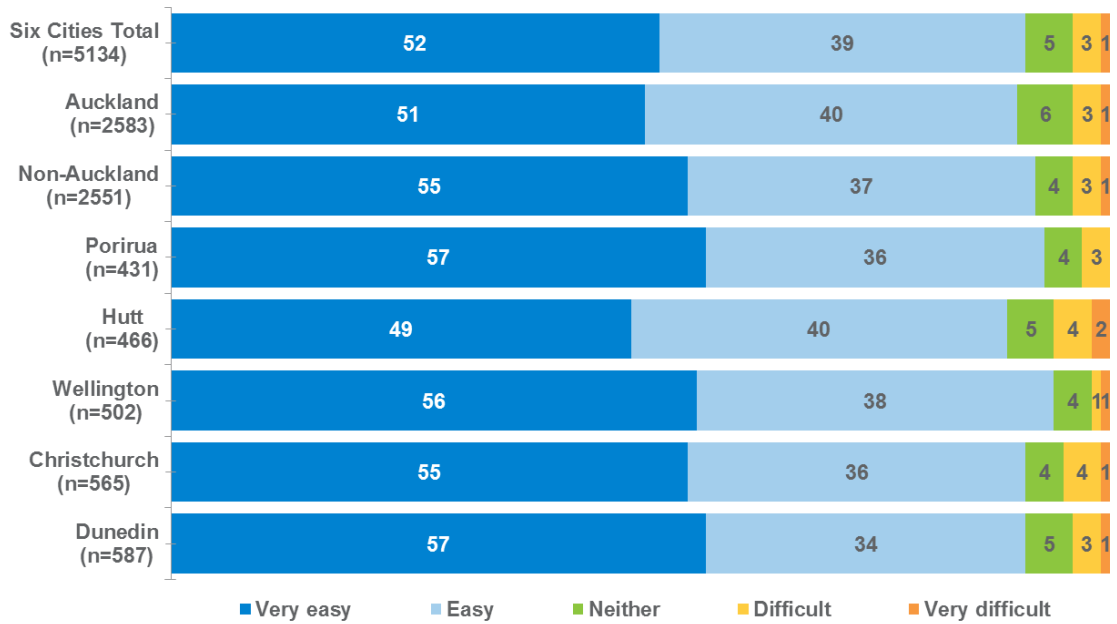
Base: All Respondents (excluding not answered)

8.3 Perception of Presence of Rubbish and Pollution

Just over half (52%) of residents living in the Six Council areas perceive rubbish or litter to be a problem in their area over the last twelve months, with 9% indicating it is *a big problem* and a further 43% indicating it is *a bit of a problem* in their area.

Those more likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Dunedin (62%)
- Living in Porirua (60%)

Figure 8.6: Rubbish or litter (%)
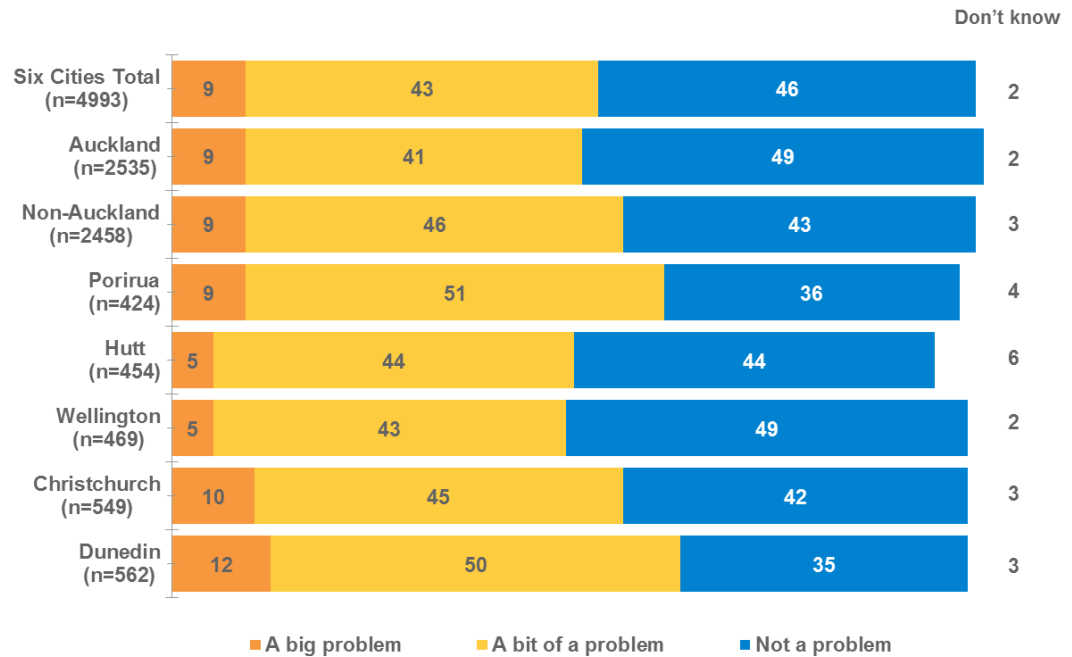
Base: All Respondents (excluding not answered)

Around six in ten (61%) residents living in the Six Council areas perceive graffiti to be a problem in their area over the last twelve months, with 14% indicating it is *a big problem* and a further 47% indicating it is *a bit of a problem* in their area.

Those more likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Porirua (83%)
- Living in Christchurch (81%)
- Living in Hutt City (79%)
- Living in Wellington (79%)

Those less likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Auckland (52%)

Figure 8.7: Graffiti as a problem (%)
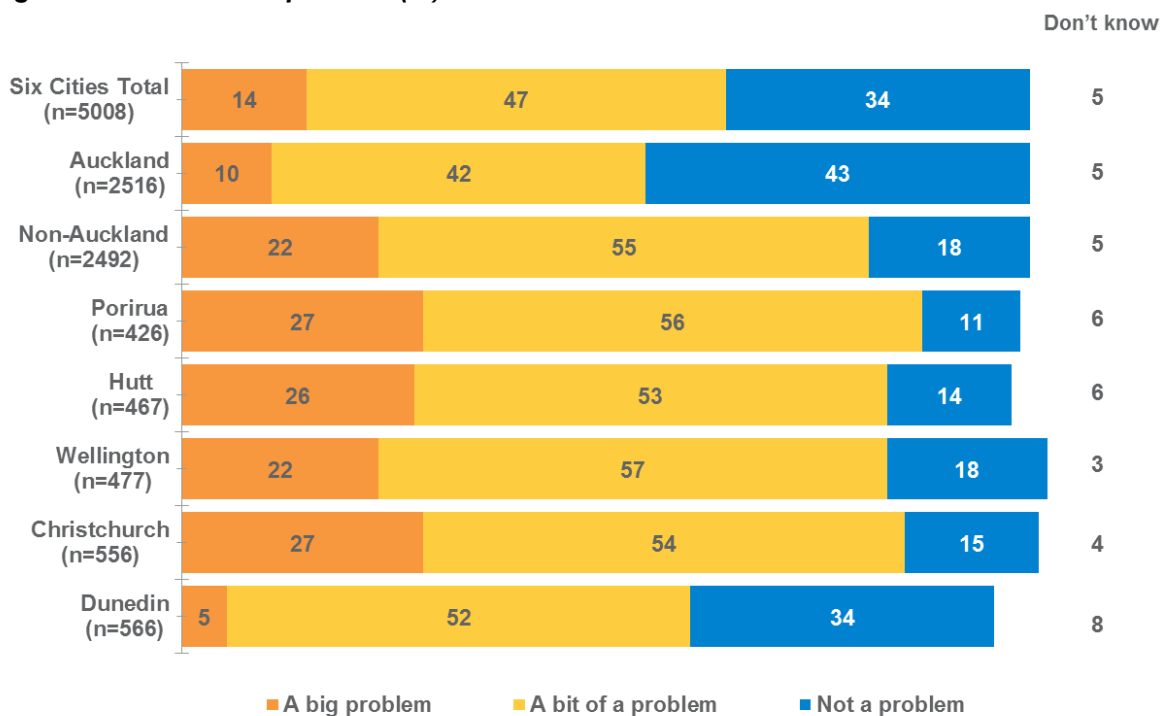
Base: All Respondents (excluding not answered)

A quarter (25%) of residents living in the Six Council areas perceive air pollution to be a problem in their area over the last twelve months, with 5% indicating it is *a big problem* and a further 20% indicating it is *a bit of a problem* in their area.

Those more likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Christchurch (47%)

Those more likely to perceive this as not a problem are:
- Living in Wellington (79%, compared with the Six Councils total of 66%)
- Living in Porirua (73%)
- Living in Hutt City (72%)

Figure 8.8: Air pollution (%)
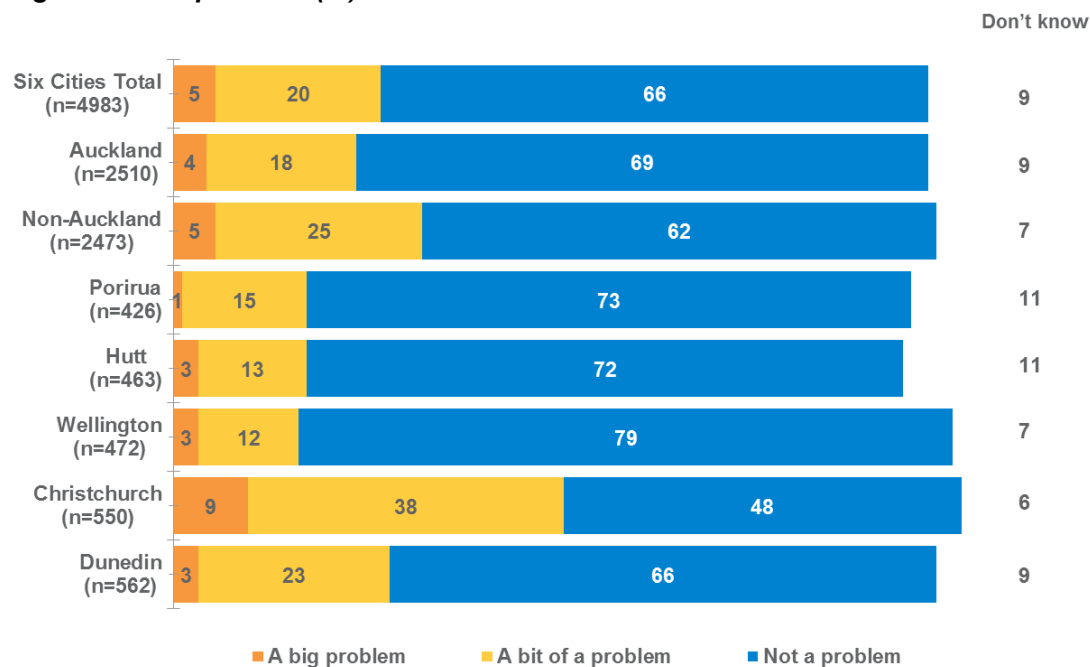
Base: All Respondents (excluding not answered)

Around four in ten (43%) residents living in the Six Council areas perceive water pollution to be a problem in their area over the last twelve months, with 12% indicating it is *a big problem* and a further 31% indicating it is *a bit of a problem* in their area.

Those more likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Christchurch (69%)
- Living in Porirua (64%)
- Living in Hutt City (50%)

Those less likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Auckland (35%).

Figure 8.9: Water pollution (%)
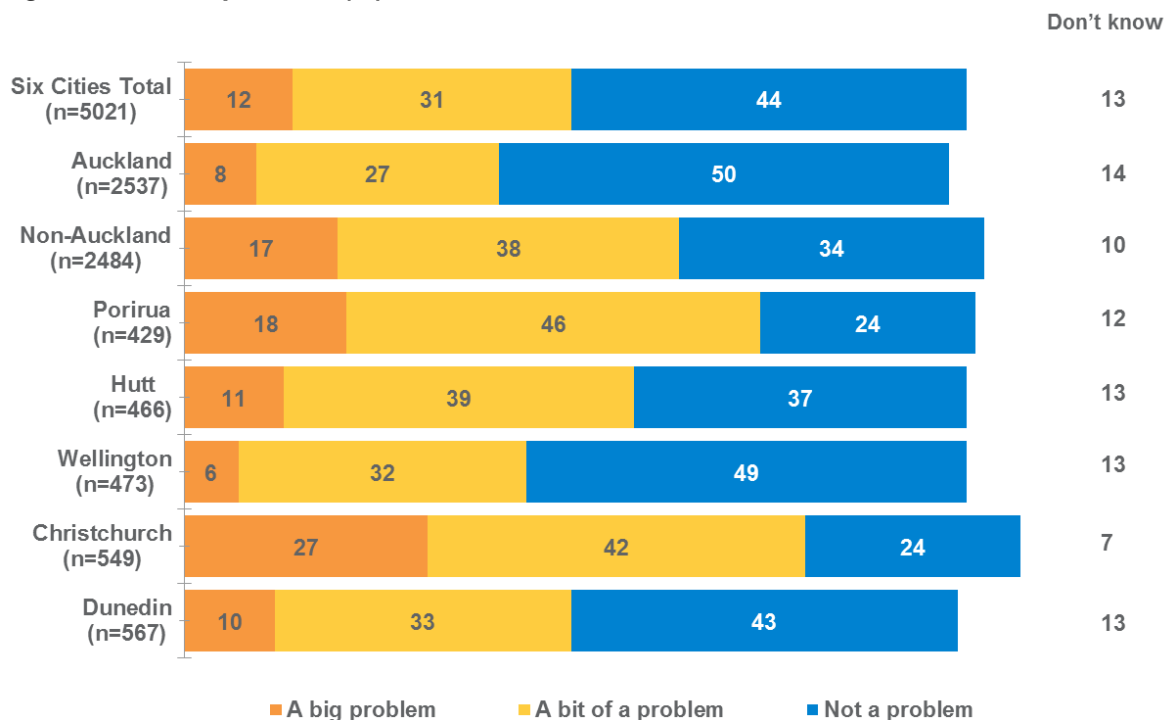
Base: All Respondents (excluding not answered)

Around four in ten (41%) residents living in the Six Council areas perceive noise pollution to be a problem in their area over the last twelve months, with 7% indicating it is *a big problem* and a further 34% indicating it is *a bit of a problem* in their area.

Those less likely to perceive this as a problem (*a big problem* or *a bit of a problem*) are:
- Living in Porirua (31%)
- Living in Hutt City (32%)

Figure 8.10: Noise pollution (%)
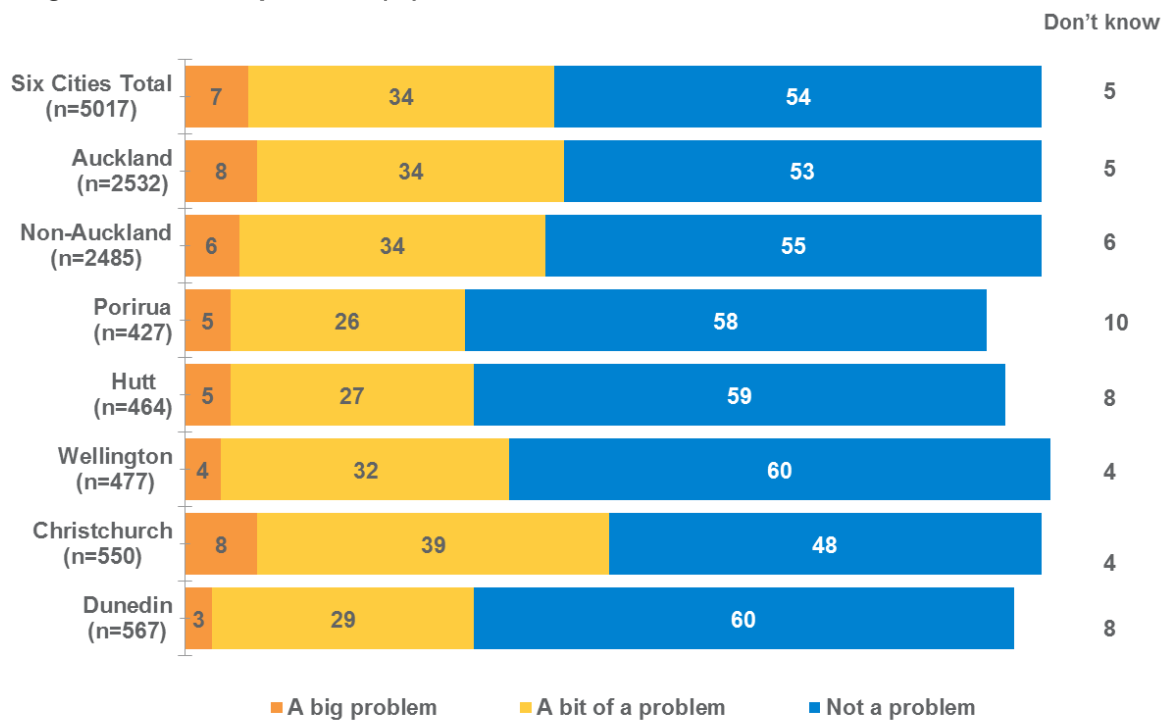
Base: All Respondents (excluding not answered)

9.0 Public Transport

This section asks people about use and perceptions of local public transport. Public transport refers to: cable cars, ferries, trains, buses (including school buses). Public transport does not include taxis.

9.1 Frequency of Use of Public Transport

One in five (20%) residents living in the Six Council areas are regular users (twice a week or more often) of public transport, with 12% using it five or more times a week.

Those more likely to use public transport regularly (twice a week or more often) are:
- Living in Porirua (28%)
- Living in Hutt City (28%)
- Living in Wellington (39%)

Figure 9.1: Frequency of use of public transport (%)
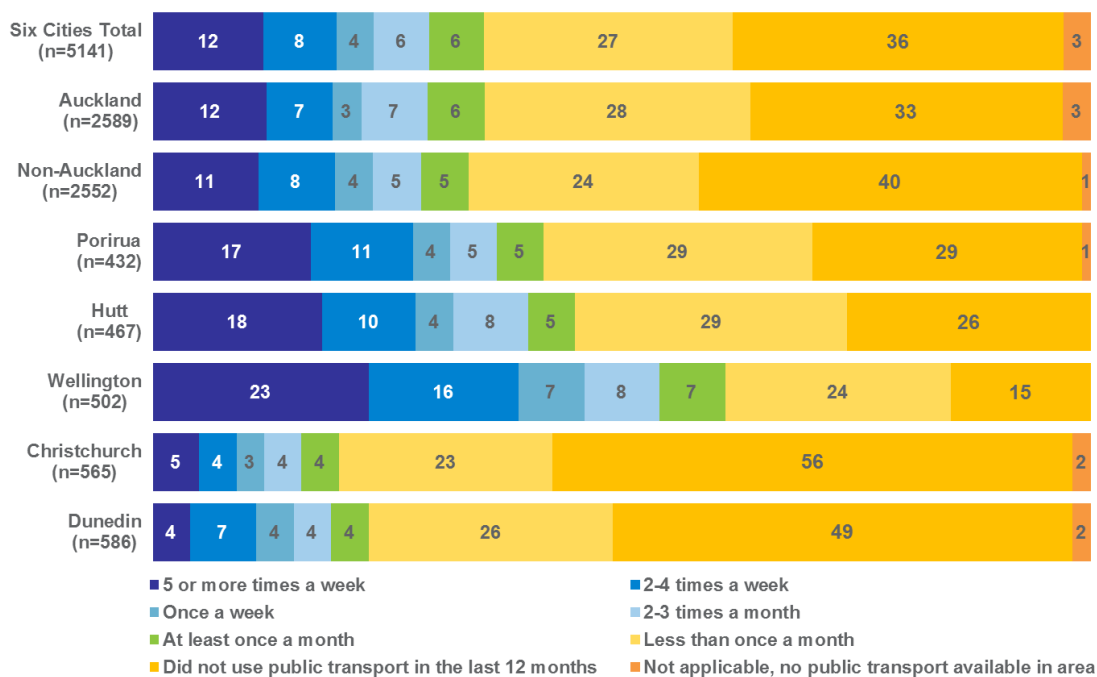
Base: All Respondents (excluding not answered)

**9.2
Perceptions
of Public
Transport**

Nearly half (46%) of residents living in the Six Council areas agree that public transport is affordable, with 6% who *strongly agree* and 40% who *agree.*

Those more likely to agree it is affordable (*strongly agree* or *agree*) are:
- Living in Christchurch (57%)

Those more likely to disagree it is affordable (*strongly disagree* or *disagree*) are:
- Living in Wellington (37%, compared with the Six Councils total of 29%).

Figure 9.2: Affordability of public transport (%)
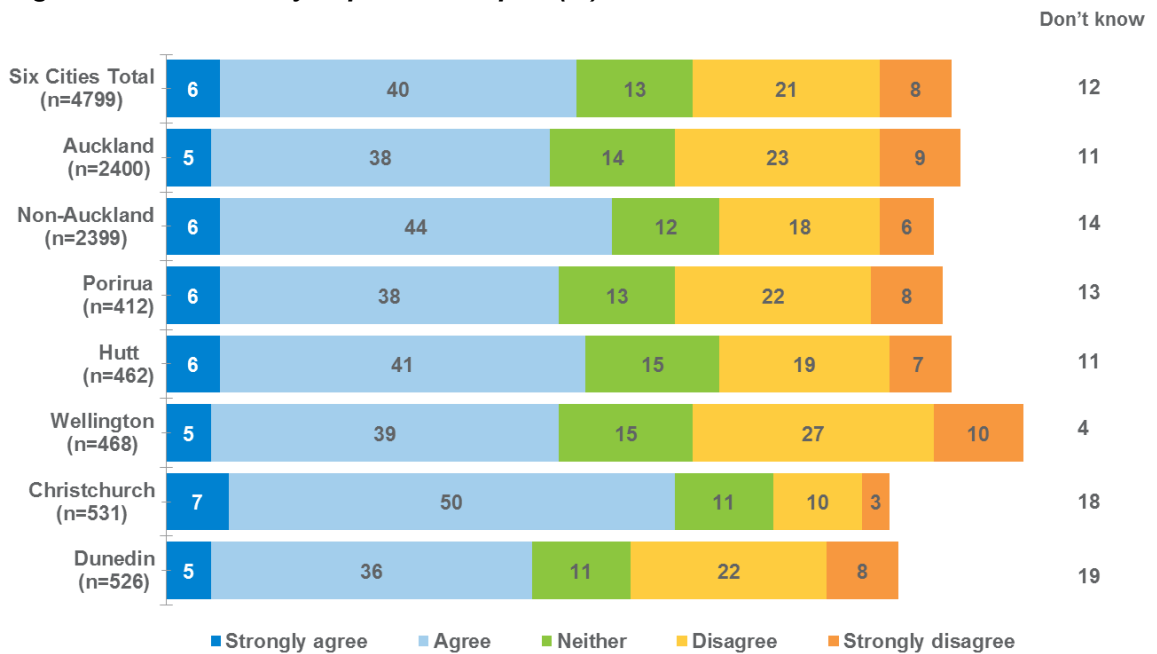
Base: All Respondents excluding those who have no public transport available in local area

Three quarters (75%) of residents living in the Six Council areas agree that public transport is safe, with 15% who *strongly agree* and 60% who *agree.*

Those more likely to agree it is safe (*strongly agree* or *agree*) are:
- Living in Wellington (83%)

Figure 9.3: Safety of public transport (%)

Base: All Respondents excluding those who have no public transport available in local area

Quality of Life

Health and
Wellbeing

Crime and
Safety

Community, Culture
& Social Networks

Council
Processes

Built and Natural
Environment

Public
Transport

Lifestyle

Nearly three quarters (73%) of residents living in the Six Council areas agree that public transport is easy to get to, with 17% who *strongly agree* and 56% who *agree.*

Those more likely to agree it is easy to get to (*strongly agree* or *agree*) are:
- Living in Wellington (85%)
- Living in Porirua (83%)
- Living in Hutt City (83%)

Figure 9.4: Ease to get to public transport (%)

Base: All Respondents excluding those who have no public transport available in local area

Just over half (56%) of residents living in the Six Council areas agree that public transport is frequent, with 11% who *strongly agree* and 45% who *agree.*

Those more likely to agree it is frequent (*strongly agree* or *agree*) are:
- Living in Hutt City (69%)
- Living in Wellington (67%).
- Living in Porirua (65%)

Those less likely to agree it is frequent (*strongly agree* or *agree*) are:
- Living in Dunedin (49%).

Figure 9.5: Frequency of public transport (comes often) (%)
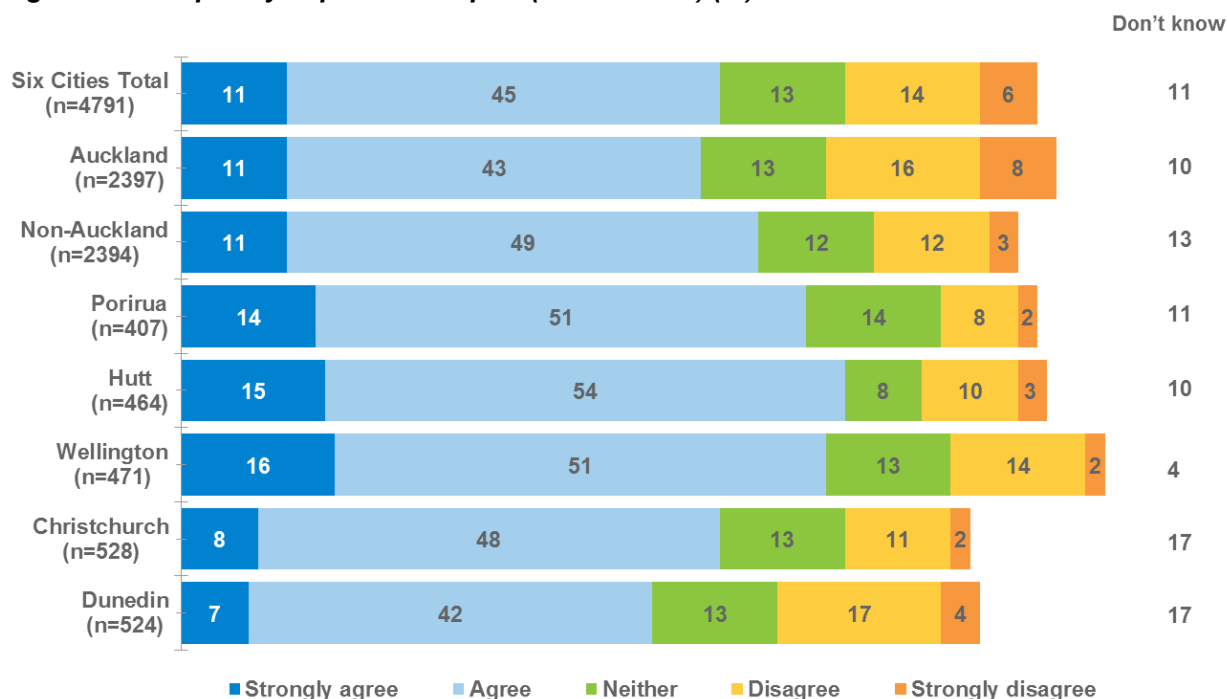
Base: All Respondents excluding those who have no public transport available in local area

Nearly half (48%) of the residents living in the Six Council areas agree that public transport is reliable, with 7% who *strongly agree* and 41% who *agree*.

Those more likely to agree it is reliable (*strongly agree* or *agree*) are:
- Living in Porirua (55%)

Figure 9.6: Reliability of public transport (comes when it says it will) (%)

Base: All Respondents excluding those who have no public transport available in local area

10.0 Lifestyle

This section looks into people's employment and education, satisfaction with work life balance and the ability to cover the costs of everyday living.

10.1 Employment Status

Just over half (52%) of the residents living in the Six Council areas are employed full time (for 30 hours or more a week). In addition to this 16% are in part-time work. One fifth (20%) are not in paid employment and are not looking for work, while 6% are not in paid in employment but are looking for work.

Those more likely to be employed full time (for 30 hours or more a week) are;
- Living in Wellington (59%)

Those more likely to not be in paid employment and not looking for work are:
- Living in Dunedin (26%)

Figure 10.1: Employment status (%)
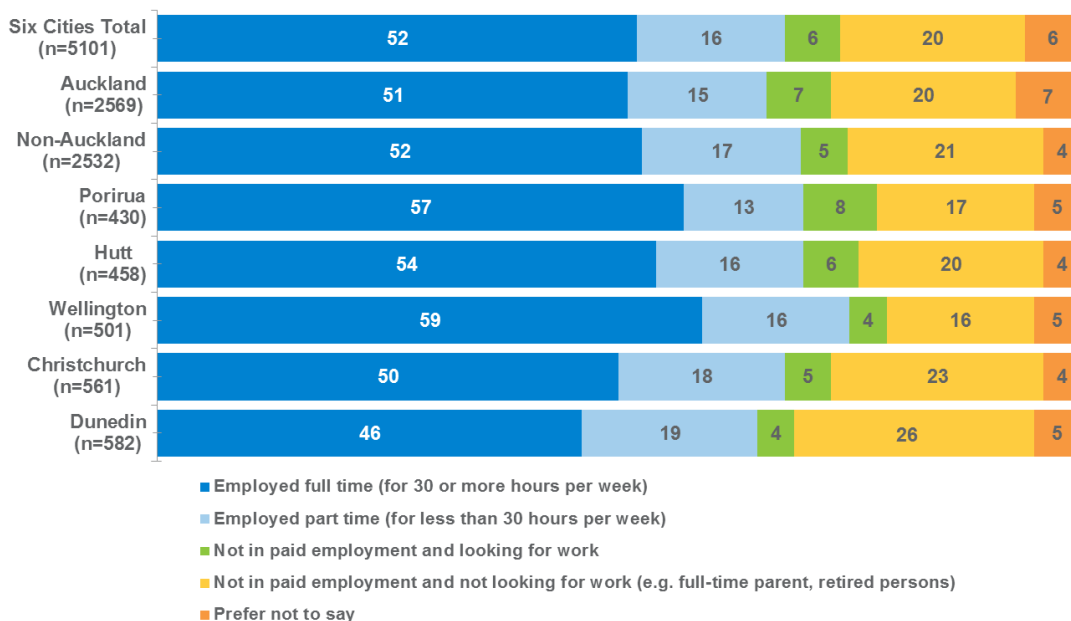
Base: All Respondents (excluding not answered)

Quality of Life

Health and Wellbeing

Crime and Safety

Community, Culture & Social Networks

Council Processes

Built and Natural Environment

Public Transport

Lifestyle

10.2 Balance Between Work and Other Aspects of Life

Around six in ten (61%) residents living in the Six Council areas are satisfied with the balance between work and other aspects of life, with 14% *very satisfied* and 47% *satisfied*.

Those more likely to be satisfied (*very satisfied* or *satisfied*) are:

- Living in Dunedin (68%)

Figure 10.2: Balance between work and other aspects of life (%)

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Six Cities Total (n=3291)	14	47	18	16	5
Auckland (n=1643)	12	46	19	17	5
Non-Auckland (n=1648)	16	48	16	15	5
Porirua (n=298)	18	43	17	14	8
Hutt (n=280)	16	46	22	11	5
Wellington (n=358)	16	48	17	15	4
Christchurch (n=351)	16	48	16	16	4
Dunedin (n=361)	15	53	13	14	4

■ Very satisfied ■ Satisfied
■ Neither satisfied nor dissatisfied ■ Dissatisfied
■ Very dissatisfied

Base: Those in paid employment (excluding not answered)

10.3 Ability to Cover Costs of Everyday Needs

Around one in ten (12%) residents living in the Six Council areas *have more than enough money*. Close to three in ten (29%) say they have *enough money*, while a third (33%) say they have *just enough money*.

Those more likely to *have more than enough money* are:
- Living in Wellington (22%)

Those less likely to have *not enough money* are:
- Living in Christchurch (16%, compared with the Six Councils total of 22%).

Figure 10.3: Ability to cover costs of everyday needs (%)
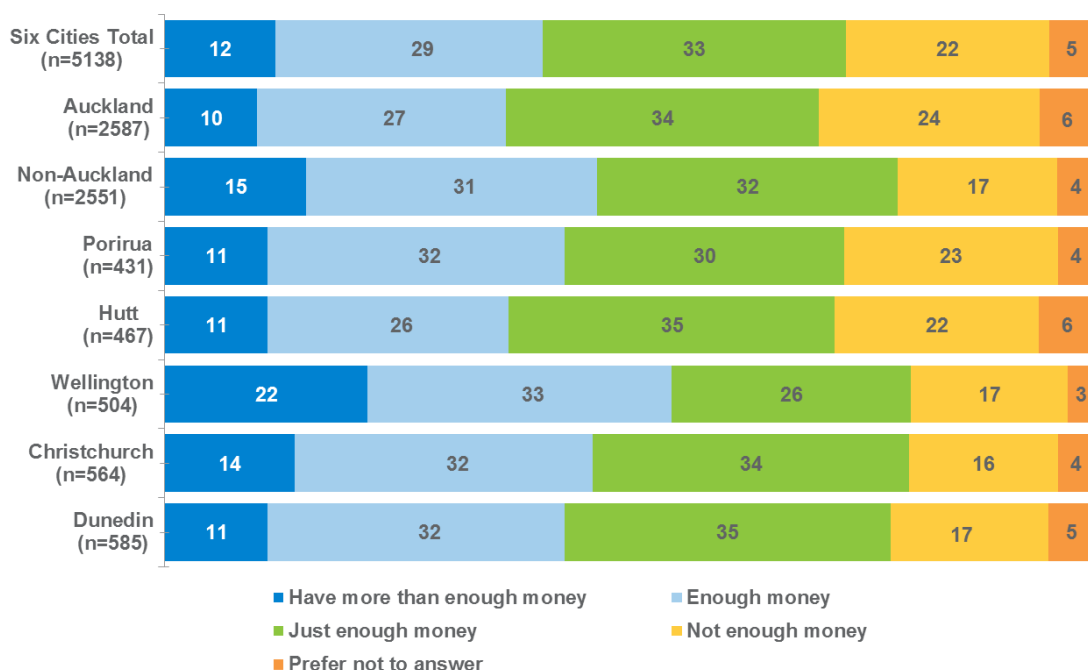
Base: All Respondents (excluding not answered)

Appendix I – Results in Tables

Appendix I Table 1.1:   Quality of Life %

Q38. Would you say your overall Quality of Life is...	6 Councils (n= 5,138)	Akld (n= 2,585)	Non Akld (n= 2,553)	Porirua (n=431)	Hutt (n= 466)	Wgtn (n=504)	Chch (n=566)	Dunedin (n=586)
Extremely poor	0	1	0	1	1	1	0	1
Poor	4	5	4	5	5	1	5	2
Neither poor nor good	16	17	14	13	14	10	17	13
Good	61	61	61	59	62	59	61	61
Extremely good	19	18	21	22	18	29	16	23

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.2:   Quality of Life compared to 12 months ago %

Q39. And compared to 12 months ago, would you say your quality of life has...	6 Councils (n= 5143)	Akld (n= 2,590)	Non Akld (n= 2,553)	Porirua (n=430)	Hutt (n= 467)	Wgtn (n=504)	Chch (n=566)	Dunedin (n=586)
Decreased significantly	4	3	4	2	2	2	7	4
Decreased to some extent	17	16	20	11	13	13	28	14
Stayed about the same	55	58	50	57	55	55	44	55
Increased to some extent	21	20	22	26	26	27	18	23
Increased significantly	3	3	3	4	4	3	3	3

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.3:   Overall Health %

Q19. In general, how would you rate your health?	6 Councils (n= 5099)	Akld (n= 2564)	Non Akld (n= 2535)	Porirua (n=429)	Hutt (n= 463)	Wgtn (n=502)	Chch (n=557)	Dunedin (n=584)
Poor	3	3	3	5	5	2	4	4
Fair	15	16	15	12	16	12	17	14
Good	36	37	34	32	32	31	37	33
Very good	31	31	31	38	30	37	28	32
Excellent	15	14	16	14	16	18	15	17

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.4:   Wanted to see a GP in the last twelve months but didn't get to %

Q20. Over the past 12 months, has there been any time when you needed to see a GP or a doctor about your own health, but didn't get to see any doctor at all?	6 Councils (n= 5,125)	Akld (n= 2,585)	Non Akld (n= 2,540)	Porirua (n=430)	Hutt (n= 462)	Wgtn (n=502)	Chch (n=561)	Dunedin (n=585)
Yes	18	19	16	20	16	15	16	19
No..	80	80	82	76	82	84	82	79
Don't know................................	2	2	2	4	1	1	3	2

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.5:   Reasons for wanting to see a general practitioner or doctor but not getting to %

Q21	6 Councils (n= 813)	Akld (n= 456)	Non Akld (n= 357)	Porirua (n=68)	Hutt (n= 64)	Wgtn (n=65)	Chch (n=75)	Dunedin (n=87)
It was too expensive or costly to go to the doctor	46	46	46	19	32	44	55	51
The health issue seemed too minor or not serious enough to go to the doctor	31	32	28	25	35	25	28	28
I was too busy to go to the doctor or couldn't take time off work..................	25	28	19	22	18	25	15	19
I couldn't get an appointment with the doctor, including the doctor being too busy to see me............................	22	20	26	47	31	39	17	18
I just don't like visiting the doctor	7	6	7	15	3	3	9	5
Doctor is too far away or too difficult to get to, including transport problems getting there	6	6	4	4	2	6	5	3
I was too embarrassed or felt uncomfortable about talking to the doctor	3	3	3	4	3	4	1	3
Did see doctor/visit doctor regularly....	3	2	4	4	1	0	4	10
Other	4	4	4	7	6	2	4	6
Don't know..	1	0	1	1	0	0	2	1

Base: Those wanted to see a GP but didn't (excluding NA)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.6:   Frequency of doing physical activity %

Q22. Thinking about ALL your physical activities (including any physical tasks you might do at work, doing housework or gardening, travelling from place to place or playing sports), on how many of the last 7 days were you active?	6 Councils (n= 5,117)	Akld (n= 2,572)	Non Akld (n= 2,545)	Porirua (n=430)	Hutt (n=467)	Wgtn (n=503)	Chch (n=563)	Dunedin (n=582)
None	7	8	6	6	6	7	6	7
One day	8	9	6	5	7	7	5	5
Two days	11	11	10	12	8	12	10	10
Three days	14	15	13	12	13	13	14	13
Four days	13	12	13	17	12	13	13	13
Five days	18	16	20	18	18	16	24	18
Six days	10	9	10	9	12	9	11	11
Seven days	20	20	20	21	22	22	18	22

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.7:   Emotional Wellbeing %

Q31. In general how happy or unhappy would you say you are these days?	6 Councils (n= 5,143)	Akld (n= 2,589)	Non Akld (n= 2,554)	Porirua (n=432)	Hutt (n= 467)	Wgtn (n=503)	Chch (n=566)	Dunedin (n=586)
Very unhappy	2	2	2	1	2	2	1	2
Unhappy	6	7	6	4	5	5	8	6
Neither happy nor unhappy	20	20	21	21	22	17	25	17
Happy	54	55	53	51	54	55	52	55
Very happy	17	17	18	23	17	21	14	20

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.8:   Satisfaction with life in general %

Q32. Taking everything into account, how satisfied or dissatisfied are you with your life in general these days?	6 Councils (n= 5,135)	Akld (n= 2587)	Non Akld (n= 2548)	Porirua (n=431)	Hutt (n= 464)	Wgtn (n=501)	Chch (n=565)	Dunedin (n=587)
Very dissatisfied	2	1	2	1	2	0	2	3
Dissatisfied	10	10	9	8	9	7	12	7
Neither satisfied nor dissatisfied	19	20	19	20	19	16	22	16
Satisfied	54	55	54	53	56	57	50	57
Very satisfied	15	14	16	19	15	21	13	18

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.9:   Experienced stress %

Q33. How often, if ever, over the past 12 months you have experienced stress that has had a negative effect on you?	6 Councils (n= 5,144)	Akld (n= 2,590)	Non Akld (n= 2,554)	Porirua (n=432)	Hutt (n= 467)	Wgtn (n=503)	Chch (n=566)	Dunedin (n=586)
Always	2	3	2	2	2	2	2	1
Most of the time	16	16	16	13	13	13	19	13
Sometimes	55	54	57	55	58	57	57	57
Rarely	23	23	22	28	22	23	19	26
Never	4	5	3	2	4	5	3	3

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.10:   Availability of Support %

Q30. If you were faced with a serious illness or injury, or needed emotional support during a difficult time, is there anyone you could turn to for help?	6 Councils (n= 5,146)	Akld (n= 2,591)	Non Akld (n= 2,555)	Porirua (n=432)	Hutt (n= 467)	Wgtn (n=503)	Chch (n=566)	Dunedin (n=587)
Yes	91	90	93	92	91	93	92	95
No	3	4	3	5	3	2	4	1
Don't know/unsure	6	6	5	3	6	5	4	4

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.11:   Vandalism as a problem %

Q11. Vandalism, other than graffiti or tagging including broken windows in shops and public buildings	6 Councils (n= 5,012)	Akld (n= 2,516)	Non Akld (n= 2,496)	Porirua (n=426)	Hutt (n=453)	Wgtn (n=497)	Chch (n=544)	Dunedin (n=576)
A big problem	10	8	13	15	14	8	20	3
A bit of a problem	37	33	44	47	45	33	48	45
Not a problem	43	50	33	24	26	48	25	40
Don't know	10	10	10	14	15	12	7	11

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.12: Car theft or damage to cars as a problem %

Q11. Car theft, damage to cards, or theft from cars	6 Councils (n= 5,032)	Akld (n= 2,536)	Non Akld (n= 2,496)	Porirua (n=426)	Hutt (n=452)	Wgtn (n=498)	Chch (n=545)	Dunedin (n=575)
A big problem	14	14	14	21	13	12	16	9
A bit of a problem	45	43	49	51	51	47	47	57
Not a problem	26	29	21	14	17	26	21	18
Don't know	15	14	17	15	19	16	17	16

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.13: Dangerous driving as a problem %

Q11. Dangerous driving including drink driving and speeding	6 Councils (n= 5,051)	Akld (n= 2,548)	Non Akld (n= 2,503)	Porirua (n=425)	Hutt (n=459)	Wgtn (n=499)	Chch (n=550)	Dunedin (n=570)
A big problem	19	18	20	23	18	12	25	16
A bit of a problem	48	46	50	43	50	47	51	56
Not a problem	23	25	19	16	18	30	14	17
Don't know	11	11	11	17	13	12	10	11

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.14: Presence of unsafe people %

Q11. The presence of people you feel unsafe around because of their behaviour, attitude or appearance	6 Councils (n= 5,032)	Akld (n= 2,5382)	Non Akld (n= 2,494)	Porirua (n=426)	Hutt (n=451)	Wgtn (n=499)	Chch (n=545)	Dunedin (n=573)
A big problem	8	9	8	13	11	3	9	7
A bit of a problem	37	34	41	47	45	42	39	37
Not a problem	50	51	46	34	38	51	46	50
Don't know	6	6	5	6	7	4	6	6

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.15: Alcohol or drug problems %

Q11. Alcohol or drug problems or anti-social behaviour associated with the consumption of alcohol	6 Councils (n= 5,053)	Akld (n= 2,545)	Non Akld (n= 2,508)	Porirua (n=427)	Hutt (n=457)	Wgtn (n=499)	Chch (n=549)	Dunedin (n=576)
A big problem	18	14	25	25	19	22	27	30
A bit of a problem	41	37	49	48	48	49	48	51
Not a problem	31	39	18	15	20	22	18	15
Don't know	9	10	8	12	14	7	8	4

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.16: Sense of safety %

Q8. In your home during the day	6 Councils (n= 5,103)	Akld (n= 2,573)	Non Akld (n= 2,530)	Porirua (n=428)	Hutt (n=461)	Wgtn (n=500)	Chch (n=557)	Dunedin (n=584)
Very unsafe	1	1	1	2	0	0	1	1
A bit unsafe	3	3	2	2	4	1	3	1
Fairly safe	24	26	19	20	28	14	20	14
Very safe	72	69	78	76	67	85	76	84
Don't know/Not applicable	0	1	0	0	1	0	0	1

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.17: Sense of safety %

Q8. In your home after dark	6 Councils (n= 5,082)	Akld (n=2,561)	Non Akld (n=2,521)	Porirua (n=428)	Hutt (n=463)	Wgtn (n=498)	Chch (n=553)	Dunedin (n=579)
Very unsafe	2	2	1	2	2	1	2	1
A bit unsafe	8	9	7	7	12	4	9	4
Fairly safe	37	39	33	35	36	28	36	28
Very safe	53	49	59	56	49	67	54	67
Don't know/Not applicable	1	1	0	0	1	0	0	1

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.18: Sense of safety %

Q8. Walking alone in your neighbourhood after dark	6 Councils (n= 5,077)	Akld (n= 2,557)	Non Akld (n= 2,520)	Porirua (n=428)	Hutt (n=460)	Wgtn (n=497)	Chch (n=558)	Dunedin (n=577)
Very unsafe	11	13	9	9	16	3	11	7
A bit unsafe	27	29	25	24	27	19	29	20
Fairly safe	41	40	44	42	37	48	41	51
Very safe	17	16	20	22	16	27	16	20
Don't know/Not applicable	3	3	3	4	4	2	3	3

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.19: Sense of safety %

Q8. In your city centre during the day	6 Councils (n= 5,081)	Akld (n= 2,556)	Non Akld (n= 2,525)	Porirua (n=428)	Hutt (n=462)	Wgtn (n=500)	Chch (n=556)	Dunedin (n=579)
Very unsafe	1	1	1	2	2	0	2	1
A bit unsafe	5	6	4	9	4	1	6	1
Fairly safe	37	42	29	34	28	19	36	22
Very safe	54	49	63	55	65	80	50	75
Don't know/Not applicable	2	2	3	0	1	0	6	1

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.20: Sense of safety %

Q8. In your city centre after dark	6 Councils (n= 5,081)	Akld (n= 2,556)	Non Akld (n= 2,525)	Porirua (n=426)	Hutt (n=460)	Wgtn (n=500)	Chch (n=560)	Dunedin (n=579)
Very unsafe	17	19	14	20	12	5	19	12
A bit unsafe	36	37	33	33	32	28	34	35
Fairly safe	35	32	39	32	42	54	30	43
Very safe	7	6	8	10	7	11	7	6
Don't know/Not applicable	6	6	7	5	7	3	10	4

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.21: Perceived safety of unsupervised children in local neighbourhood %

Q10. How safe or unsafe do you think your neighbourhood is for children aged under 14 years to play in during the day while unsupervised?	6 Councils (n= 5,135)	Akld (n= 2,583)	Non Akld (n= 2,552)	Porirua (n=431)	Hutt (n=467)	Wgtn (n=504)	Chch (n=564)	Dunedin (n=586)
Very unsafe	6	7	5	6	5	3	6	4
A bit unsafe	17	19	15	15	20	12	17	11
Fairly safe	50	50	52	51	53	52	50	55
Very safe	21	20	23	24	17	26	22	26
Don't know/Not applicable	6	6	5	4	6	7	5	4

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.22: Sense of community %

Q24. It's important to me to feel a sense of community with people in my neighbourhood	6 Councils (n= 5,059)	Akld (n= 2,548)	Non Akld (n= 2,511)	Porirua (n=427)	Hutt (n=460)	Wgtn (n=499)	Chch (n=555)	Dunedin (n=570)
Strongly disagree	2	2	1	1	1	1	1	0
Disagree	4	4	4	3	7	3	4	3
Neither	21	19	23	18	22	22	21	30
Agree	54	55	52	54	54	55	51	50
Strongly agree	19	19	21	24	16	20	23	17

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.23: Sense of community %

Q24. I feel a sense of community with other in my neighbourhood	6 Councils (n= 4,949)	Akld (n= 2,488)	Non Akld (n= 2,461)	Porirua (n=419)	Hutt (n=447)	Wgtn (n=496)	Chch (n=543)	Dunedin (n=556)
Strongly disagree	3	3	2	3	2	1	2	3
Disagree	15	15	14	10	15	16	13	15
Neither	29	30	28	24	29	30	27	29
Agree	46	45	47	54	48	44	49	46
Strongly agree	7	7	8	9	7	9	8	7

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.24: Reasons for no sense of community %

Q25	6 Councils (n= 785)	Akld (n= 428)	Non Akld (n= 357)	Porirua (n=51)	Hutt (n=65)	Wgtn (n=83)	Chch (n=81)	Dunedin (n=77)
My busy life (including work, family and friends) leaves limited or no time to build a sense of community with my neighbours or to get to know them	42	44	38	46	40	44	32	40
People in my neighbourhood don't talk with each other	41	41	41	57	47	46	37	35
I prefer to socialise with family and friends instead of neighbours..............	37	35	40	39	34	38	42	41
There is a lack of events or things happening within my local neighbourhood	33	31	36	49	34	34	40	27
My neighbours are not my type of people...	25	25	24	19	16	18	30	26
I like to keep to myself.........................	20	21	18	18	20	16	19	16
My neighbours are not friendly............	15	15	16	24	16	12	17	14
There are new people in the local neighbourhood who have recently arrived and I don't know them that well or at all	13	14	10	7	18	11	10	8
I prefer to socialise with groups and networks (other than family and friends) that are not based in my neighbourhood	8	7	10	10	12	13	6	13
Other	7	7	7	4	3	8	10	3

Base: Those who do not feel a sense of community (excluding NA)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.25: Impact of greater cultural diversity %

Q35. New Zealand is becoming home for an increasing number of people with different lifestyles and cultures from different countries. Overall, do you think this makes your city...	6 Councils (n= 5,138)	Akld (n= 2,586)	Non Akld (n= 2,552)	Porirua (n=432)	Hutt (n=465)	Wgtn (n=503)	Chch (n=566)	Dunedin (n=586)
A much worse place to live	2	2	1	1	3	1	1	1
A worse place to live	12	14	8	9	13	5	8	7
Makes no difference...........................	27	29	24	24	30	15	27	24
A better place to live...........................	38	35	44	40	37	48	44	42
A much better place to live.................	14	11	18	17	11	27	16	19
Not applicable, there are no different lifestyle or cultures here	1	2	1	0	1	1	1	0
Don't know...	6	6	5	10	6	4	4	6

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.26: Reasons for positive impact of greater cultural diversity %

Q36.	6 Councils (n= 2,721)	Akld (n= 1,183)	Non Akld (n=1,538)	Porirua (n=249)	Hutt (n=212)	Wgtn (n=380)	Chch (n=341)	Dunedin (n=356)
People from other countries and cultures make the city more vibrant and interesting, including bringing more interesting food and restaurants	62	60	64	58	55	72	63	59
People from other countries and cultures add to the multi-cultural and diverse feel of the city	48	49	47	60	47	53	41	47
It's good to mix with people from other countries and cultures................	38	40	36	44	29	36	34	40
It's good to learn about people from other cultures	29	33	24	32	22	24	22	29
People from other countries and cultures contribute to a sense of community in the city...........................	18	19	17	31	21	17	13	19
Other	1	1	1	1	1	1	2	1

Base: Those who say different lifestyles / culture positive (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.27: Reasons for negative impact of greater cultural diversity %

Q37.	6 Councils (n= 647)	Akld (n= 414)	Non Akld (n= 233)	Porirua (n=40	Hutt (n=70)	Wgtn (n=28*)	Chch (n=49)	Dunedin (n=46)
People from other countries and cultures don't integrate into New Zealand society	67	67	65	64	53	65	71	65
People from other countries and cultures often have a lack of English skills..	49	51	41	33	34	31	53	30
Too many different cultures cause tensions between groups of people	36	35	39	45	37	44	39	37
People from other countries and cultures compete for jobs with other New Zealanders	33	33	32	39	38	24	28	45
People from other countries and cultures are often associated with crime..	24	22	31	34	38	31	32	14
Other	7	8	4	0	9	6	2	3
Don't know...	0	0	1	0	0	0	2	0

Base: Those who say different lifestyles/culture negative (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.28: Social networks belonged to %

Q27. Thinking about the social networks or groups you may be part of. To which of the following, if any, do you belong?	6 Councils (n= 5,128)	Akld (n= 2,583)	Non Akld (n= 2,545)	Porirua (n=432)	Hutt (n=465)	Wgtn (n=502)	Chch (n=564)	Dunedin (n=582)
A sports club	27	25	30	30	27	29	30	31
A church or spiritual group	21	22	20	22	25	19	22	15
A hobby or interest group....................	27	26	28	24	25	30	27	32
A community or voluntary group such as Rotary, the RSA or lions	13	12	14	14	14	18	10	15
Online network though websites such as Facebook/Twitter, online gaming communities and forums	46	45	47	44	46	51	47	46
A network of people from work or school	47	47	46	45	45	58	40	46
Family...	1	1	1	2	1	1	1	1
Friends	2	2	2	4	2	3	2	2
Gym/walking group	1	1	1	1	1	0	1	0
Age specific group eg senior citizens or children's	1	1	2	1	2	2	2	1
Ethnic/cultural group	0	1	0	2	1	0	0	0
Other social network or group	1	1	1	1	2	1	1	3
None of the above	13	13	13	11	12	9	15	13

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.29: Location of social networks %

Q28. Which of the following best describes your main social networks?	6 Councils (n= 4,446)	Akld (n= 2,228)	Non Akld (n= 2,218)	Porirua (n=384)	Hutt (n=406)	Wgtn (n=450)	Chch (n=475)	Dunedin (n=503)
Mostly based in the same local area where you live	20	21	17	22	22	16	15	21
Mostly based on shared interests of beliefs, not necessarily in the same local area..	30	27	34	19	30	34	38	30
A mixture of both	40	40	40	46	38	45	37	42
None of the above – I have family networks only	6	7	4	5	5	3	5	3
None of the above – I have no social networks	2	2	1	2	1	0	2	1
Don't know...	3	3	3	5	4	2	3	4

Base: Those who have a social network/group (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.30: Feeling of isolation %

Q29. Over the past 12 months, how often, if ever have you felt lonely or isolated?	6 Councils (n= 5,144)	Akld (n= 2,591)	Non Akld (n= 2,553)	Porirua (n=432)	Hutt (n=467)	Wgtn (n=503)	Chch (n=566)	Dunedin (n=585)
Always	1	1	1	1	1	1	1	0
Most of the time................................	5	4	6	5	5	4	7	4
Sometimes	29	30	29	21	27	28	32	27
Rarely..	36	36	36	40	36	37	34	37
Never..	29	29	29	33	30	30	27	31

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.31: Culturally rich and diverse art scene %

Q34.How much do you agree or disagree with the following statement? "The city where I live has a culturally rich and diverse art scene."	6 Councils (n= 5,145)	Akld (n= 2,591)	Non Akld (n= 2,554)	Porirua (n=432)	Hutt (n=468)	Wgtn (n=503)	Chch (n=564)	Dunedin (n=587)
Strongly disagree	3	4	2	1	1	1	3	1
Disagree..	14	17	10	5	11	1	17	5
Neither..	16	17	12	13	19	4	17	8
Agree..	37	32	45	51	44	50	40	51
Strongly agree..................................	10	7	17	20	4	39	6	19
Not applicable – no arts scene............	4	5	2	1	2	1	4	1
Don't know......................................	16	18	12	8	20	4	14	15

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.32: Trust %

Q26. Which of the following statements about trust do you agree with the most?	6 Councils (n= 5,134)	Akld (n= 2,585)	Non Akld (n= 2,549)	Porirua (n=432)	Hutt (n=467)	Wgtn (n=502)	Chch (n=564)	Dunedin (n=584)
You almost always can't be too careful in dealing with people..............	8	9	6	8	11	3	6	5
You usually can't be too careful in dealing with people	24	26	20	23	19	18	23	16
People can usually be trusted.............	55	52	61	54	59	64	60	64
People can almost always be trusted ..	7	6	8	9	6	10	7	12
Don't know.......................................	6	7	4	6	5	4	4	3

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.33: Perception of understanding of council decision making process %

Q14. Overall, I understand how my Council makes decisions	6 Councils (n= 5,066)	Akld (n= 2,554)	Non Akld (n= 2,512)	Porirua (n=420)	Hutt (n=459)	Wgtn (n=499)	Chch (n=555)	Dunedin (n=579)
Strongly disagree	12	12	12	11	7	8	16	15
Disagree..	31	32	30	23	24	24	35	31
Neither...	28	29	27	36	32	30	24	25
Agree...	27	25	28	28	34	35	23	28
Strongly agree	2	2	2	3	3	3	2	2

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.34: Desire to have more say in what Council does %

Q14. I would like to have more say in what the Council does	6 Councils (n= 5,057)	Akld (n= 2,542)	Non Akld (n= 2,515)	Porirua (n=424)	Hutt (n=458)	Wgtn (n=499)	Chch (n=559)	Dunedin (n=575)
Strongly disagree	2	2	2	3	1	1	3	2
Disagree..	8	7	8	9	12	10	8	6
Neither...	35	33	36	42	39	42	31	38
Agree...	43	45	40	36	40	37	42	40
Strongly agree	13	13	13	11	8	9	16	15

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.35: Confidence in council decision making process %

Q14. Overall, I have confidence that the Council makes decisions that are in the best interests of my city or district	6 Councils (n= 5,104)	Akld (n= 2,569)	Non Akld (n= 2,535)	Porirua (n=428)	Hutt (n=462)	Wgtn (n=504)	Chch (n=560)	Dunedin (n=581)
Strongly disagree	13	12	14	9	5	7	20	18
Disagree..	23	23	21	16	13	15	26	27
Neither...	29	31	26	29	29	32	22	24
Agree...	33	31	36	41	49	43	30	30
Strongly agree	3	3	3	6	5	3	2	1

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.36: Reasons for a lack of confidence in council decision making %

Q15	6 Councils (n= 1,725)	Akld (n= 919)	Non Akld (n= 806)	Porirua (n=102)	Hutt (n=77)	Wgtn (n=109)	Chch (n=252)	Dunedin (n=266)
Do not like specific decisions, or outcomes of the decisions, the council has made	52	51	54	63	52	46	52	64
Do not agree in general with decisions the council has made	27	30	24	22	24	27	25	19
Unhappy with rates / rating structure (incl rates too high for services provided/have to pay extra for some services).	4	5	2	3	1	5	1	0
Not looking after all areas/suburbs/too much emphasis on central area	4	5	2	0	0	2	2	1
Make short term (popular) decisions with disregard to available services/current infrastructure/ not forward thinking	3	2	4	4	1	10	3	5
Not open/transparent (incl do not keep us informed	3	2	5	1	4	2	7	1
Waste money / are in a bad financial position	2	3	2	2	1	3	1	3
Have their own agendas/make decisions to suit themselves	2	2	3	0	1	5	3	2
Lack of public consultation/don't listen to public submissions.................	2	2	3	2	2	3	2	4
Poor quality of councillors/cowboys/not trustworthy/need a more diverse mix of people/lack knowledge/experience .	2	1	3	2	0	5	3	4
Lack fairness/ are biased in decision making/influenced by big business/lobbyists	2	1	2	2	3	3	2	4
Too political/in fighting........................	2	1	3	0	5	3	3	3
Nothing has been done / no changes made/still lack services (incl not addressing crime problem)..................	2	2	2	4	2	4	1	0
Too concerned with money/money driven..	1	1	1	0	0	1	1	0
Indecisive/slow to act/make decisions	1	1	0	0	1	0	1	0
Both code 1 and 2	0	0	1	0	1	1	1	1
Lack of concern for the environment....	0	0	1	1	2	1	1	0
Other	4	4	4	3	13	7	4	2
Don't know...	0	0	0	0	0	0	1	0

Base: Those who do not have confidence in council decisions(excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.37: Perception of public's influence in council decision making %

Q16. Overall, how much influence do you feel the public has on the decisions the Council makes? Would you say the public has...	6 Councils (n= 5,145)	Akld (n= 2,590)	Non Akld (n= 2,555)	Porirua (n=432)	Hutt (n=468)	Wgtn (n=504)	Chch (n=565)	Dunedin (n=586)
No influence	16	17	14	11	8	9	17	20
Small influence	39	39	38	30	35	35	42	38
Some influence	33	31	36	43	42	44	31	31
Large influence	5	5	4	7	4	4	4	2
Don't know	8	8	8	9	11	7	6	10

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.38: City/local area is a great place to live %

Q7. How much do you agree with the following statement? "The city that you live in is a great place to live".	6 Councils (n= 5,138)	Akld (n= 2,585)	Non Akld (n= 2,553)	Porirua (n=429)	Hutt (n=468)	Wgtn (n=504)	Chch (n=565)	Dunedin (n=587)
Strongly disagree	2	2	2	2	0	0	4	2
Disagree	7	6	9	5	6	3	16	4
Neither	14	15	13	22	18	4	16	12
Agree	52	54	49	47	60	50	46	51
Strongly agree	24	23	26	23	15	43	18	31

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.39: Pride in city look and feel %

Q3. How much do you agree or disagree with the following statement: "I feel a sense of pride in the way my city looks and feels"?	6 Councils (n= 5,106)	Akld (n= 2,571)	Non Akld (n= 2,535)	Porirua (n=427)	Hutt (n=461)	Wgtn (n=503)	Chch (n=561)	Dunedin (n=583)
Strongly disagree	5	3	8	3	3	1	15	3
Disagree	15	13	18	19	14	4	29	10
Neither	23	24	20	27	34	9	23	18
Agree	45	48	41	39	44	57	26	55
Strongly agree	13	12	13	13	5	29	7	14

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.40: Reasons for lack of pride in city's look and feel %

Q4.	6 Councils (n= 921)	Akld (n= 415)	Non Akld (n= 506)	Porirua (n=92)	Hutt (n=75)	Wgtn (n=24*)	Chch (n=242)	Dunedin (n=73)
Crime and safety issues (e.g. anti-social people, alcohol and drug related problems)	39	54	23	67	41	17	18	30
Issues with transport system (e.g. too many cars or congested road networks, inefficient public transport)...	33	44	23	14	24	21	22	33
Untidy and dirty (e.g. rubbish lying about)	31	42	20	40	24	26	15	46
Rundown or needs better maintenance..	30	35	25	43	35	19	20	60
Damage to the city environment as a result of the earthquakes (e.g. building demolitions, cordons, damage to infrastructure such as roads, closure of facilities)..................	-	-	-	-	-	-	81	-
Presence of graffiti or vandalism.........	29	32	26	53	33	23	24	20
Poor urban design (e.g. unattractive buildings and spaces)	28	31	25	50	61	33	18	37
Loss of heritage or other important buildings	27	18	36	0	14	18	43	19
Poor planning and zoning (e.g. issues of urban sprawl, or activities occurring in areas that are not best suited to them e.g. retail (or 'big box' retail), infill housing, new residential subdivisions, or industrial activities)....	26	34	18	20	32	23	16	21
Lack of facilities, services and things to do	25	20	30	29	25	12	32	29
Loss of, or significant damage to, some local communities and residential areas as a result of the earthquakes	-	-	-	-	-	-	58	-
Loss or displacement of commercial activities or business in some locations in the city as a result of the earthquakes	-	-	-	-	-	-	50	-
Lack of sense of community in the city (e.g. people who are unfriendly and unhelpful)	17	23	11	21	27	16	7	23
Does not provide a good overall lifestyle	17	17	16	12	18	18	16	22
The natural environment is too polluted..	12	14	10	21	14	0	9	10
Lack of parks, green or open space or gardens	7	9	5	11	15	7	3	5
Too many people living in it................	7	13	1	1	0	0	0	3
Too few people living in it..................	2	1	3	1	6	0	2	14
Other	8	6	9	7	5	11	9	17
Don't know..	0	0	0	1	0	0	0	0

Base: Those who do not have a sense of pride in city (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.41: Reasons for pride in city's look and feel %

Q5.	6 Councils (n= 3,010)	Akld (n= 1,526)	Non Akld (n= 1,484)	Porirua (n=220)	Hutt (n=237)	Wgtn (n=433)	Chch (n=189)	Dunedin (n=405)
Provides a good overall lifestyle	55	54	56	49	54	60	46	67
There are plenty of parks, green or open spaces or gardens	55	56	53	57	56	48	62	49
The natural environment is beautiful	51	51	51	45	41	54	50	53
Plenty of facilities, services and things to do	36	35	37	46	32	52	20	30
It is clean (e.g. no rubbish lying about)	35	40	25	25	30	26	26	21
There is a sense of community (e.g. people work together and support each other, people are friendly and helpful)	34	30	41	55	35	36	52	36
It is well maintained	28	30	24	26	37	25	21	21
Good population size	24	17	37	34	31	39	30	47
Presence of a transport system that works well (e.g. good road network, efficient public transport)	23	21	25	37	37	33	17	11
Presence of heritage and other important buildings	20	16	27	9	8	28	16	54
Good planning and zoning e.g. activities are located in the areas that are best suited to them e.g. malls, infill housing, new subdivisions, industrial areas, the city is well contained (it doesn't sprawl)	19	18	19	29	24	21	13	18
Lack of graffiti and vandalism	19	23	10	7	10	8	6	17
Lack of crime and safety issues	18	19	16	10	12	14	11	29
Presence of good urban design, including attractive buildings and spaces	17	16	19	8	10	30	15	11
New opportunities for building development and urban design as a result of the earthquakes	-	-	-	-	-	-	40	-
Growth in commercial or business opportunities in some locations in the city as a result of the earthquakes (e.g. expanding retail and cafe/restaurant development in some suburbs)	-	-	-	-	-	-	28	-
Other	3	2	3	2	1	3	2	4

Base: Those who do have a sense of price in city (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.42: Ease of access to local park or other green space %

Q6. How easy or difficult is it for you to get to a local park or other green space?	6 Councils (n= 5,134)	Akld (n= 2,583)	Non Akld (n= 2,551)	Porirua (n=431)	Hutt (n=466)	Wgtn (n=502)	Chch (n=565)	Dunedin (n=587)
Very difficult	1	1	1	0	2	1	1	1
Difficult	3	3	3	3	4	1	4	3
Neither	5	6	4	4	5	4	4	5
Easy	39	40	37	36	40	38	36	34
Very easy	52	51	55	57	49	56	55	57

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.43: Rubbish or Litter %

Q11. Rubbish or litter lying on the streets	6 Councils (n= 4,999)	Akld (n= 2,531)	Non Akld (n= 2,468)	Porirua (n=420)	Hutt (n=442)	Wgtn (n=493)	Chch (n=545)	Dunedin (n=568)
A big problem	9	9	9	9	6	5	10	12
A bit of a problem	42	41	46	51	45	44	45	50
Not a problem	47	49	43	35	44	49	43	35
Don't know	2	2	3	5	6	2	3	3

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.44: Graffiti or tagging %

Q11. Graffiti or tagging	6 Councils (n= 5,014)	Akld (n= 2,512)	Non Akld (n= 2,502)	Porirua (n=423)	Hutt (n=455)	Wgtn (n=500)	Chch (n=552)	Dunedin (n=572)
A big problem	14	10	22	28	27	21	27	5
A bit of a problem	47	42	55	56	53	57	55	52
Not a problem	34	43	18	10	13	20	15	33
Don't know	5	5	4	6	7	3	3	9

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.45: Air pollution %

Q11. Air pollution	6 Councils (n= 4,989)	Akld (n= 2,506)	Non Akld (n= 2,483)	Porirua (n=424)	Hutt (n=451)	Wgtn (n=494)	Chch (n=546)	Dunedin (n=568)
A big problem	5	4	5	1	4	3	9	3
A bit of a problem	21	18	25	15	13	12	38	22
Not a problem...................................	66	69	62	73	72	78	47	66
Don't know..	9	9	8	11	12	8	6	9

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.46: Water pollution %

Q11. Water pollution including pollution in streams, rivers, lakes, and in the sea	6 Councils (n= 5,027)	Akld (n= 2,533)	Non Akld (n= 2,494)	Porirua (n=426)	Hutt (n=454)	Wgtn (n=496)	Chch (n=545)	Dunedin (n=573)
A big problem	12	8	17	18	11	6	27	10
A bit of a problem	31	27	38	47	39	32	42	33
Not a problem...................................	44	50	34	23	37	48	23	43
Don't know..	13	14	11	12	13	14	7	13

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.47: Noise pollution %

Q11. Noise pollution	6 Councils (n= 5,023)	Akld (n= 2,528)	Non Akld (n= 2,495)	Porirua (n=424)	Hutt (n=452)	Wgtn (n=500)	Chch (n=546)	Dunedin (n=573)
A big problem	7	8	6	5	5	3	8	3
A bit of a problem	34	34	33	27	27	32	38	29
Not a problem...................................	54	53	55	58	60	60	49	60
Don't know..	5	5	6	10	8	5	5	8

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.48: Christchurch – Earthquake related building rubble/damage %

Q11. Continued presence of earthquake related building rubble and general damage	Christchurch (n=552)
A big problem	48
A bit of a problem	38
Not a problem	13
Don't know	2

Base: Christchurch respondents only

Appendix I Table 1.49: Frequency of use of public transport %

Q12. Over the past 12 months, how often did you use public transport?	6 Councils (n= 5,141)	Akld (n= 2,589)	Non Akld (n= 2,552)	Porirua (n=432)	Hutt (n=467)	Wgtn (n=502)	Chch (n=565)	Dunedin (n=586)
5 or more times a week	12	12	11	17	18	23	5	4
2-4 times a week	8	7	8	11	10	16	4	7
Once a week	4	3	4	4	4	7	3	4
2-3 times a month	6	7	5	5	8	8	4	4
At least once a month	6	6	5	5	5	7	4	4
Less than once a month	27	28	24	29	29	24	23	26
Did not use public transport over the past 12 months	36	33	40	29	26	15	56	49
Not applicable, no public transport available in area	3	3	1	1	0	0	2	2

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.50: Public Transport Affordability %

Q13. Affordable	6 Councils (n= 4,805)	Akld (n= 2,396)	Non Akld (n= 2,409)	Porirua (n=409)	Hutt (n=450)	Wgtn (n=491)	Chch (n=527)	Dunedin (n=532)
Strongly disagree	8	9	6	8	7	10	3	8
Disagree	21	23	18	22	19	27	11	21
Neither	13	14	12	13	16	15	11	11
Agree	40	38	44	38	40	39	50	36
Strongly agree	6	5	6	6	7	5	7	5
Don't know	12	11	14	13	11	4	19	19

Base: All respondents (excluding those who have no public transport available in local area)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.51: Public Transport Safety %

Q13. Safe	6 Councils (n= 4,789)	Akld (n= 2,388)	Non Akld (n= 2,401)	Porirua (n=406)	Hutt (n=448)	Wgtn (n=492)	Chch (n=525)	Dunedin (n=530)
Strongly disagree	1	1	1	1	2	0	1	0
Disagree	5	4	5	4	7	4	7	2
Neither	10	11	9	9	10	8	10	7
Agree	60	61	58	56	60	62	55	60
Strongly agree	15	15	15	18	12	22	12	17
Don't know	10	9	11	11	9	3	16	14

Base: All respondents (excluding those who have no public transport available in local area)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.52: Public Transport Ease of Access %

Q13. Ease to get to	6 Councils (n= 4,803)	Akld (n= 2,401)	Non Akld (n= 2,402)	Porirua (n=405)	Hutt (n=448)	Wgtn (n=492)	Chch (n=525)	Dunedin (n=532)
Strongly disagree	3	4	1	1	2	1	0	1
Disagree	10	11	8	6	5	5	10	9
Neither	9	9	8	5	6	7	10	7
Agree	56	55	58	62	61	62	54	58
Strongly agree	17	16	18	21	22	25	13	15
Don't know	6	4	8	5	5	2	12	10

Base: All respondents (excluding those who have no public transport available in local area)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.53: Public Transport Frequent %

Q13. Frequent (comes often)	6 Councils (n= 4,797)	Akld (n= 2,393)	Non Akld (n= 2,404)	Porirua (n=404)	Hutt (n=452)	Wgtn (n=494)	Chch (n=524)	Dunedin (n=530)
Strongly disagree	6	8	3	3	3	2	2	4
Disagree	14	16	12	8	10	14	11	16
Neither	13	13	13	14	7	13	13	13
Agree	45	43	49	51	55	51	47	41
Strongly agree	11	11	11	13	15	16	9	8
Don't know	11	10	13	10	10	4	18	18

Base: All respondents (excluding those who have no public transport available in local area)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.54: Public Transport Reliability %

Q13. Reliable (comes when it says it will)	6 Councils (n= 4,800)	Akld (n= 2,399)	Non Akld (n= 2,401)	Porirua (n=404)	Hutt (n=448)	Wgtn (n=491)	Chch (n=525)	Dunedin (n=533)
Strongly disagree	6	7	3	5	5	5	2	3
Disagree	17	18	15	15	19	22	10	13
Neither	14	14	13	10	13	17	12	12
Agree	41	40	43	46	43	43	44	43
Strongly agree	7	7	8	9	9	8	7	6
Don't know	16	14	18	14	12	5	25	22

Base: All respondents (excluding those who have no public transport available in local area)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.55: Employment status %

Q17. Which of the following best describes your current employment status? Employed means you undertake work for pay, profit or other income, or do any work in a family business without pay	6 Councils (n= 5,101)	Akld (n=2,569)	Non Akld (n= 2,532)	Porirua (n=430)	Hutt (n=458)	Wgtn (n=501)	Chch (n=561)	Dunedin (n=582)
Employed full time (for 30 or more hours per week)	52	51	52	57	54	59	50	46
Employed part time (for less than 30 hours per week)	16	15	17	13	16	16	18	19
Not in paid employment and looking for work	6	7	5	8	6	4	5	4
Not in paid employment and not looking for work (e.g. full-time parent, retired persons)	20	20	21	17	20	15	23	26
Prefer not to say	6	7	4	5	4	5	4	5

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.56: Balance between work and other aspects of life %

Q18. Overall how satisfied are you with the balance between your work and other aspects of your life such as time with your family or leisure?	6 Councils (n= 3,291)	Akld (n=1,643)	Non Akld (n= 1,648)	Porirua (n=298)	Hutt (n=280)	Wgtn (n=358)	Chch (n=351)	Dunedin (n=361)
Very dissatisfied	5	5	5	8	5	4	4	4
Dissatisfied	16	17	15	14	11	15	16	14
Neither satisfied nor dissatisfied	18	19	16	17	22	17	16	13
Satisfied..	47	46	48	43	46	48	48	53
Very satisfied...................................	14	12	16	18	16	16	16	15

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix I Table 1.57: Ability to cover costs of everyday needs %

Q23. Which of the following best describes how well your total income meets your everyday needs for things such as accommodation, food, clothing and other necessities?	6 Councils (n= 5,132)	Akld (n=2,591)	Non Akld (n= 2,541)	Porirua (n=434)	Hutt (n=479)	Wgtn (n=481)	Chch (n=568)	Dunedin (n=579)
Have more than enough money........	12	9	15	10	11	22	14	11
Enough money	29	27	32	32	27	33	32	32
Just enough money	33	34	32	30	34	25	34	35
Not enough money	22	24	17	24	22	17	16	17
Prefer not to answer........................	5	6	4	4	5	3	4	5

Base: All respondents (excluding not answered)

Key:	Sig. above 6 councils	Sig. below 6 councils

Appendix II - Sample Profile

Appendix II Table 1.1: Gender distribution (%)

	Six Councils (n=5151)	
	Unweighted	**Weighted**
Male	46	48
Female	54	52

Base: All respondents

Appendix II Table 1.2: Age distribution (%)

	Six Councils (n=5151)	
	Unweighted	**Weighted**
18-24 years	11	15
25-49 years	41	48
50-64 years	27	22
65 years +	21	15

Base: All respondents

Appendix II Table 1.3: Ethnicity distribution (%)

	Six Councils (n=5142)	
	Unweighted	**Weighted**
European	73	72
New Zealander/Kiwi	1	2
Māori	12	9
Pacific Peoples	5	9
Asian / Indian	18	16
Other	1	1
Unknown	0	0

Base: All respondents (excluding not answered)
Note: Multiple response question, columns may add to more than 100%

Appendix II Table 1.4: Location distribution (%)

	Six Councils (n=5151)	
	Unweighted	**Weighted**
Auckland	50	63
Christchurch	11	16
Dunedin	11	6
Hutt City	9	4
Kapiti Coast	0	0
Porirua	8	2
Upper Hutt	0	0
Wairarapa	0	0
Wellington City	10	9
Other	0	0

Base: All respondents

Appendix II Table 1.5: Pacific ethnic distribution (%)

	Six Councils (n=255)	
	Unweighted	**Weighted**
Samoan	38	39
Cook Islands	29	27
Tongan	18	24
Niuean	11	11
Other Pacific	13	9

Base: Those who identified themselves as Pacific
Note: Multiple response question, columns may add to more than 100%

Appendix II Table 1.6: Asian / Indian ethnic distribution (%)

	Six Councils (n=921)	
	Unweighted	**Weighted**
Chinese	45	44
Indian	33	34
Other Asian	24	24

Base: Those who identified themselves as Asian / Indian
Note: Multiple response question, columns may add to more than 100%

Appendix II Table 1.7: Distribution by number of people per household (%)

	Six Councils (n=5120)	
	Unweighted	**Weighted**
One	10	9
Two	34	30
Three	19	19
Four	20	22
Five	10	11
Six	4	5
Seven	2	2
Eight	1	1
Nine or more	0	1

Base: All respondent (excluding not answered)

Appendix II Table 1.9: House ownership distribution (%)

	Six Councils (n=5133)	
	Unweighted	**Weighted**
You own this house/flat/apartment	33	31
You jointly own this house/flat/apartment with other people	20	18
A family trust owns this house/flat/apartment	12	11
Parents / other family members or partner own this house/flat/apartment	13	15
A private landlord who is NOT related to you owns this house	17	18
A local authority or city council owns this house/flat/apartment	1	1
Housing New Zealand owns this house/flat/apartment	4	4
Other State landlord (such as Department of Conservation, Ministry of Education)	0	0
Don't know	1	1

Base: All respondents (excluding not answered)

Appendix II Table 1.10: Personal annual pre-tax income distribution (%)

	Six Councils (n=5086)	
	Unweighted	**Weighted**
Loss	0	0
No income	6	7
Less than $10,000	7	7
$10,001 - $20,000	11	10
$20,001 - $30,000	9	9
$30,001 - $40,000	8	8
$40,001 - $50,000	9	9
$50,001 - $60,000	8	8
More than $60,001	24	24
Prefer not to say	14	14
Don't know	5	5

Base: All respondents (excluding not answered)

Appendix II Table 1.11: Household annual pre-tax income distribution (%)

	Six Councils (n=5046)	
	Unweighted	**Weighted**
Loss	0	0
No income	1	1
Less than $10,000	1	1
$10,001 - $20,000	4	4
$20,001 - $30,000	6	5
$30,001 - $40,000	5	4
$40,001 - $50,000	5	5
$50,001 - $60,000	6	6
$60,001 - $80,000	10	10
$80,001 - $100,000	10	10
$100,001- $150,000	14	15
More than $150,000	12	12
Prefer not to say	16	16
Don't know	11	12

Base: All respondents (excluding not answered)

Appendix II Table 1.12: Employment status distribution (%)

	Six Councils (n=5101)	
	Unweighted	Weighted
Employed full time (for 30 or more hours per week)	49	52
Employed part time (for less than 30 hours per week)	15	16
Not in paid employment and looking for work	6	6
Not in paid employment and looking for work (e.g. full-time parent)	24	20
Prefer not to say	5	6

Base: All respondents (excluding not answered)

Appendix II Table 1.13: Highest education qualification distribution (%)

	Six Councils (n=5036)	
	Unweighted	Weighted
Less than school certificate or less than 80 credits for NCEA	11	10
School certificate or NCEA Level 1	7	6
Sixth form certificate or NCEA Level 2	5	5
Higher School certificate/higher leaving certificate	3	3
National certificate/NZQA	5	6
University entrance from bursary exam	3	3
NZ A or B Bursary or NCEA Level 3	4	5
University Scholarship or NCEA Level 4	1	1
Overseas School Qualifications	5	5
Trade certificate	10	9
National diploma	7	7
Teaching or nursing certificate/diploma	4	4
Bachelors degree	19	20
Postgraduate degree (Honours, Masters, PhD)	10	10
Postgraduate diploma	5	5
Other	2	2
Refused	0	0
Don't know	1	1

Base: All respondents (excluding not answered)

Appendix II Table 1.14: Distribution by time spent living in current area (%)

	Six Councils (n=5083)	
	Unweighted	Weighted
Less than 1 year	1	1
1 year to just under 2 years	3	3
2 years to just under 5 years	7	7
5 years to just under 10 years	13	14
10 years or more	75	75

Base: All respondents (excluding not answered)

Appendix II Table 1.15: Distribution by time spent living in New Zealand (%)

	Six Councils (n=1623)	
	Unweighted	Weighted
Less than 1 year	0	0
1 year to just under 2 years	1	1
2 years to just under 5 years	7	7
5 years to just under 10 years	20	21
10 years or more	72	70

Base: Those who weren't born in New Zealand (excluding not answered)

Appendix III – Response to Open Ended Questions (weighted)

Introduction   Throughout the report, responses to open ended questions have shown codes with 5% or more respondents only. This section of the Appendix shows all responses for each of the open ended questions.

Appendix III Table 1.1: Social networks belong to (%)

	Six Councils Total (n= 5128)	Akld (n= 2583)	Non-Akld (n=2545)	Porirua (n=432)	Hutt (n=502)	Wgtn (n=29*)	Chch (n=564)	Dunedin (n=582)
People from work or school	47	47	46	45	45	58	40	46
Online network through websites such as Facebook / Twitter, online gaming communities and forums	46	45	47	44	46	51	47	46
A sports club	27	25	30	30	27	29	30	31
A hobby or interest group	27	26	28	24	25	30	27	32
A church or spiritual group	21	22	20	22	25	17	22	15
A community or voluntary group such as Rotary, the RSA or Lions	13	12	14	14	14	18	10	15
Friends	2	2	2	4	2	3	2	2
Family	1	1	1	2	1	1	1	1
Gym/Walking group	1	1	1	1	1	0	1	0
Age specific group e.g. senior citizens or children's	1	1	2	1	2	2	2	1
Ethnic / cultural group	0	1	0	2	1	0	0	0
Other social network or group	1	1	1	1	2	1	1	3
None of the above	13	13	13	11	12	9	15	13

Appendix III Table 1.2: Reasons for a lack of confidence in Council decision making process (%)

	Six Councils Total (n=1725)	Auckland (n=919)	Non-Akld (n=806)	Porirua (n=102)	Hutt (n=77)	Wellington (n=109)	Christchurch (n=252)	Dunedin (n=266)
Do not like specific decisions, or outcomes of the decisions, the council has made	52	51	54	63	52	46	52	64
Do not agree in general with decisions the council has made	27	30	24	22	24	27	25	19
Unhappy with rates / rating structure (incl rates too high for services provided/have to pay extra for some services).	4	5	2	3	1	5	1	0
Not looking after all areas/suburbs/ too much emphasis on central area	4	5	2	0	0	2	2	1
Make short term (popular) decisions with disregard to available services/current infrastructure/ not forward thinking	3	2	4	4	1	10	3	5
Not open/transparent (incl do not keep us informed	3	2	5	1	4	1	7	1

Waste money / are in a bad financial position	2	3	2	2	1	3	1	3
Have their own agendas/make decisions to suit themselves	2	2	3	0	1	5	3	2
Lack of public consultation/don't listen to public submissions	2	2	3	2	2	3	2	4
Poor quality of councillors/cowboys/not trustworthy/need a more diverse mix of people/lack knowledge/experience	2	1	3	2	0	5	3	4
Lack fairness/ are biased in decision making/influenced by big business/lobbyists	2	1	2	2	3	3	2	4
Too political/in fighting	2	1	3	0	0	5	3	3
Nothing has been done / no changes made/still lack services (incl not addressing crime problem)	2	2	2	4	2	4	1	0
Too concerned with money/money driven	1	1	1	0	0	1	1	0
Indecisive/slow to act/make decisions	1	1	0	0	1	0	1	0
Both code 1 and 2	0	0	1	0	1	1	1	1
Lack of concern for the environment	0	0	1	1	2	1	1	0
Other	4	4	4	3	13	7	4	2

| Don't know | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

Appendix IV – Questionnaire

Thank you for agreeing to take part in this important survey.

This survey measures what life is like for you, your family and your community. It is a confidential survey and will take approximately 10-15 minutes to complete. We realise that the last two years have been particularly difficult for a number of New Zealanders, due to events such as the Canterbury earthquakes and the ongoing economic recession, which makes your responses to this survey even more important to us. To make sure we obtain a reliable picture of New Zealanders' opinions we need as many people as possible to complete this survey. Thank you very much for your help.

Examples of how to circle an answer							
Yes	①	Question…	1	2	③	4	5
No	2	Question…	1	②	3	4	5

The city/area you live in

Q1 Where do you currently live?

Please circle **one** answer

Auckland	1
Christchurch	2
Dunedin	3
Hutt City	4
Kapiti Coast	5
Porirua	6
Upper Hutt	7
Wairarapa	8
Wellington City	9
Other	98

If you selected "Other" you do not need to answer any more questions. Please return your survey in the pre-paid envelope.

Q2 And how many years have you lived in this region?

Please circle **one** answer

Less than 1 year	1
1 year to just under 2 years	2
2 years to just under 5 years	3
Five years to just under 10 years	4
10 years or more	5

Q3 How much do you agree or disagree with the following statement: "I feel a sense of pride in the way my local area looks and feels"?

Please circle **one** answer

Strongly disagree	1 →	**Go to Q4**
Disagree	2 →	**Go to Q4**
Neither agree nor disagree	3 →	**Go to Q6**
Agree	4 →	**Go to Q5**
Strongly agree	5 →	**Go to Q5**

If you disagreed that you feel a sense of pride in the way your local area looks and feels please answer Q4

Q4   **Please read through the whole list below** before selecting the <u>main</u> reason, or reasons, for not feeling a sense of pride in the way your local area looks and feels.

Please circle your
<u>main</u> reason(s)

Loss of heritage or other important buildings	1
Poor urban design (e.g. unattractive buildings and spaces)	2
Poor planning and zoning (e.g. issues of urban sprawl, or activities occurring in areas that are not best suited to them e.g. retail (or 'big box' retail), infill housing, new residential subdivisions, or industrial activities)	3
Issues with transport system (e.g. too many cars or congested road networks, inefficient public transport)	4
Untidy and dirty (e.g. rubbish lying about)	5
Rundown or needs better maintenance	6
Presence of graffiti or vandalism	7
The natural environment is too polluted	8
Lack of parks, green or open space or gardens	9
Crime and safety issues (e.g. anti-social people, alcohol and drug related problems)	10
Lack of sense of community in the city (e.g. people who are unfriendly and unhelpful)	11
Too many people living in it	12
Too few people living in it	13
Lack of facilities, services and things to do	14
Does not provide a good overall lifestyle	15
Other (please specify) _____	

98

Now please go to Q6

If you answered that you do feel a sense of pride in the way your local area looks and feels please answer Q5

Q5 **Please read through the whole list below** before selecting the <u>main</u> reason, or reasons, for feeling a sense of pride in the way your local area looks and feels.

	Please circle your <u>**main**</u> reason(s)
Presence of heritage and other important buildings	1
Presence of good urban design, including attractive buildings and spaces	2
Good planning and zoning e.g. activities are located in the areas that are best suited to them e.g. malls, infill housing, new subdivisions, industrial areas; the city is well contained (it doesn't sprawl)	3
Presence of a transport system that works well (e.g. good road network, efficient public transport)	4
It is clean (e.g. no rubbish lying about)	5
It is well maintained	6
Lack of graffiti and vandalism	7
The natural environment is beautiful	8
There are plenty of parks, green or open spaces or gardens	9
Lack of crime and safety issues	10
There is a sense of community (e.g. people work together and support each other; people are friendly and helpful)	11
Good population size	12
Plenty of facilities, services and things to do	13
Provides a good overall lifestyle	14
Other (please specify) _____	
	98

Everyone to answer

Q6 How easy or difficult is it for you to get to a local park or other green space?

Please circle **one** answer

Very difficult	1
Difficult	2
Neither	3
Easy	4
Very easy	5

Q7 How much do you agree or disagree with the following statement?
"The local area that you live in is a great place to live".

Please circle **one** answer

Strongly disagree	1
Disagree	2
Neither agree nor disagree	3
Agree	4
Strongly agree	5

Crime and safety

Q8 Now thinking about issues of crime and safety, in general how safe or unsafe do you feel in the following situations...

Please circle one answer for each situation

	Very unsafe	A bit unsafe	Fairly safe	Very safe	Don't know/ not applicable
In your home during the day	1	2	3	4	9
In your home after dark	1	2	3	4	9
Walking alone in your neighbourhood after dark	1	2	3	4	9
In your city centre during the day	1	2	3	4	9
In your city centre after dark	1	2	3	4	9

Q9 Which area do you regard as your 'city centre'?

_____

Q10 How safe or unsafe do you think your neighbourhood is for children aged under 14 years to play in during the day while unsupervised?

Please circle
one answer

Very unsafe	1
A bit unsafe	2
Fairly safe	3
Very safe	4
Don't know	9

Q11 To what extent has each of the following been a problem in your local area over the past 12 months?

Please circle one answer for each problem

	A big problem	A bit of a problem	Not a problem	Don't know
Rubbish or litter lying on the streets	1	2	3	9
Graffiti or tagging	1	2	3	9
Vandalism, other than graffiti or tagging including broken windows in shops and public buildings	1	2	3	9
Car theft, damage to cars or theft from cars	1	2	3	9
Dangerous driving including drink driving and speeding	1	2	3	9
People you feel unsafe around because of their behaviour, attitude or appearance	1	2	3	9
Air pollution	1	2	3	9
Water pollution including pollution in streams, rivers, lakes and in the sea	1	2	3	9
Noise pollution	1	2	3	9
Alcohol or drug problems or anti-social behaviour associated with the consumption of alcohol	1	2	3	9

Transport

Q12 Over the past 12 months, how often did you use public transport?
- *For public transport, please include cable cars, ferries, trains and buses including school buses. Taxis are **not** included as public transport.*
- *If your usage changes on a weekly basis, please provide an average*

	Please circle **one** answer
5 or more times a week	1
2-4 times a week	2
Once a week	3
2-3 times a month	4
At least once a month	5
Less than once a month	6
Did not use public transport over the past 12 months	7
Not applicable, no public transport available in area	8 → **Go to Q14**

Q13 Thinking about public transport in your local area, based on your experiences or perceptions, do you agree or disagree with the following:
Public Transport is…

Please circle one answer for each statement

	Strongly disagree	Disagree	Neither	Agree	Strongly agree	Don't know
Affordable	1	2	3	4	5	9
Safe	1	2	3	4	5	9
Easy to get to	1	2	3	4	5	9
Frequent (comes often)	1	2	3	4	5	9
Reliable (comes when it says it will)	1	2	3	4	5	9

Council decision making

Q14 Thinking about your Council. How would you rate each of the following:

Please circle one answer for each statement

	Strongly disagree	Disagree	Neither	Agree	Strongly agree
Overall, I understand how my Council makes decisions	1	2	3	4	5
I would like to have more of a say in what the Council does	1	2	3	4	5
Overall, I have confidence that the Council makes decisions that are in the best interests of my city or district	1	2	3	4	5

Go to Q15   **Go to Q16**

If you disagreed that you have confidence in your Council's decision making, please answer Q15

Q15 For what reason do you not have confidence the Council makes decisions in the best interests of your city or district?

Please circle **one** answer

Do not agree in general with decisions the Council has made	1
Do not like specific decisions or outcomes of the decisions the Council has made	2
Other (please specify) _____	8

Everyone to answer

Q16 Overall, how much influence do you feel the public has on the decisions the Council makes? Would you say the public has...

Please circle **one** answer

No influence	1
Small influence	2
Some influence	3
Large influence	4
Don't know	9

Aspects of your life and your lifestyle

Q17 Which of the following best describes your current employment status?
Employed means you undertake work for pay, profit or other income, or do any work in a family business without pay.

Please circle **one** answer

Employed full time (for 30 or more hours per week)	1 →	**Go to Q18**
Employed part time (for less than 30 hours per week)	2 →	**Go to Q18**
Not in paid employment and looking for work	3 →	**Go to Q19**
Not in paid employment and not looking for work (e.g. full-time parent, retired persons)	4 →	**Go to Q19**
Prefer not to say	7 →	**Go to Q19**

Q18 Overall how satisfied or dissatisfied are you with the balance between your work and other aspects of your life such as time with your family or leisure?

Please circle **one** answer

Very dissatisfied	1
Dissatisfied	2
Neither satisfied nor dissatisfied	3
Satisfied	4
Very satisfied	5

Q19 In general how would you rate your health?

Please circle **one** answer

Poor	1
Fair	2
Good	3
Very good	4
Excellent	5

Q20 Over the past 12 months, has there been any time when you needed to see a GP or doctor about your own health, but didn't get to see any doctor at all?

Please circle **one** answer

Yes	1	
No	2	→ **Go to Q22**
Don't know	9	→ **Go to Q22**

Q21 **Please read through the whole list below** before selecting the <u>main</u> reason, or reasons, why you did not get to see a doctor.

Please circle your **main** reason(s)

It was too expensive or costly to go to the doctor	1
I was too busy to go to the doctor or couldn't take time off work	2
Doctor is too far away or too difficult to get to, or transport problems getting there	3
I couldn't get an appointment with the doctor, or the doctor was too busy to see me	4
I was too embarrassed or felt uncomfortable about talking to the doctor	5
The health issue seemed too minor or not serious enough to go to the doctor	6
I just don't like visiting the doctor	7
Other (please specify)_____	98

Q22 Thinking about ALL your physical activities (including any physical tasks you might do at work, doing housework or gardening, travelling from place to place or playing sports), on how many of the last 7 days were you active?

By "active" we mean doing 15 minutes or more of vigorous activity, which makes you breathe a lot harder than normal, "huff and puff" like running, OR 30 minutes or more of moderate physical activity which makes you breathe harder than normal, but only a little, like brisk walking?

Other examples of moderate physical activity include carrying light loads, cycling at a regular pace, recreational swimming and gardening.

	Please circle **one** answer
None	0
One day	1
Two days	2
Three days	3
Four days	4
Five days	5
Six days	6
Seven days	7

Q23 Which of the following best describes how well your total income meets your everyday needs for things such as accommodation, food, clothing and other necessities?

	Please circle **one** answer
Have more than enough money	1
Enough money	2
Just enough money	3
Not enough money	4
Prefer not to answer	7

Q24 How much do you agree or disagree with the following statements?

Please circle one answer for each statement

	Strongly disagree	Disagree	Neither	Agree	Strongly agree
It's important to me to feel a sense of community with people in my neighbourhood	1	2	3	4	5
I feel a sense of community with others in my neighbourhood	1	2	3	4	5
	Go to Q25			**Go to Q26**	

If you disagree that you feel a sense of community, please answer Q25

Q25 **Please read through the whole list below** before selecting the <u>main</u> reason, or reasons, you do not feel a sense of community with others in your neighbourhood.

Please circle your
<u>main</u> reason(s)

My busy life (including work, family and friends) leaves limited or no time to build a sense of community with my neighbours or to get to know them	1
I prefer to socialise with family and friends instead of neighbours	2
I prefer to socialise with groups and networks (other than family and friends) that are not based in my neighbourhood	3
I like to keep to myself	4
My neighbours are not my type of people	5
My neighbours are not friendly	6
People in my neighbourhood don't talk with each other	7
There is a lack of events or things happening within my neighbourhood	8
There are new people in my neighbourhood who have recently arrived and I don't know them that well or at all	9
Other (please specify)_____	98

Q26 Which of the following statements about trust do you agree with the most?

Please circle
<u>one</u> answer

You almost always can't be too careful in dealing with people	1
You usually can't be too careful in dealing with people	2
People can usually be trusted	3
People can almost always be trusted	4
Don't know	9

Q27 Thinking now about the social networks and groups you may be part of. To which of the following, if any, do you belong?

Please circle
<u>all</u> that apply

A sports club	1
A church or spiritual group	2
A hobby or interest group	3
A community or voluntary group such as Rotary, the RSA or Lions	4
Online network through websites such as Facebook / Twitter, online gaming communities and forums	5
A network of people from work or school	6
Other social network or group (please specify)_____	97
None of the above	98

Q28 Which one of the following best describes your main social networks?

Please circle **one** answer

Mostly based in the same local area where you live	1
Mostly based on shared interests or beliefs, but not necessarily based in the same local area where you live	2
A mixture of both	3
None of the above - I have family networks only	7
None of the above - I have no social networks	8
Don't know	9

Q29 Over the past 12 months how often, if ever have you felt lonely or isolated?

Please circle **one** answer

Always	1
Most of the time	2
Sometimes	3
Rarely	4
Never	5

Q30 If you were faced with a serious illness or injury, or needed emotional support during a difficult time, is there anyone you could turn to for help?

Please circle **one** answer

Yes	1
No	2
Don't know / unsure	9

Q31 In general how happy or unhappy would you say you are these days?

Please circle **one** answer

Very unhappy	1
Unhappy	2
Neither happy nor unhappy	3
Happy	4
Very happy	5

Q32 Taking everything into account, how satisfied or dissatisfied are you with your life in general these days?

	Please circle **one** answer
Very dissatisfied	1
Dissatisfied	2
Neither satisfied nor dissatisfied	3
Satisfied	4
Very satisfied	5

Q33 At some time in their lives, most people experience stress.
Which statement below best applies to how often, if ever, over the past 12 months you have experienced stress that has had a negative effect on you?
Stress refers to things that negatively affect different aspects of people's lives, including work and home life, making important life decisions, their routines for taking care of household chores, leisure time and other activities.

	Please circle **one** answer
Always	1
Most of the time	2
Sometimes	3
Rarely	4
Never	5

Culture and identity

Q34 How much do you agree or disagree with the following statement?
"The area where I live has a culturally rich and diverse arts scene".

	Please circle **one** answer
Strongly disagree	1
Disagree	2
Neither	3
Agree	4
Strongly agree	5
Not applicable - no arts scene	8
Don't know	9

Q35 New Zealand is becoming home for an increasing number of people with different lifestyles and cultures from different countries.

Overall, do you think this makes your local area…

Please circle
one answer

A much worse place to live	1 ⟶	**Go to Q37**
A worse place to live	2 ⟶	**Go to Q37**
Makes no difference	3 ⟶	**Go to Q38**
A better place to live	4 ⟶	**Go to Q36**
A much better place to live	5 ⟶	**Go to Q36**
Not applicable, there are no different lifestyle or cultures here	8 ⟶	**Go to Q38**
Don't know	9 ⟶	**Go to Q38**

If you answered a better or much better place to live in Q35, please answer Q36

Q36 **Please read through the whole list below** before selecting the <u>main</u> reason, or reasons, why it is a better place to live.

Please circle your
main reason(s)

It's good to learn about people from other cultures	1
It's good to mix with people from other countries and cultures	2
People from other countries and cultures make the city more vibrant and interesting, including bringing more interesting food and restaurants	3
People from other countries and cultures add to the multi-cultural and diverse feel of the city	4
People from other countries and cultures contribute to a sense of community in the city	5
Other (please specify)_____	
	98

Please go to Q38

quality of life

If in Q35, you answered a worse or much worse place to live, please answer Q37, otherwise, please go to Q38

Q37 **Please read through the whole list below** before selecting the <u>main,</u> reason or reasons, why it is a worse place to live.

	Please circle your <u>**main**</u> reason(s)
People from other countries and cultures don't integrate into New Zealand society	1
Too many different cultures cause tensions between groups of people	2
People from other countries and cultures compete for jobs with other New Zealanders	3
People from other countries and cultures often have a lack of English skills	4
People from other countries and cultures are often associated with crime	5
Other (please specify)_____	
	98

Overall quality of life

Q38 Would you say that your overall quality of life is…

Extremely poor	1
Poor	2
Neither poor nor good	3
Good	4
Extremely good	5

Q39 And compared to 12 months ago, would you say your quality of life has...

Decreased significantly	1
Decreased to some extent	2
Stayed about the same	3
Increased to some extent	4
Increased significantly	5

Demographics

Lastly, a few questions about you. This is so we can compare the opinions of different types of people who live in New Zealand.

Q40 Which ethnic group, or groups, do you belong to?

Please circle
all that apply

New Zealand European	1
Māori	2
Samoan	3
Cook Island Māori	4
Tongan	5
Niuean	6
Chinese	7
Indian	8
Other (please specify)_____	
	98
Don't know	99

Q41 In which of the following age groups do you belong?

Less than 18 years	1
18-19 years	2
20-24	3
25-29	4
30-34	5
35-39	6
40-44	7
45-49	8
50-54	9
55-59	10
60-64	11
65+ years	12

Q42 Are you?

| Male | 1 |
| Female | 2 |

Q43 Were you born in New Zealand?

| Yes | 1 | → **Go to Q45** |
| No | 2 | |

Q44 How many years have you lived in New Zealand?

Less than 1 year	1
1 year to just under 2 years	2
2 years to just under 5 years	3
Five years to just under 10 years	4
10 years or more	5

Q45 Currently, how many people live in your household, including yourself?
By household we mean anyone who lives in your house, or in sleep-outs, Granny flats etc. on the same property. If you live in a retirement village, apartment building or hostel, please answer for how many people live in your unit.
Please write the number in the box below.

Q46 Who <u>owns</u> the residence you live in?
Residence means a house, flat or apartment.

You own this house/flat/apartment	1
You jointly own this house/flat/apartment with other people	2
A family trust owns this house/flat/apartment	3
Parents/other family members or partner own this house/flat/apartment	4
A private landlord who is NOT related to you owns this house/flat/apartment	5
A local authority or city council owns this house/flat/apartment	6
Housing New Zealand owns this house/flat/apartment	7
Other State landlord (such as Department of Conservation, Ministry of Education)	8
Don't know	9

Q47 What is the highest qualification that you have completed that took longer than three months to finish?

Less than school certificate or less than 80 credits for NCEA Level 1 (no formal qualifications)	1
School certificate or NCEA Level 1	2
Sixth form certificate or NCEA Level 2	3
Higher School certificate/higher leaving certificate	4
National certificate/NZQA	5
University entrance from bursary exam	6
NZ A or B Bursary or NCEA Level 3	7
University Scholarship or NCEA Level 4	8
Overseas School Qualifications	9
Trade certificate	10
National diploma	11
Teaching or nursing certificate/diploma	12
Bachelors degree	13
Postgraduate degree (Honours, Masters, PhD)	14
Post graduate diploma	15
Other (please specify)_____	97

Q48 Which best describes your annual personal income before tax?

Loss	1
No income	2
Less than $10,000	3
$10,001 - $20,000	4
$20,001 - $30,000	5
$30,001 - $40,000	6
$40,001 - $50,000	7
$50,001 - $60,000	8
$60,001 - $70,000	9
$70,001 - $100,000	10
More than $100,000	11
Prefer not to say	12
Don't know	99

Q49 Which best describes your household's annual income before tax?

Loss	1
No income	2
Less than $10,000	3
$10,001 - $20,000	4
$20,001 - $30,000	5
$30,001 - $40,000	6
$40,001 - $50,000	7
$50,001 - $60,000	8
$60,001 - $70,000	9
$70,001 - $80,000	10
$80,001 - $90,000	11
$90,001 - $100,000	12
$100,001 - $150,000	13
$150,001 - $200,000	14
More than $200,000	15
Prefer not to say	16
Don't know	99

Please provide your contact details so that we are able to contact you if we have any questions about your questionnaire (e.g. if we can't read your response):

Name: _____

Phone number: _____

E-mail: _____

Thank you very much for your time and effort.

PLEASE CHECK THAT YOU HAVE COMPLETED ALL PAGES OF THE QUESTIONNAIRE.

Please put the completed questionnaire in the FreePost Envelope provided or any envelope (no stamp required) and post it to:
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